Existing Question (2023)	Proposed Question (2024)	Type of Change	Reason for Change	Burden Change
1. Some people who have Medicare also have other	1. Some people who have Medicare also have other			
insurance to help pay for some of the costs of their health	insurance to help pay for some of the costs of their health			
care. Do you have any other insurance that pays at least	care. Do you have any other insurance that pays at least			
some of the cost of your health care?	some of the cost of your health care?	-		
2. Please mark the box below for each type of health	2. Please mark the box below for each type of health			
insurance that you have.	insurance that you have.			
2a. Medigap, which may be identified on the front of your	2a. Medigap, which may be identified on the front of your			
policy as "Medicare Supplemental Insurance"	policy as "Medicare Supplemental Insurance"			
2b. Employer, Union, or Retiree Health Coverage	2b. Employer, Union, or Retiree Health Coverage (insurance)			
(insurance)	2c. Veteran's Benefits, also known as VA benefits			
2c. Veteran's Benefits, also known as VA benefits	2d. Military Retiree Benefits, also known as Tricare			
2d. Military Retiree Benefits, also known as Tricare	2e. Medicaid, also known as State medical assistance, which			
2e. Medicaid, also known as State medical assistance,	is for some persons with limited income and resources			
which is for some persons with limited income and	2f. Any Prescription Drug Plan			
resources	2g. Other (Please write the name of the other health			
2f. Any Prescription Drug Plan	insurance you currently have on the line below.)			
2g. Other (Please write the name of the other health	2h. I don't have health insurance other than Medicare.			
insurance you currently have on the line below.)				
2h. I don't have health insurance other than Medicare.		-		
3. In the last 6 months, did you have an illness, injury, or	3. In the last 6 months, did you have an illness, injury, or			
condition that needed care right away in a clinic,	condition that needed care right away?			
emergency room, or doctor's office?		Change in wording	AHRQ 5.1 wording change to clarify inclusion of telehealth	No
A to the least Consent to the consent of the consen	A laste last Consults when you and also see Salet areas			
4. In the last 6 months, when you needed care right away,	4. In the last 6 months, when you needed care right away,			
how often did you get care as soon as you needed?	how often did you get care as soon as you needed?	-		
5. In the last 6 months, did you make any appointments for	5. In the last 6 months, did you make any in-person, phone,			
a check-up or routine care at a doctor's office or clinic?	or video appointments for a check-up or routine care?	Change in wording	AHRQ 5.1 wording change to clarify inclusion of telehealth	No
6. In the last 6 months, how often did you get an	6. In the last 6 months, how often did you get an	change in wording	Tring 5.1 Wording change to clarify inclusion of telefication	140
appointment for a check-up or routine care as soon as you	appointment for a check-up or routine care as soon as you			
needed?	needed?	-		
7. In the last 6 months, not counting the times you went to	7. In the last 6 months, not counting the times you went to			
an emergency room, how many times did you go to a	an emergency room, how many times did you get health			
doctor's office or clinic to get health care for yourself?	care for yourself in person, by phone, or by video?	Change in wording	AHRQ 5.1 wording change to clarify inclusion of telehealth	No
8. Wait time includes time spent in the waiting room and	8. Wait time includes time spent in the waiting room and			
exam room. In the last 6 months, how often did you see the	exam room. In the last 6 months, how often did you see the			
person you came to see within 15 minutes of your	person you came to see within 15 minutes of your			
appointment time?	appointment time?	-		
9. Using any number from 0 to 10, where 0 is the worst	9. Using any number from 0 to 10, where 0 is the worst			
health care possible and 10 is the best health care possible,	health care possible and 10 is the best health care possible,			
what number would you use to rate all your health care in	what number would you use to rate all your health care in			
the last 6 months?	the last 6 months?	-		
10. In the last 6 months, how often was it easy to get the	10. In the last 6 months, how often was it easy to get the			
care, tests, or treatment you needed?	care, tests, or treatment you needed?	-		
11. A personal doctor is the one you would see if you need	11. A personal doctor is the one you would talk to if you			
a check-up, want advice about a health problem, or get sick	need a check-up, want advice about a health problem, or			
or hurt. Do you have a personal doctor?	get sick or hurt. Do you have a personal doctor?	Change in wording	AHRQ 5.1 wording change to clarify inclusion of telehealth	No

1	Table 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	1		1
	12. In the last 6 months, how many times did you have an in-			
12. In the last 6 months, how many times did you visit your				
personal doctor to get care for yourself?	about your health?	Change in wording	AHRQ 5.1 wording change to clarify inclusion of telehealth	No
13. In the last 6 months, how often did your personal	13. In the last 6 months, how often did your personal doctor			
doctor explain things in a way that was easy to understand?		-		
14. In the last 6 months, how often did your personal	14. In the last 6 months, how often did your personal doctor			
doctor listen carefully to you?	listen carefully to you?	-		
15. In the last 6 months, how often did your personal	15. In the last 6 months, how often did your personal doctor			
doctor show respect for what you had to say?	show respect for what you had to say?	-		
16. In the last 6 months, how often did your personal	16. In the last 6 months, how often did your personal doctor			
doctor spend enough time with you?	spend enough time with you?	-		
17. Using any number from 0 to 10, where 0 is the worst	17. Using any number from 0 to 10, where 0 is the worst			
personal doctor possible and 10 is the best personal doctor	personal doctor possible and 10 is the best personal doctor			
possible, what number would you use to rate your personal	possible, what number would you use to rate your personal			
doctor?	doctor?	-		
18. In the last 6 months, when you visited your personal	18. In the last 6 months, when you talked with your personal			
doctor for a scheduled appointment, how often did he or	doctor during a scheduled appointment, how often did he or			
she have your medical records or other information about	she have your medical records or other information about			
your care?	your care?	Change in wording	AHRQ 5.1 wording change to clarify inclusion of telehealth	No
19. In the last 6 months, did your personal doctor order a	19. In the last 6 months, did your personal doctor order a			
blood test, x-ray or other test for you?	blood test, x-ray or other test for you?	-		
20. In the last 6 months, when your personal doctor	20. In the last 6 months, when your personal doctor ordered			
ordered a blood test, x-ray or other test for you, how often				
did someone from your personal doctor's office follow up	someone from your personal doctor's office follow up to			
to give you those results?	give you those results?	_		
6 1 - 1				
21. In the last 6 months, when your personal doctor	21. In the last 6 months, when your personal doctor ordered			
ordered a blood test, x-ray or other test for you, how often	, ,			
did you get those results as soon as you needed them?	get those results as soon as you needed them?	-		
22. In the last 6 months, did you take any prescription	22. In the last 6 months, did you take any prescription			
medicine?	medicine?			
23. In the last 6 months, how often did you and your	23. In the last 6 months, how often did you and your			
personal doctor talk about all the prescription medicines	personal doctor talk about all the prescription medicines			
you were taking?	you were taking?			
24. In the last 6 months, did you get care from more than	24. In the last 6 months, did you get care from more than			
one kind of health care provider or use more than one kind	· -			
of health care service?	of health care service?			
25. In the last 6 months, did you need help from anyone in	25. In the last 6 months, did you need help from anyone in	-		
your personal doctor's office to manage your care among	your personal doctor's office to manage your care among			
these different providers and services?	these different providers and services?	-		
2C In the leat Consented did you get the hely your add	3C In the last Coverette did you get the help you get the			
26. In the last 6 months, did you get the help you needed	26. In the last 6 months, did you get the help you needed			
from your personal doctor's office to manage your care	from your personal doctor's office to manage your care			
among these different providers and services?	among these different providers and services?	-		
27. Specialists are doctors like surgeons, heart doctors,	27. Specialists are doctors like surgeons, heart doctors,			
allergy doctors, skin doctors, and other doctors who	allergy doctors, skin doctors, and other doctors who			
specialize in one area of health care. Is your personal	specialize in one area of health care. Is your personal doctor			
doctor a specialist?	a specialist?	-		
28. In the last 6 months, did you make any appointments to				
see a specialist?	with a specialist?	Change in wording	AHRQ 5.1 wording change to clarify inclusion of telehealth	No

