

From: [Special, Lori](#)
To: [Goldberg, Rafi](#)
Subject: Census Digital Equity Survey
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What provisions are being made for those with no or low reading literacy, blind or visually impaired, or those who have to use other locations like libraries to access the survey? Have libraries been asked to assist in the deployment or marketing of the survey to their users and communities? If not, the ask and plans need to be made now. Please don't spring this on them at the last minute. Those libraries that serve people in digital deserts are the most thinly staffed and have the least resources. Time to plan and coordinate with community partners would be the best way to help them help get the data. Libraries could be local collection hubs for the paper surveys, especially if postage is paid for their return. What could help:

1. Don't assume libraries can help at the last minute. Staff is often willing, IF they are given time to plan and prepare. Make the ask early.
2. Paper copies to provide to family members to collect data from others.
3. Postage paid for libraries to send the surveys they collect.
4. Assisted audio for those with low literacy for those who have no or low literacy or difficulties reading print. Those who need items read are not always visually impaired.

That's my \$.50. Inflation has even hit ideas.

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