



IM-22 Enterprise Governance Quality Satisfaction Survey

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This data is being collected to gather feedback from the DOE community that visits the Energy Hub page to source information related to IM-22 Enterprise Governance. The data you supply will be used to improve the IM-22 Enterprise Governance Program processes.

Public reporting burden for this collection of information is estimated to average 3 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to Office of the Chief Information Officer, Enterprise Policy Development & Implementation Office, IM-22, Information Collection Management Program (1910-5160), U.S. Department of Energy, 1000 Independence Ave SW, Washington, DC 20585; and to the Office of Management and Budget (OMB), OIRA, Paperwork Reduction Project (1910-5160), Washington, DC 20503.

Notwithstanding any other provision of the law, no person is required to respond to, nor shall any person be subject to a penalty for failure to comply with a collection of information subject to the requirements of the Paperwork Reduction Act unless that collection of information displays a currently valid OMB control number.

Submission of this data is voluntary.

Please help our team continuously improve by taking our very short survey.

1. Based upon the criteria below, deliverables from the Enterprise Governance Team reflect their focus in commitment to quality.

Rating scale is based on the following criteria:

Concise - Deliverables focus solely on their original objectives.

Clear - Deliverables are coherent and easy to understand.

Consistent - Deliverables align with communicated goals.

Correct - Deliverables are error-free.

Credible - Deliverables appear to have gone through sufficient review.



2. In the spirit of continuous improvement to our commitment to quality (above), please consider providing suggestions for improvement in the space below, especially if you provided a rating of less than three thumbs up. We sincerely appreciate your feedback!

Enter your answer

3. Based upon the criteria below, interactions with the Enterprise Governance Team reflect their focus in commitment to professionalism and reliability.

Rating scale is based on the following criteria:

Concise - Interactions with team are met with feedback that aligns to subject matter's objectives and goals.

Clear - Interactions with team are met with clear and easy to follow feedback/guidance.

Correct - Interactions with team enforce a feeling of confidence in accuracy of information provided.

Consistent - Interactions with team are met by courteous members and by response times of less than 48 hours.

Credible - Interactions with team enforce a feeling of team uniformity and cohesion in information provided.



4. In the spirit of continuous improvement to our commitment to professionalism and reliability (above), please consider providing suggestions for improvement in the space below, especially if you provided a rating of less than three thumbs up. We sincerely appreciate your feedback!

Enter your answer

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