29. In the last 6 months, how often did you get an	29. In the last 6 months, how often did you get an		1	
1	· -	Change in wording	AHRO E 1 wording change to clarify inclusion of telehealth	No
appointment to see a specialist as soon as you needed?	appointment with a specialist as soon as you needed?	Change in wording	AHRQ 5.1 wording change to clarify inclusion of telehealth	No
30. How many specialists have you seen in the last 6	30. How many specialists have you talked to in the last 6			
months?	months?	Change in wording	AHRQ 5.1 wording change to clarify inclusion of telehealth	No
31. We want to know your rating of the specialist you saw	31. We want to know your rating of the specialist you talked			
most often in the last 6 months. Using any number from 0	to most often in the last 6 months. Using any number from 0			
to 10, where 0 is the worst specialist possible and 10 is the	to 10, where 0 is the worst specialist possible and 10 is the			
best specialist possible, what number would you use to rate	best specialist possible, what number would you use to rate			
that specialist?	that specialist?	Change in wording	AHRQ 5.1 wording change to clarify inclusion of telehealth	No
32. In the last 6 months, how often did your personal	32. In the last 6 months, how often did your personal doctor			
doctor seem informed and up-to-date about the care you	seem informed and up-to-date about the care you got from			
got from specialists?	specialists?	_		
33. How likely are you to change doctors if you are	33. How likely are you to change doctors if you are			
dissatisfied with the way you and your doctor	dissatisfied with the way you and your doctor			
communicate?	communicate?			
34. How likely are you to tell your doctor when you	34. How likely are you to tell your doctor when you disagree	-		
disagree with him or her?	with him or her?	-		
35. In the last 6 months, how often did you leave your	35. In the last 6 months, how often did you leave your			
doctor's office feeling that all of your concerns or questions	, ,			
were fully answered?	were fully answered?	-		
36. In the last 6 months, how often did you make sure you	36. In the last 6 months, how often did you make sure you			
understood the results of any medical test or procedure	understood the results of any medical test or procedure			
such as x-ray, blood test, or EKG for heart conditions?	such as x-ray, blood test, or EKG for heart conditions?	-		
37. In the last 6 months, did you get information or help	37. In the last 6 months, did you get information or help			
from Medicare's customer service?	from Medicare's customer service?	_		
38. In the last 6 months, how often did Medicare's				
customer service give you the information or help you	38. In the last 6 months, how often did Medicare's customer			
needed?	service give you the information or help you needed?			
needed:	service give you the information of help you needed:	-		
39. In the last 6 months, how often did Medicare's	39. In the last 6 months, how often did Medicare's customer			
· ·	1 · · · · · · · · · · · · · · · · · · ·			
customer service staff treat you with courtesy and respect?		-		
40. In the last 6 months, did Medicare give you any forms	40. In the last 6 months, did Medicare give you any forms to			
to fill out?	fill out?	-		
41. In the last 6 months, how often were the forms from	41. In the last 6 months, how often were the forms from			
Medicare easy to fill out?	Medicare easy to fill out?	-		
42. Using any number from 0 to 10, where 0 is the worst	42. Using any number from 0 to 10, where 0 is the worst			
health plan possible and 10 is the best health plan possible,	health plan possible and 10 is the best health plan possible,			
what number would you use to rate Medicare?	what number would you use to rate Medicare?	-		
43. In general, how would you rate your overall health?	43. In general, how would you rate your overall health?	-		
44. In general, how would you rate your overall mental or	44. In general, how would you rate your overall mental or			
emotional health?	emotional health?	_		
emodernal ficulari,	Constitution of the Consti			
	45. What language do you mainly speak at home?	New item	New item to promote CMS goal of measuring health inequity	Vec - incresso
45. In the last 6 months, did you spend one or more nights	46. In the last 6 months, did you spend one or more nights	INCM ITEILI	The wittern to promote civis god of measuring health medulty	res - micredse
, , ,	, ,			
in a hospital?	in a hospital?	-		
46. In the last 6 months, how often was it easy to get the	47. In the last 6 months, how often was it easy to get the	1		
	, ,			
medicines your doctor prescribed?	medicines your doctor prescribed?	-		
medicines your doctor prescribed?  47. Do you have insurance that pays part or all of the cost of your prescription medicines?	, ,	-		

#### FFS Survey

48. In the last 6 months, did you delay or not fill a	49. In the last 6 months, did you delay or not fill a			
prescription because you felt you could not afford it?	prescription because you felt you could not afford it?			
49. Are you currently enrolled in a Medicare Part D plan	presemption because you refe you could not unoralle.		Removing since the measure has become unreliable as only	
(prescription drug plan)?		Item removed	relevant for a small number of enrollees.	Yes - decrease
50. Are you enrolled in a Medicare Part D Medication		item removed	Removing since the measure has become unreliable as only	res - decrease
Therapy Management program?		Item removed	relevant for a small number of enrollees.	Yes - decrease
51. Did a health care provider, such as a pharmacist, call or		item removed	relevant for a small number of emoliees.	res - decrease
•			Dance in a since the management has become unreliable as sub-	
meet with you to review your medications and answer your			Removing since the measure has become unreliable as only	V d
questions about your medications?		Item removed	relevant for a small number of enrollees.	Yes - decrease
52. Did the review increase your understanding of your			Removing since the measure has become unreliable as only	
medications and how to use them?		Item removed	relevant for a small number of enrollees.	Yes - decrease
53. A printed summary of the review includes a letter, a				
medication action plan, and a personal medication list. Did			Removing since the measure has become unreliable as only	
you receive a printed summary of the review?		Item removed	relevant for a small number of enrollees.	Yes - decrease
54. How satisfied were you with the information in the			Removing since the measure has become unreliable as only	
printed summary of the review?		Item removed	relevant for a small number of enrollees.	Yes - decrease
55. Overall, how satisfied are you with the Medication				
Therapy Management program provided by your Medicare			Removing since the measure has become unreliable as only	
Part D plan?		Item removed	relevant for a small number of enrollees.	Yes - decrease
	50. In the last 6 months, did anyone from a clinic,			
	emergency room, or doctor's office where you got care treat			
	you in an unfair or insensitive way because of any of the			
	following things about you?			
	150a. Health condition			
	50b. Disability			
	50c. Age			
	50d. Culture or religion			
	50e. Language or accent			
	50f. Race or ethnicity			
	50g. Sex (female or male)			
	50h. Sexual orientation			
	50i. Gender or gender identity	N !h	No. 14 and American Action Conf.	
	50j. Income"	New item	New item to promote CMS goal of measuring health inequity	res - increase
56. Has a doctor ever told you that you had any of the	51. Has a doctor ever told you that you had any of the			
following conditions?	following conditions?			
56a. A heart attack?	51a. A heart attack?			
56b. Angina or coronary heart disease?	51b. Angina or coronary heart disease?			
56c. Hypertension or high blood pressure?	51c. Hypertension or high blood pressure?			
56d. Cancer, other than skin cancer?	51d. Cancer, other than skin cancer?			
56e. Emphysema, asthma or COPD (chronic obstructive	51e. Emphysema, asthma or COPD (chronic obstructive			
pulmonary disease)?	pulmonary disease)?			
56f. Any kind of diabetes or high blood sugar?	51f. Any kind of diabetes or high blood sugar?	-		
57. Have you had a flu shot since July 1, 2022?	52. Have you had a flu shot since July 1, 2023?	-		
58. Have you ever had one or more pneumonia shots? Two	53. Have you ever had one or more pneumonia shots? Two			
shots are usually given in a person's lifetime and these are	shots are usually given in a person's lifetime and these are			
different from a flu shot. It is also called the pneumococcal	different from a flu shot. It is also called the pneumococcal			
vaccine.	vaccine.	-		
59. Do you now smoke cigarettes or use tobacco every day,	54. Do you now smoke cigarettes or use tobacco every day,			
some days, or not at all?	some days, or not at all?	-		
· · · · · · · · · · · · · · · · · · ·			I .	

