



IRS SMALL BUSINESS/SELF-EMPLOYED CUSTOMER EXPERIENCE SURVEY
ESTATE AND GIFT EXAMINATION

Dear

A few days ago, you received a letter from the IRS Director of SB/SE Examination, asking for your help with an important research project.

We're administering a nationwide survey among people who have had contact with the Internal Revenue Service (IRS). We want to know your opinions regarding the audit process and the service you received. Your responses are critical to the accuracy of this research.

We're sending surveys to all taxpayers who have gone through a recent examination of an estate or gift tax return. All responses will be anonymous to the IRS, and your participation is voluntary. We will group your responses with others, so that no individual reply can be traced back to any one person.

The survey is quite brief and should take less than 5 minutes to complete. Please use the postage-paid reply envelope to return your completed survey. If you have any questions about this survey, please feel free to call the Survey Helpline at 800-521-7177.

The IRS is committed to improving its performance and service to the American public. A first step in this process is to gather reliable information from those who have had contact with IRS services and employees. Your honest opinions will help bring about this improvement.

Sincerely,

Kimberly Wyborski
Senior Director, Survey Operations Data Collection