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Overall, how satisfied are you with your experience visiting [www.uspto.gov](http://www.uspto.gov) today?

- ☐ Very dissatisfied
- ☐ Dissatisfied
- ☐ Neither satisfied nor dissatisfied
- ☐ Satisfied
- ☐ Very satisfied

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OMB Control Number: 0651-0088 • Expiration: 05/30/2025 • Est. time to complete this survey: 4 minutes

A Federal agency may not conduct or sponsor, and a person is not required to respond to, nor shall a person be subject to a penalty for failure to comply with an information collection subject to the requirements of the Paperwork Reduction Act of 1995, unless the information collection has a currently valid OMB Control Number. Response to this information collection is voluntary; however, it allows the USPTO to analyze the overall effectiveness of the program. Send comments regarding this burden estimate or any other aspect of this information collection, including suggestions for reducing this burden to the Chief Administrative Officer, United States Patent and Trademark Office, P.O. Box 1450, Alexandria, VA 22313-1450 or email [InformationCollection@uspto.gov](mailto:InformationCollection@uspto.gov).



**Do you trust USPTO to grant patents and register trademarks in accordance with U.S. laws and regulations?**



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OMB Control Number: 0651-0088 • Expiration: 09/30/2025 • Est. time to complete this survey: 4 minutes

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Please indicate your level of agreement with the following statement:

**I trust USPTO to grant patents and register trademarks in accordance with U.S. laws and regulations.**

☐ Strongly disagree

☐ Disagree

☐ Neither agree nor disagree

☐ Agree

☐ Strongly agree

**Next**

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Which of the following was true about your experience when visiting [www.uspto.gov](http://www.uspto.gov) today?

Choose all that apply:

- ☐ I was able to do what I needed to do
- ☐ It was hard to do what I needed to do
- ☐ It took too long to do what I needed to do
- ☐ I understood what steps I needed to take to do what I needed to do
- ☐ None of the above

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Which of the following was true about your experience when visiting [www.uspto.gov](http://www.uspto.gov) today?

Choose all that apply:

- ☐ It took a reasonable amount of time to do what I needed to do
- ☐ I understood what steps I needed to take to do what I needed to do
- ☐ I was able to do what I needed to do
- ☐ It was easy to complete what I needed do
- ☐ None of the above

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Which of the following was true about your experience when visiting [www.uspto.gov](http://www.uspto.gov) today?

Choose all that apply:

- ☐ It took too long to do what I needed to do
- ☐ I could not do what I needed to do
- ☐ It was not clear what I needed to do
- ☐ It was hard to do what I needed to do
- ☐ None of the above

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What was the purpose of your visit to [www.uspto.gov](http://www.uspto.gov) today?

Choose all that apply:

- ☐ Gather information
- ☐ Search for existing patents or trademarks
- ☐ Apply for a patent or to register a trademark
- ☐ Check the status of an application
- ☐ Respond to an office action
- ☐ Maintain an existing patent or trademark
- ☐ Pay fees
- ☐ File an appeal or petition
- ☐ Access reports or data
- ☐ Search for a job
- ☐ Find and/or register for events
- ☒ Other

Please describe:

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**Was your visit to [www.uspto.gov](https://www.uspto.gov) related to patents, trademarks, both, or something else?**

- ☐ Patents
- ☐ Trademarks
- ☐ Both patents and trademarks
- ☒ Something else

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Were you able to complete what you wanted to do today on [www.uspto.gov](https://www.uspto.gov)?

☐ Yes

☐ No

☒ Partially

Please describe why:

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In the past 12 months, about how often have you visited [www.uspto.gov](http://www.uspto.gov)?

- ☐ First time
- ☐ Daily
- ☐ Weekly
- ☐ Monthly
- ☐ Once every few months
- ☐ Once every 6 months or less often

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How many patent or trademark application(s) have you filed with USPTO?

☐ 0

☐ 1

☐ 2

☐ 3 to 5

☐ 6 to 10

☐ 11 to 49

☐ 50 or more

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Which of the following best describes your role when visiting [www.uspto.gov](http://www.uspto.gov) today?

- ☐ Patent attorney
- ☐ Trademark attorney
- ☐ Copyright attorney
- ☐ Attorney not specializing in intellectual property
- ☐ Paralegal or legal assistant
- ☐ Business owner
- ☐ Entrepreneur
- ☐ Engineer
- ☐ Inventor
- ☐ Intellectual property agent
- ☐ Artist/designer
- ☐ Researcher
- ☐ Office or administrative support staff
- ☐ Educator
- ☐ Student
- ☒ Other

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**In your most recent application for a patent or to register a trademark, did an attorney or agent represent you before USPTO?**

- ☐ Yes, an attorney or agent filed my application on my behalf
- ☐ No, I filed my application on my own

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Which of the following best describes your organization?

- ☐ Law firm
- ☐ Small business or startup
- ☐ Business (other than small business)
- ☐ Nonprofit or NGO
- ☐ Primary or secondary (K-12) school
- ☐ College or university
- ☐ U.S. federal government
- ☐ U.S. state, local, tribal, or territorial government
- ☐ Foreign government
- ☐ Individual
- ☒ Other

Please describe:

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**What is your organization's legal entity type?**

- ☐ Sole proprietorship
- ☐ Limited liability corporation (LLC)
- ☐ Limited liability partnership (LLP)
- ☐ Corporation
- ☐ Other

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Which, if any, of the following describes your organization?

Choose all that apply:

- ☐ American Indian or Alaska Native owned
- ☐ Black or African American owned
- ☐ Disability owned
- ☐ Hispanic or Latino owned
- ☐ LGBTQ owned
- ☐ Located in a historically underutilized business zone (HUBZone)
- ☐ Native Hawaiian or Pacific Islander owned
- ☐ Small disadvantaged business
- ☐ Veteran owned
- ☐ Women owned
- ☐ Other
- ☐ None of the above
- ☐ I would prefer not to answer

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**Thank you for taking our survey and for helping us serve you better.**

You will not receive a response from us based on your survey comments. If you need assistance, please contact the [USPTO Contact Center](#).

If you would like to volunteer to participate in future research, such as interviews, usability testing of prototypes, or feedback sessions, [sign up as a volunteer](#).

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