#### FFS Survey

		1		
	55. In the last 6 months, how often were you advised to quit			
quit smoking or using tobacco by a doctor or other health	smoking or using tobacco by a doctor or other health			
provider?	provider?	-		
61. What is the highest grade or level of school that you	56. What is the highest grade or level of school that you			
have completed?	have completed?	-		
62. Are you of Hispanic or Latino origin or descent?	57. Are you of Hispanic or Latino origin or descent?	-		
63. What is your race? Please mark one or more.	58. What is your race? Please mark one or more.	-		
	59. What sex were you assigned at birth, on your birth			
	certificate?	New item	New item to promote CMS goal of measuring health inequity	Yes - increase
	60. What is your current gender?	New item	New item to promote CMS goal of measuring health inequity	Yes - increase
	61. Which of the following best represents how you think			
	about yourself?	New item	New item to promote CMS goal of measuring health inequity	Yes - increase
64. How many people live in your household now, including	62. How many people live in your household now, including			
yourself?	yourself?	-		
65. Because of a health or physical problem are you unable	63. Because of a health or physical problem are you unable			
to do or have any difficulty doing the following activities?	to do or have any difficulty doing the following activities?			
(Please mark one response for each activity.)	(Please mark one response for each activity.)			
65a. Bathing	63a. Bathing			
65b. Dressing	63b. Dressing			
65c. Eating	63c. Eating			
65d. Getting in or out of chairs	63d. Getting in or out of chairs			
65e. Walking	63e. Walking			
65f. Using the toilet	63f. Using the toilet	-		
66. Because of a physical, mental or emotional condition,	64. Because of a physical, mental or emotional condition, do			
do you have difficulty doing errands alone such as visiting a	you have difficulty doing errands alone such as visiting a			
doctor's office or shopping?	doctor's office or shopping?	_		
67. Do you ever use the internet at home?	65. Do you ever use the internet at home?	-		
,	,			
68. May the Medicare Program follow up with you to learn	66. May the Medicare Program follow up with you to learn			
more about your health care, or to invite you to a group	more about your health care, or to invite you to a group			
discussion or interview on topics related to health care?	discussion or interview on topics related to health care?	_		
69. Did someone help you complete this survey?	67. Did someone help you complete this survey?	-		
70. How did that person help you? Please mark one or				
more.	68. How did that person help you? Please mark one or more.			
70a. Read the questions to me	68a. Read the guestions to me			
70b. Wrote down the answers I gave	68b. Wrote down the answers I gave			
70c. Answered the questions for me	68c. Answered the questions for me			
70d. Translated the questions into my language	68d. Translated the questions into my language			
70e. Helped in some other way	68e. Helped in some other way	_		
, ser me pea mi some other way	occinciped in some other way	1		

Fuirting Question (2022)	Duran acad Quarties (2024)	Type of	December Change	Burden
Existing Question (2023)	Proposed Question (2024)	Change	Reason for Change	Change
1. Our records show that in 2022 your	1. Our records show that in 2023 your			
health services were covered by the plan	health services were covered by the plan			
named on the back page. Is that right?	named on the back page. Is that right?	-		
2. Please write below the name of the	2. Please write below the name of the			
health plan you had in 2022 and complete	health plan you had in 2023 and complete			
the rest of the survey based on the	the rest of the survey based on the			
experiences you had with that plan. (Please	experiences you had with that plan. (Please			
print)	print)	-		
3. In the last 6 months, did you have an				
illness, injury, or condition that needed care	3. In the last 6 months, did you have an			
right away in a clinic, emergency room, or	illness, injury, or condition that needed care	Change in	AHRQ 5.1 wording change to clarify inclusion	
doctor's office?	right away?	wording	of telehealth	No
4. In the last 6 months, when you needed	4. In the last 6 months, when you needed			
care right away, how often did you get care	care right away, how often did you get care			
as soon as you needed?	as soon as you needed?	-		
	5. In the last 6 months, did you make			
5. In the last 6 months, did you make any	any in-person, phone, or video			
appointments for a check-up or routine	appointments for a check-up or routine	Change in	AHRQ 5.1 wording change to clarify inclusion	
care at a doctor's office or clinic?	care?	wording	of telehealth	No
6. In the last 6 months, how often did you	6. In the last 6 months, how often did you			
get an appointment for a check-up or	get an appointment for a check-up or			
routine care as soon as you needed?	routine care as soon as you needed?	-		
	7. In the last 6 months, not counting the			
7. In the last 6 months, not counting the	times you went to an emergency room, how			
times you went to an emergency room, how	many times did you get health care for			
many times did you go to a doctor's office	yourself in person, by phone, or by	Change in	AHRQ 5.1 wording change to clarify inclusion	
or clinic to get health care for yourself?	video?	wording	of telehealth	No
8. Wait time includes time spent in the	8. Wait time includes time spent in the			
waiting room and exam room. In the last 6	waiting room and exam room. In the last 6			
months, how often did you see the person	months, how often did you see the person			
you came to see within 15 minutes of your	you came to see within 15 minutes of your			
appointment time?	appointment time?	-		

9. Using any number from 0 to 10, where 0	9. Using any number from 0 to 10, where 0			
is the worst health care possible and 10 is	is the worst health care possible and 10 is			
the best health care possible, what number	the best health care possible, what number			
would you use to rate all your health care in	would you use to rate all your health care in			
the last 6 months?	the last 6 months?	-		
10. In the last 6 months, how often was it	10. In the last 6 months, how often was it			
easy to get the care, tests or treatment you	easy to get the care, tests or treatment you			
needed?	needed?	-		
11. A personal doctor is the one you would	11. A personal doctor is the one you would			
see if you need a check-up, want advice	talk to if you need a check-up, want advice			
about a health problem, or get sick or hurt.	about a health problem, or get sick or hurt.	Change in	AHRQ 5.1 wording change to clarify inclusion	
Do you have a personal doctor?	Do you have a personal doctor?	wording	of telehealth	No
	12. In the last 6 months, how many times			
12. In the last 6 months, how many times	did you have an in-person, phone, or video			
did you visit your personal doctor to get	visit with your personal doctor about your	Change in	AHRQ 5.1 wording change to clarify inclusion	
care for yourself?	health?	wording	of telehealth	No
13. In the last 6 months, how often did your	13. In the last 6 months, how often did your			
personal doctor explain things in a way that	personal doctor explain things in a way that			
was easy to understand?	was easy to understand?	-		
	14. In the last 6 months, how often did your			
	personal doctor listen carefully to you?	-		
	15. In the last 6 months, how often did your			
personal doctor show respect for what you	personal doctor show respect for what you			
had to say?	had to say?	-		
16. In the last 6 months, how often did your	16. In the last 6 months, how often did your			
personal doctor spend enough time with	personal doctor spend enough time with			
7	you?	-		
	17. Using any number from 0 to 10, where 0			
is the worst personal doctor possible and 10	is the worst personal doctor possible and 10			
is the best personal doctor possible, what	is the best personal doctor possible, what			
number would you use to rate your	number would you use to rate your			
personal doctor?	personal doctor?	-		

