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Section #1

New form question #1. Although I explain to my clients in detail where we hunt, I think the question should have some specifics to guide the clients such as : name the bay where you hunted, the river you hunted, the mountain range where you hunted.

I would eliminate question # 5. This is going to guided hunting clients so we already know the answer.

Section #2

New for question #1.I provide detailed client handbook to all my clients that explain everything on question #1. However, some clients are not necessarily interested in this aspect of the refuge and it goes in one ear and out the other. They may not absorb it and a guide may get a poor score just because the client did not absorb the information. This may reflect poorly on the guide and I think this question should be removed.

Section #3

New form question #2. This question should be removed

Section #4

New form Question #1. This question implies the guide did some things poorly. The client may feel obligated to fill in this section even if it was the best outdoor experience they ever had. Maybe ask the question "Please list anything your guide could have done to make your experience better". You will probably get feedback about better food and better accommodations but my hunts are sold as adventurous backpack style hunting so it was explained what we eat and how we hunt.

Section #5

This entire section should be eliminated. It has no bearing on the quality of guide services provided and adds no value to the intended purpose of this questionnaire. I feel a lot of my clients would fail to complete this entire questionnaire if they were asked these questions.

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