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TAMS Application Survey

Instructions

Q0 | Intro



Welcome to the TAMS Survey

This survey is designed to collect stakeholder feedback to ensure continued success of GSA's Transportation Audits Management System (TAMS). Please take a few minutes to answer the questions below. If you have any issues or questions about the survey please contact us at tams.auditsdivision@gsa.gov. Your feedback is important to us!

Q1 | Satisfaction



1. Overall, how satisfied are you with TAMS?

Response required

Very Dissatisfied	Dissatisfied	Neither Satisfied nor Dissatisfied	Satisfied	Very Satisfied
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q1.2

▾ [Display this question](#)

If Satisfaction Very Dissatisfied Is Selected

Or Satisfaction Dissatisfied Is Selected

1a. How can we improve your experience with TAMS?

Q2 | Application element satisfaction



2. Please rate your satisfaction with each of the following:

Response required

	Very Dissatisfied	Dissatisfied	Neither Satisfied nor Dissatisfied	Satisfied	Very Satisfied	N/A
Site Layout	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ease of Use	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Time to Complete a Task	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Help Desk Support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q3



3. To what extent do you agree or disagree with this statement: I was able to easily accomplish what I needed to do.

Response required

- Strongly Disagree Disagree Neither Agree nor Disagree Agree Strongly Agree

Q4



4. Select the role that best describes you today.

Response required

- Agency User
- Agency Delegate
- Transportation Service Provider (TSP) User
- Transportation Service Provider (TSP) Delegate
- Contract Auditor

Q5 | TAMS hours per week



5. Roughly how many hours do you spend on TAMS in an average week?

Response required

- Less than 1 hour
- 1-3 hours
- 3-10 hours
- 10-20 hours
- Over 20 hours

Q6 | Additional feedback

6. Do you have any additional comments or suggestions?

Q7 | Contact Info

7. If you would like someone to contact you about TAMS, please provide the following information:

Phone Number

Email Address

 Import from library

Add new question

[Add Block](#)

End of Survey

We thank you for your time spent taking this survey.

Your response has been recorded.