18. In the last 6 months, when you visited	18. In the last 6 months, when you talked			
your personal doctor for a scheduled	with your personal doctor during a			
appointment, how often did he or she have	scheduled appointment, how often did			
your medical records or other information	he or she have your medical records or	Change in	AHRQ 5.1 wording change to clarify inclusion	
about your care?	other information about your care?	wording	of telehealth	No
19. In the last 6 months, did your personal	19. In the last 6 months, did your personal			
doctor order a blood test, x-ray or other	doctor order a blood test, x-ray or other			
test for you?	test for you?	-		
20. In the last 6 months, when your	20. In the last 6 months, when your			
personal doctor ordered a blood test, x-ray	personal doctor ordered a blood test, x-ray			
or other test for you, how often did	or other test for you, how often did			
someone from your personal doctor's office	someone from your personal doctor's office			
follow up to give you those results?	follow up to give you those results?	-		
21. In the last 6 months, when your	21. In the last 6 months, when your			
personal doctor ordered a blood test, x-ray	personal doctor ordered a blood test, x-ray			
or other test for you, how often did you get	or other test for you, how often did you get			
those results as soon as you needed them?	those results as soon as you needed them?	-		
22. In the last 6 months, did you take any	22. In the last 6 months, did you take any			
prescription medicine?	prescription medicine?	-		
23. In the last 6 months, how often did you	23. In the last 6 months, how often did you			
and your personal doctor talk about all the	and your personal doctor talk about all the			
prescription medicines you were taking?	prescription medicines you were taking?	-		
24. In the last 6 months, did you get care	24. In the last 6 months, did you get care			
from more than one kind of health care	from more than one kind of health care			
provider or use more than one kind of	provider or use more than one kind of			
health care service?	health care service?	-		
25 In the last 6 months, did you need help	25 In the last 6 months, did you need below			
25. In the last 6 months, did you need help	25. In the last 6 months, did you need help			
from anyone in your personal doctor's	from anyone in your personal doctor's			
office to manage your care among these	office to manage your care among these			
different providers and services?	different providers and services?	-		

	I			
26. In the last 6 months, did you get the	26. In the last 6 months, did you get the			
help you needed from your personal	help you needed from your personal			
doctor's office to manage your care among	doctor's office to manage your care among			
these different providers and services?	these different providers and services?	_		
27. Specialists are doctors like surgeons,	27. Specialists are doctors like surgeons,			
heart doctors, allergy doctors, skin doctors,	heart doctors, allergy doctors, skin doctors,			
and other doctors who specialize in one	and other doctors who specialize in one			
area of health care. Is your personal doctor	area of health care. Is your personal doctor			
a specialist?	a specialist?			
28. In the last 6 months, did you make any	28. In the last 6 months, did you make any	Change in	AHRQ 5.1 wording change to clarify inclusion	
appointments to see a specialist?	appointments with a specialist?	wording	of telehealth	No
29. In the last 6 months, how often did you	29. In the last 6 months, how often did you	Wording	of telefication	NO
get an appointment to see a specialist as	get an appointment with a specialist as soon	Change in	AHRQ 5.1 wording change to clarify inclusion	
soon as you needed?	as you needed?	wording	of telehealth	No
30. How many specialists have you seen in	•	Change in	AHRQ 5.1 wording change to clarify inclusion	NO
the last 6 months?	to in the last 6 months?	wording	of telehealth	No
31. We want to know your rating of the	31. We want to know your rating of the	Wording	or teleficatiff	NO
specialist you saw most often in the last 6	specialist you talked to most often in the			
months. Using any number from 0 to 10,	last 6 months. Using any number from 0 to			
where 0 is the worst specialist possible and	10, where 0 is the worst specialist possible			
10 is the best specialist possible, what	and 10 is the best specialist possible, what			
number would you use to rate that	number would you use to rate that	Change in	AHRQ 5.1 wording change to clarify inclusion	
specialist?	specialist?	wording	of telehealth	No
32. In the last 6 months, how often did your	•	wording	or telefleatiff	No
personal doctor seem informed and up-to-	personal doctor seem informed and up-to-			
date about the care you got from	date about the care you got from			
	<u> </u>			
specialists?  33. In the last 6 months, did you get	specialists?  33. In the last 6 months, did you get	-		
, , ,				
information or help from your health plan's	information or help from your health plan's			
customer service?	customer service?	<b>-</b>		
	34. In the last 6 months, how often did your			
health plan's customer service give you the	health plan's customer service give you the			
information or help you needed?	information or help you needed?	-		
	35. In the last 6 months, how often did your			
35. In the last 6 months, how often did your	•			
health plan's customer service staff treat	you with courtesy			
you with courtesy and respect?	and respect?	-		

36. In the last 6 months, did your health	36. In the last 6 months, did your health		
plan give you any forms to fill out?	plan give you any forms to fill out?	-	
37. In the last 6 months, how often were	37. In the last 6 months, how often were		
the forms from your health plan easy to fill	the forms from your health plan easy to fill		
out?	out?	-	
38. Using any number from 0 to 10, where 0	38. Using any number from 0 to 10, where 0		
is the worst health plan possible and 10 is	is the worst health plan possible and 10 is		
the best health plan possible, what number	the best health plan possible, what number		
would you use to rate your health plan?	would you use to rate your health plan?	-	
39. A co-pay is the amount of money you	39. A co-pay is the amount of money you		
pay at the time of a visit to a doctor's office	pay at the time of a visit to a doctor's office		
or clinic. In the last 6 months, did your	or clinic. In the last 6 months, did your		
health plan offer to lower the amount of	health plan offer to lower the amount of		
your co-pay because you have a health	your co-pay because you have a health		
condition (like high blood pressure)?	condition (like high blood pressure)?	-	
40. Your health plan benefits are the types	40. Your health plan benefits are the types		
of health care and services you can get	of health care and services you can get		
under the plan. In the last 6 months, did	under the plan. In the last 6 months, did		
your health plan offer you extra benefits	your health plan offer you extra benefits		
because you have a health condition (like	because you have a health condition (like		
high blood pressure)?	high blood pressure)?	-	
41. In the last 6 months, did anyone from a	41. In the last 6 months, did anyone from a		
doctor's office, pharmacy or your	doctor's office, pharmacy or your		
prescription drug plan contact you:	prescription drug plan contact you:		
41a. To make sure you filled or refilled a	41a. To make sure you filled or refilled a		
prescription?	prescription?		
41b. To make sure you were taking	41b. To make sure you were taking		
medications as directed?	medications as directed?	-	
42. In the last 6 months, how often was it	42. In the last 6 months, how often was it		
easy to use your prescription drug plan to	easy to use your prescription drug plan to		
get the medicines your doctor prescribed?	get the medicines your doctor prescribed?	-	 <u> </u>
43. In the last 6 months, did you ever use	43. In the last 6 months, did you ever use		
your prescription drug plan to fill a	your prescription drug plan to fill a		
prescription at your local pharmacy?	prescription at your local pharmacy?	-	

44. In the last 6 months, how often was it	44. In the last 6 months, how often was it			
easy to use your prescription drug plan to	easy to use your prescription drug plan to			
fill a prescription at your local pharmacy?	fill a prescription at your local pharmacy?	-		
45. In the last 6 months, did you ever use	45. In the last 6 months, did you ever use			
your prescription drug plan to fill a	your prescription drug plan to fill a			
prescription by mail?	prescription by mail?	-		
46. In the last 6 months, how often was it	46. In the last 6 months, how often was it			
easy to use your prescription drug plan to	easy to use your prescription drug plan to			
fill a prescription by mail?	fill a prescription by mail?	-		
47. Using any number from 0 to 10, where 0	47. Using any number from 0 to 10, where 0			
	is the worst prescription drug plan possible			
and 10 is the best prescription drug plan possible, what number would you use to	and 10 is the best prescription drug plan			
· · · · · · · · · · · · · · · · · · ·	possible, what number would you use to			
rate your prescription drug plan?	rate your prescription drug plan?	<del>-</del>		
48. In general, how would you rate your	48. In general, how would you rate your			
overall health?	overall health?	-		
49. In general, how would you rate your	49. In general, how would you rate your			
overall mental or emotional health?	overall mental or emotional health?	-		
	50. What language do you mainly speak at		New item to promote CMS goal of measuring	
_		New item	health inequity	Yes - increase
50. In the last 6 months, did you spend one	51. In the last 6 months, did you spend one			
or more nights in a hospital?	or more nights in a hospital?	-		
51. In the last 6 months, did you delay or	52. In the last 6 months, did you delay or			
not fill a prescription because you felt you	not fill a prescription because you felt you			
could not afford it?	could not afford it?	-		
52. In the last 6 months, did you receive any			Removing since the measure has become	
mail order medicines that you did not			unreliable as only relevant for a small	
request?		Item removed	number of enrollees.	Yes - decrease

	53. In the last 6 months, did anyone from a			1
	clinic, emergency room, or doctor's office where you got care treat you in an unfair or			
	1			
	insensitive way because of any of the			
	following things about you?			
	53a. Health condition			
	53b. Disability			
	53c. Age			
	53d. Culture or religion			
	53e. Language or accent			
	53f. Race or ethnicity			
	53g. Sex (female or male)			
	53h. Sexual orientation			
	53i. Gender or gender identity		New item to promote CMS goal of measuring	
	53j. Income	New item	health inequity	Yes - increase
53. Has a doctor ever told you that you had	54. Has a doctor ever told you that you had			
any of the following conditions?	any of the following conditions?			
53a. A heart attack?	54a. A heart attack?			
53b. Angina or coronary heart disease?	54b. Angina or coronary heart disease?			
53c. Hypertension or high blood pressure?	54c. Hypertension or high blood pressure?			
53d. Cancer, other than skin cancer?	54d. Cancer, other than skin cancer?			
53e. Emphysema, asthma or COPD (chronic	54e. Emphysema, asthma or COPD (chronic			
obstructive pulmonary disease)?	obstructive pulmonary disease)?			
53f. Any kind of diabetes or high blood	54f. Any kind of diabetes or high blood			
sugar?	sugar?	-		
54. Do you have serious difficulty walking or	55. Do you have serious difficulty walking or			
climbing stairs?	climbing stairs?	-		
55. Do you have difficulty dressing or	56. Do you have difficulty dressing or			
bathing?	bathing?	-		
56. Because of a physical, mental, or	57. Because of a physical, mental, or			
emotional condition, do you have difficulty	emotional condition, do you have difficulty			
doing errands alone such as visiting a	doing errands alone such as visiting a			
doctor's office or shopping?	doctor's office or shopping?	-		
57. Have you had a flu shot since July 1,	58. Have you had a flu shot since July 1,			
2022?	2023?	-		
				1

58. Have you ever had one or more	59. Have you ever had one or more		
pneumonia shots? Two shots are usually	pneumonia shots? Two shots are usually		
given in a person's lifetime and these are	given in a person's lifetime and these are		
different from a flu shot. It is also called the	different from a flu shot. It is also called the		
pneumococcal vaccine.	pneumococcal vaccine.	-	
59. Do you now smoke cigarettes or use	60. Do you now smoke cigarettes or use		
tobacco every day, some days, or not at all?	tobacco every day, some days, or not at all?	-	
60. In the last 6 months, how often were	61. In the last 6 months, how often were		
you advised to quit smoking or using	you advised to quit smoking or using		
tobacco by a doctor or other health	tobacco by a doctor or other health		
provider?	provider?	-	
61. What is the highest grade or level of	62. What is the highest grade or level of		
school that you have completed?	school that you have completed?	-	
62. Are you of Hispanic or Latino origin or	63. Are you of Hispanic or Latino origin or		
descent?	descent?	-	
63. What is your race? Please mark one or	64. What is your race? Please mark one or		
more.	more.	-	
64. How many people live in your	65. How many people live in your		
household now, including yourself?	household now, including yourself?	-	
65. Do you ever use the internet at home?	66. Do you ever use the internet at home?	-	
66. May the Medicare Program follow up	67. May the Medicare Program follow up		
with you to learn more about your health	with you to learn more about your health		
care, or to invite you to a group	care, or to invite you to a group		
discussion or interview on topics related	discussion or interview on topics related		
to health care?	to health care?	-	
67. Did someone help you complete this	68. Did someone help you complete this		
survey?	survey?	-	
68. How did that person help you? Please	69. How did that person help you? Please		
mark one or more.	mark one or more.		
68a. Read the questions to me	69a. Read the questions to me		
68b. Wrote down the answers I gave	69b. Wrote down the answers I gave		
68c. Answered the questions for me	69c. Answered the questions for me		
68d. Translated the questions into my	69d. Translated the questions into my		
language	language		
68e. Helped in some other way	69e. Helped in some other way	-	

		Type of		Burden
Existing Question (2023)	Proposed Question (2024)	Change	Reason for Change	Change
1. Our records show that in 2022 your	1. Our records show that in 2023 your			
health services were covered by the plan	health services were covered by the plan			
named on the back page. Is that right?	named on the back page. Is that right?	-		
2. Please write below the name of the	2. Please write below the name of the			
health plan you had in 2022 and complete	health plan you had in 2023 and complete			
the rest of the survey based on the	the rest of the survey based on the			
experiences you had with that plan. (Please	experiences you had with that plan. (Please			
print)	print)	-		
3. In the last 6 months, did you have an				
illness, injury, or condition that needed care	3. In the last 6 months, did you have an			
right away in a clinic, emergency room, or	illness, injury, or condition that needed care	Change in	AHRQ 5.1 wording change to clarify inclusion	
doctor's office?	right away?	wording	of telehealth	No
4. In the last 6 months, when you needed	4. In the last 6 months, when you needed			
care right away, how often did you get care	care right away, how often did you get care			
as soon as you needed?	as soon as you needed?	-		
	5. In the last 6 months, did you make			
5. In the last 6 months, did you make any	any in-person, phone, or video			
appointments for a check-up or routine	appointments for a check-up or routine	Change in	AHRQ 5.1 wording change to clarify inclusion	
care at a doctor's office or clinic?	care?	wording	of telehealth	No
6. In the last 6 months, how often did you	6. In the last 6 months, how often did you			
get an appointment for a check-up or	get an appointment for a check-up or			
routine care as soon as you needed?	routine care as soon as you needed?	-		
	7. In the last 6 months, not counting the			
7. In the last 6 months, not counting the	times you went to an emergency room, how			
times you went to an emergency room, how	many times did you get health care for			
many times did you go to a doctor's office	yourself in person, by phone, or by	Change in	AHRQ 5.1 wording change to clarify inclusion	
or clinic to get health care for yourself?	video?	wording	of telehealth	No
8. Wait time includes time spent in the	8. Wait time includes time spent in the			
waiting room and exam room. In the last 6	waiting room and exam room. In the last 6			
months, how often did you see the person	months, how often did you see the person			
you came to see within 15 minutes of your	you came to see within 15 minutes of your			
appointment time?	appointment time?	-		

9. Using any number from 0 to 10, where 0	9. Using any number from 0 to 10, where 0			
is the worst health care possible and 10 is	is the worst health care possible and 10 is			
the best health care possible, what number	the best health care possible, what number			
would you use to rate all your health care in	would you use to rate all your health care in			
the last 6 months?	the last 6 months?	-		
10. In the last 6 months, how often was it	10. In the last 6 months, how often was it			
easy to get the care, tests or treatment you	easy to get the care, tests or treatment you			
needed?	needed?	-		
11. A personal doctor is the one you would	11. A personal doctor is the one you would			
see if you need a check-up, want advice	talk to if you need a check-up, want advice			
about a health problem, or get sick or hurt.	about a health problem, or get sick or hurt.	Change in	AHRQ 5.1 wording change to clarify inclusion	
Do you have a personal doctor?	Do you have a personal doctor?	wording	of telehealth	No
	12. In the last 6 months, how many times			
12. In the last 6 months, how many times	did you have an in-person, phone, or video			
did you visit your personal doctor to get	visit with your personal doctor about your	Change in	AHRQ 5.1 wording change to clarify inclusion	
care for yourself?	health?	wording	of telehealth	No
13. In the last 6 months, how often did your	13. In the last 6 months, how often did your			
personal doctor explain things in a way that	personal doctor explain things in a way that			
was easy to understand?	was easy to understand?	-		
14. In the last 6 months, how often did your	14. In the last 6 months, how often did your			
personal doctor listen carefully to you?	personal doctor listen carefully to you?	-		
15. In the last 6 months, how often did your	15. In the last 6 months, how often did your			
personal doctor show respect for what you	personal doctor show respect for what you			
had to say?	had to say?	-		
16. In the last 6 months, how often did your	16. In the last 6 months, how often did your			
personal doctor spend enough time with	personal doctor spend enough time with			
you?	you?	-		
17. Using any number from 0 to 10, where 0	17. Using any number from 0 to 10, where 0			
is the worst personal doctor possible and 10	is the worst personal doctor possible and 10			
is the best personal doctor possible, what	is the best personal doctor possible, what			
number would you use to rate your	number would you use to rate your			
personal doctor?	personal doctor?	-		

18. In the last 6 months, when you visited your personal doctor for a scheduled appointment, how often did he or she have your medical records or other information about your care?  19. In the last 6 months, did your personal doctor order a blood test, x-ray or other test for you?	18. In the last 6 months, when you talked with your personal doctor during a scheduled appointment, how often did he or she have your medical records or other information about your care?  19. In the last 6 months, did your personal doctor order a blood test, x-ray or other test for you?	Change in wording	AHRQ 5.1 wording change to clarify inclusion of telehealth	No
20. In the last 6 months, when your personal doctor ordered a blood test, x-ray or other test for you, how often did	20. In the last 6 months, when your personal doctor ordered a blood test, x-ray or other test for you, how often did someone from your personal doctor's office follow up to give you those results?	-		
21. In the last 6 months, when your personal doctor ordered a blood test, x-ray or other test for you, how often did you get those results as soon as you needed them?  22. In the last 6 months, did you take any prescription medicine?	21. In the last 6 months, when your personal doctor ordered a blood test, x-ray or other test for you, how often did you get those results as soon as you needed them?  22. In the last 6 months, did you take any prescription medicine?	-		
23. In the last 6 months, how often did you and your personal doctor talk about all the prescription medicines you were taking?  24. In the last 6 months, did you get care from more than one kind of health care provider or use more than one kind of	23. In the last 6 months, how often did you and your personal doctor talk about all the prescription medicines you were taking?  24. In the last 6 months, did you get care from more than one kind of health care provider or use more than one kind of	-		
health care service?  25. In the last 6 months, did you need help from anyone in your personal doctor's office to manage your care among these different providers and services?	health care service?  25. In the last 6 months, did you need help from anyone in your personal doctor's office to manage your care among these different providers and services?	-		

26. In the last 6 months, did you get the	26. In the last 6 months, did you get the			
help you needed from your personal	help you needed from your personal			
doctor's office to manage your care among	doctor's office to manage your care among			
these different providers and services?	these different providers and services?	-		
27. Specialists are doctors like surgeons,	27. Specialists are doctors like surgeons,			
heart doctors, allergy doctors, skin doctors,	heart doctors, allergy doctors, skin doctors,			
and other doctors who specialize in one	and other doctors who specialize in one			
area of health care. Is your personal doctor	area of health care. Is your personal doctor			
a specialist?	a specialist?	-		
28. In the last 6 months, did you make any	28. In the last 6 months, did you make any	Change in	AHRQ 5.1 wording change to clarify inclusion	
appointments to see a specialist?	appointments with a specialist?	wording	of telehealth	No
29. In the last 6 months, how often did you	29. In the last 6 months, how often did you			
get an appointment to see a specialist as	get an appointment with a specialist as soon	Change in	AHRQ 5.1 wording change to clarify inclusion	
soon as you needed?	as you needed?	wording	of telehealth	No
30. How many specialists have you seen in	30. How many specialists have you talked	Change in	AHRQ 5.1 wording change to clarify inclusion	
the last 6 months?	to in the last 6 months?	wording	of telehealth	No
	31. We want to know your rating of the			
31. We want to know your rating of the	specialist you talked to most often in the			
specialist you saw most often in the last 6	last 6 months. Using any number from 0 to			
months. Using any number from 0 to 10,	10, where 0 is the worst specialist possible			
where 0 is the worst possible and 10 is the	and 10 is the best specialist possible, what			
best specialist possible, what number would	number would you use to rate that	Change in	AHRQ 5.1 wording change to clarify inclusion	
you use to rate that specialist?	specialist?	wording	of telehealth	No
32. In the last 6 months, how often did your	32. In the last 6 months, how often did your			
personal doctor seem informed and up-to-	personal doctor seem informed and up-to-			
date about the care you got from	date about the care you got from			
specialists?	specialists?	-		
33. In the last 6 months, did you get	33. In the last 6 months, did you get			
information or help from your health plan's	information or help from your health plan's			
customer service?	customer service?	-		
34. In the last 6 months, how often did your	34. In the last 6 months, how often did your			
health plan's customer service give you the	health plan's customer service give you the			
information or help you needed?	information or help you needed?	-		
35. In the last 6 months, how often did your	35. In the last 6 months, how often did your			
health plan's customer service staff treat	health plan's customer service staff treat			
you with courtesy	you with courtesy			
and respect?	and respect?	-		

36. In the last 6 months, did your health	36. In the last 6 months, did your health			
plan give you any forms to fill out?	plan give you any forms to fill out?	-		
37. In the last 6 months, how often were	37. In the last 6 months, how often were			
the forms from your health plan easy to fill	the forms from your health plan easy to fill			
out?	out?	-		
38. Using any number from 0 to 10, where 0	38. Using any number from 0 to 10, where 0			
is the worst health plan possible and 10 is	is the worst health plan possible and 10 is			
the best health plan possible, what number	the best health plan possible, what number			
would you use to rate your health plan?	would you use to rate your health plan?	-		
39. A co-pay is the amount of money you	39. A co-pay is the amount of money you			
pay at the time of a visit to a doctor's office	pay at the time of a visit to a doctor's office			
or clinic. In the last 6 months, did your	or clinic. In the last 6 months, did your			
health plan offer to lower the amount of	health plan offer to lower the amount of			
your co-pay because you have a health	your co-pay because you have a health			
condition (like high blood pressure)?	condition (like high blood pressure)?	-		
40. Your health plan benefits are the types	40. Your health plan benefits are the types			
of health care and services you can get	of health care and services you can get			
under the plan. In the last 6 months, did	under the plan. In the last 6 months, did			
your health plan offer you extra benefits	your health plan offer you extra benefits			
because you have a health condition (like	because you have a health condition (like			
high blood pressure)?	high blood pressure)?	-		
41. In general, how would you rate your	41. In general, how would you rate your			
overall health?	overall health?	-		
42. In general, how would you rate your	42. In general, how would you rate your			
overall mental or emotional health?	overall mental or emotional health?	-		
	43. What language do you mainly speak at		New item to promote CMS goal of measuring	
	home?	New item	health inequity	Yes - increase
43. In the last 6 months, did you spend one	44. In the last 6 months, did you spend one			
or more nights in a hospital?	or more nights in a hospital?	-		
44. In the last 6 months, how often was it	45. In the last 6 months, how often was it			
easy to get the medicines your doctor	easy to get the medicines your doctor			
prescribed?	prescribed?	-		
45. Do you have insurance that pays part or	46. Do you have insurance that pays part or			
all of the cost of your prescription	all of the cost of your prescription			
medicines?			•	

47. In the last 6 months, did you delay or			
not fill a prescription because you felt you			
could not afford it?	-		
		Removing since the measure has become	
		unreliable as only relevant for a small	
	Item removed	number of enrollees.	Yes - decrease
48. In the last 6 months, did anyone from a			
clinic, emergency room, or doctor's office			
•			
48a. Health condition			
48b. Disability			
•			
_			
48g. Sex (female or male)			
48h. Sexual orientation			
48i. Gender or gender identity		New item to promote CMS goal of measuring	
48j. Income	New item	health inequity	Yes - increase
49. Has a doctor ever told you that you had			
,			
•			
	_		
_			
_	_		
1			
51. Do you have difficulty dressing or			
	not fill a prescription because you felt you could not afford it?  48. In the last 6 months, did anyone from a clinic, emergency room, or doctor's office where you got care treat you in an unfair or insensitive way because of any of the following things about you?  48a. Health condition  48b. Disability  48c. Age  48d. Culture or religion  48e. Language or accent  48f. Race or ethnicity  48g. Sex (female or male)  48h. Sexual orientation  48i. Gender or gender identity  48j. Income  49. Has a doctor ever told you that you had any of the following conditions?  49a. A heart attack?  49b. Angina or coronary heart disease?  49c. Hypertension or high blood pressure?  49d. Cancer, other than skin cancer?	not fill a prescription because you felt you could not afford it?  48. In the last 6 months, did anyone from a clinic, emergency room, or doctor's office where you got care treat you in an unfair or insensitive way because of any of the following things about you?  48a. Health condition  48b. Disability  48c. Age  48d. Culture or religion  48e. Language or accent  48f. Race or ethnicity  48g. Sex (female or male)  48h. Sexual orientation  48i. Gender or gender identity  48j. Income  New item  49. Has a doctor ever told you that you had any of the following conditions?  49a. A heart attack?  49b. Angina or coronary heart disease?  49c. Hypertension or high blood pressure?  49d. Cancer, other than skin cancer?  49e. Emphysema, asthma or COPD (chronic obstructive pulmonary disease)?  49f. Any kind of diabetes or high blood sugar?  50. Do you have serious difficulty walking or climbing stairs?	not fill a prescription because you felt you could not afford it?  Removing since the measure has become unreliable as only relevant for a small number of enrollees.  Removing since the measure has become unreliable as only relevant for a small number of enrollees.  Removing since the measure has become unreliable as only relevant for a small number of enrollees.  Removing since the measure has become unreliable as only relevant for a small number of enrollees.  Removing since the measure has become unreliable as only relevant for a small number of enrollees.  Removing since the measure has become unreliable as only relevant for a small number of enrollees.  Removing since the measure has become unreliable as only relevant for a small number of enrollees.  Removing since the measure has become unreliable as only relevant for a small number of enrollees.  Removing since the measure has become unreliable as only relevant for a small number of enrollees.  Removing since the measure has become unreliable as only relevant for a small number of enrollees.  Removing since the measure has he come unreliable as only relevant for a small number of enrollees.  Removing since the measure has become unreliable as only relevant for a small number of enrollees.  Removing since the measure has become unreliable as only relevant for a small number of enrollees.  Removing since the measure has become unreliable as only relevant for a small number of enrollees.

51. Because of a physical, mental, or	52. Because of a physical, mental, or		
emotional condition, do you have difficulty	emotional condition, do you have difficulty		
doing errands alone such as visiting a	doing errands alone such as visiting a		
doctor's office or shopping?	doctor's office or shopping?	-	
52. Have you had a flu shot since July 1,	53. Have you had a flu shot since July 1,		
2022?	2023?	-	
53. Have you ever had one or more	54. Have you ever had one or more		
pneumonia shots? Two shots are usually	pneumonia shots? Two shots are usually		
given in a person's lifetime and these are	given in a person's lifetime and these are		
different from a flu shot. It is also called the	different from a flu shot. It is also called the		
pneumococcal vaccine.	pneumococcal vaccine.	-	
54. Do you now smoke cigarettes or use	55. Do you now smoke cigarettes or use		
tobacco every day, some days, or not at all?	tobacco every day, some days, or not at all?	· -	
55. In the last 6 months, how often were	56. In the last 6 months, how often were		
you advised to quit smoking or using	you advised to quit smoking or using		
tobacco by a doctor or other health	tobacco by a doctor or other health		
provider?	provider?	-	
56. What is the highest grade or level of	57. What is the highest grade or level of		
school that you have completed?	school that you have completed?	-	
57. Are you of Hispanic or Latino origin or	58. Are you of Hispanic or Latino origin or		
descent?	descent?	-	
58. What is your race? Please mark one or	59. What is your race? Please mark one or		
more.	more.	-	
59. How many people live in your	60. How many people live in your		
household now, including yourself?	household now, including yourself?	-	
	61. Do you ever use the internet at home?	-	
61. May the Medicare Program follow up	62. May the Medicare Program follow up		
with you to learn more about your health	with you to learn more about your health		
care, or to invite you to a group discussion	care, or to invite you to a group discussion		
or interview on topics related to health	or interview on topics related to health		
care?	care?	<u> -</u>	
62. Did someone help you complete this	63. Did someone help you complete this		_
survey?	survey?	-	

63. How did that person help you? Please	64. How did that person help you? Please		
mark one or more.	mark one or more.		
63a. Read the questions to me	64a. Read the questions to me		
63b. Wrote down the answers I gave	64b. Wrote down the answers I gave		
63c. Answered the questions for me	64c. Answered the questions for me		
63d. Translated the questions into my	64d. Translated the questions into my		
language	language		
63e. Helped in some other way	64e. Helped in some other way	-	

## PDP Survey

		Type of		Burden
Existing Question (2023)	Proposed Question (2024)	Change	Reason for Change	Change
1. Our records show that in 2022 your	1. Our records show that in 2023 your			
prescriptions were covered by the Medicare	prescriptions were covered by the Medicare			
prescription drug plan named on the back	prescription drug plan named on the back			
page.	page.			
Is that right?	Is that right?	-		
2. Please write below the name of the	2. Please write below the name of the			
Medicare prescription drug plan you had in	Medicare prescription drug plan you had in			
2022 and complete the rest of the survey	2023 and complete the rest of the survey			
based on the experiences you had with that	based on the experiences you had with that			
plan. (Please print)	plan. (Please print)	-		
3. In the last 6 months, did anyone from a	3. In the last 6 months, did anyone from a			
doctor's office, pharmacy or your	doctor's office, pharmacy or your			
prescription drug plan contact you:	prescription drug plan contact you:			
3a. To make sure you filled or refilled a	3a. To make sure you filled or refilled a			
prescription?	prescription?			
3b. To make sure you were taking	3b. To make sure you were taking			
medications as directed?	medications as directed?	-		
4. In the last 6 months, how often was it	4. In the last 6 months, how often was it			
easy to use your prescription drug plan to	easy to use your prescription drug plan to			
get the medicines your doctor prescribed?	get the medicines your doctor prescribed?	-		
5. In the last 6 months, did you ever use	5. In the last 6 months, did you ever use			
your prescription drug plan to fill a	your prescription drug plan to fill a			
prescription at your local pharmacy?	prescription at your local pharmacy?	-		
6. In the last 6 months, how often was it	6. In the last 6 months, how often was it			
easy to use your prescription drug plan to	easy to use your prescription drug plan to			
fill a prescription at your local pharmacy?	fill a prescription at your local pharmacy?	-		
7. In the last 6 months, did you ever use	7. In the last 6 months, did you ever use			
your prescription drug plan to fill a	your prescription drug plan to fill a			
prescription by mail?	prescription by mail?	-		
8. In the last 6 months, how often was it	8. In the last 6 months, how often was it			
easy to use your prescription drug plan to	easy to use your prescription drug plan to			
fill a prescription by mail?	fill a prescription by mail?			

## PDP Survey

		1		
· ·	9. Using any number from 0 to 10, where 0			
is the worst prescription drug plan possible	is the worst prescription drug plan possible			
and 10 is the best prescription drug plan	and 10 is the best prescription drug plan			
possible, what number would you use to	possible, what number would you use to			
rate your prescription drug plan?	rate your prescription drug plan?	-		
10. In general, how would you rate your	10. In general, how would you rate your			
overall health?	overall health?	-		
11. In general, how would you rate your	11. In general, how would you rate your			
overall mental or emotional health?	overall mental or emotional health?	-		
	12. What language do you mainly speak at		New item to promote CMS goal of measuring	
	home?	New item	health inequity	Yes - increase
12. In the last 6 months, did you spend one	13. In the last 6 months, did you spend one			
or more nights in a hospital?	or more nights in a hospital?	-		
13. In the last 6 months, did you delay or	14. In the last 6 months, did you delay or			
not fill a prescription because you felt you	not fill a prescription because you felt you			
could not afford it?	could not afford it?	-		
14. In the last 6 months, did you receive any			Removing since the measure has become	
mail order medicines that you did not			unreliable as only relevant for a small	
request?		Item removed	number of enrollees.	Yes - decrease
15. Has a doctor ever told you that you had	15. Has a doctor ever told you that you had			
any of the following conditions?	any of the following conditions?			
15a. A heart attack?	15a. A heart attack?			
15b. Angina or coronary heart disease?	15b. Angina or coronary heart disease?			
15c. Hypertension or high blood pressure?	15c. Hypertension or high blood pressure?			
15d. Cancer, other than skin cancer?	15d. Cancer, other than skin cancer?			
15e. Emphysema, asthma or COPD (chronic	1			
obstructive pulmonary disease)?	obstructive pulmonary disease)?			
15f. Any kind of diabetes or high blood	15f. Any kind of diabetes or high blood			
sugar?	sugar?	-		
<u> </u>	16. Do you have serious difficulty walking or			
climbing stairs?	climbing stairs?	_		
17. Do you have difficulty dressing or	17. Do you have difficulty dressing or			
bathing?	bathing?	_		
~~0.	I~~0.			

## PDP Survey

18. Because of a physical, mental, or			
emotional condition, do you have difficulty			
doing errands alone such as visiting a			
doctor's office or shopping?	-		
19. What is the highest grade or level of			
school that you have completed?	-		
20. Are you of Hispanic or Latino origin or			
descent?	-		
21. What is your race? Please mark one or			
more.	-		
22. How many people live in your			
household now, including yourself?	-		
23. Do you ever use the internet at home?	-		
24. May the Medicare Program follow up			
with you to learn more about your health			
care, or to invite you to a group discussion			
or interview on topics related to health			
care?	-		
25. Did someone help you complete this			
survey?	-		
26. How did that person help you? Please			
mark one or more.			
26a. Read the questions to me			
26b. Wrote down the answers I gave			
26c. Answered the questions for me			
26d. Translated the questions into my			
language			
26e. Helped in some other way	-		
	emotional condition, do you have difficulty doing errands alone such as visiting a doctor's office or shopping?  19. What is the highest grade or level of school that you have completed?  20. Are you of Hispanic or Latino origin or descent?  21. What is your race? Please mark one or more.  22. How many people live in your household now, including yourself?  23. Do you ever use the internet at home?  24. May the Medicare Program follow up with you to learn more about your health care, or to invite you to a group discussion or interview on topics related to health care?  25. Did someone help you complete this survey?  26. How did that person help you? Please mark one or more.  26a. Read the questions to me  26b. Wrote down the answers I gave  26c. Answered the questions for me  26d. Translated the questions into my language	emotional condition, do you have difficulty doing errands alone such as visiting a doctor's office or shopping?  19. What is the highest grade or level of school that you have completed?  20. Are you of Hispanic or Latino origin or descent?  21. What is your race? Please mark one or more.  22. How many people live in your household now, including yourself?  23. Do you ever use the internet at home?  24. May the Medicare Program follow up with you to learn more about your health care, or to invite you to a group discussion or interview on topics related to health care?  25. Did someone help you complete this survey?  26. How did that person help you? Please mark one or more.  26a. Read the questions to me  26b. Wrote down the answers I gave  26c. Answered the questions for me  26d. Translated the questions into my language	emotional condition, do you have difficulty doing errands alone such as visiting a doctor's office or shopping?  19. What is the highest grade or level of school that you have completed?  20. Are you of Hispanic or Latino origin or descent?  21. What is your race? Please mark one or more.  22. How many people live in your household now, including yourself?  23. Do you ever use the internet at home?  24. May the Medicare Program follow up with you to learn more about your health care, or to invite you to a group discussion or interview on topics related to health care?  25. Did someone help you complete this survey?  26. How did that person help you? Please mark one or more.  26a. Read the questions to me  26b. Wrote down the answers I gave  26c. Answered the questions for me  26d. Translated the questions into my language