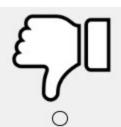
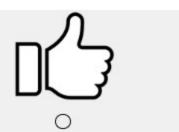


Thank you for visiting www.uspto.gov and agreeing to take part in a brief survey. Your opinion is essential to helping us improve your online experience with us.
Overall, how satisfied are you with your experience visiting www.uspto.gov today?
O Very dissatisfied
O Dissatisfied
Neither satisfied nor dissatisfied
○ Satisfied
O Very satisfied
Next



Do you trust USPTO to grant patents and register trademarks in accordance with U.S. laws and regulations?





Next

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A Federal agency may not conduct or sponsor, and a person is not required to respond to, nor shall a person be subject to a penalty for failure to comply with an information collection subject to the requirements of the Paperwork Reduction Act of 1995, unless the information collection has a currently valid OMB Control Number. Response to this information collection is voluntary; however, it allows the USPTO to analyze the overall effectiveness of the program. Send comments regarding this burden estimate or any other aspect of this information collection, including suggestions for reducing this burden to the Chief Administrative Officer, United States Patent and Trademark Office, P.O. Box 1450, Alexandria, VA 22313-1450 or email InformationCollection@uspto.gov.



I trust IISDTO to grant natents and register trademarks in accordance with IIS Jaw

Please indicate your level of agreement with the following statement:

I trust USPTO to grant patents and register trademarks in accordance with U.S and regulations.	. laws
O Strongly disagree	
O Disagree	
Neither agree nor disagree	
O Agree	
O Strongly agree	
	Next

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Which of the following was true about your experience when visiting www.uspto.gov today?	
Choose all that apply:	
☐ I was able to do what I needed to do	
☐ It was hard to do what I needed to do	
☐ It took too long to do what I needed to do	
☐ I understood what steps I needed to take to do what I needed to do	
☐ None of the above	
Next	

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Which of the following was true about your experience when visiting www.uspto.gov today?
Choose all that apply:
☐ It took a reasonable amount of time to do what I needed to do
☐ I understood what steps I needed to take to do what I needed to do
☐ I was able to do what I needed to do
☐ It was easy to complete what I needed do
☐ None of the above
Next
Next

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®
Which of the following was true about your experience when visiting www.uspto.gov today?
Choose all that apply:
☐ It took too long to do what I needed to do
☐ I could not do what I needed to do
☐ It was not clear what I needed to do
☐ It was hard to do what I needed to do
☐ None of the above
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How can we improve your experience when visiting www.uspto.gov?	
Previous	Next



What was the purpose of your visit to www.uspto.gov today?
Choose all that apply:
Gather information
Search for existing patents or trademarks
Apply for a patent or to register a trademark
☐ Check the status of an application
Respond to an office action
Maintain an existing patent or trademark
☐ Pay fees
File an appeal or petition
Access reports or data
Search for a job
Find and/or register for events
✓ Other
Please describe:
Next



Was your visit to www.uspto.gov related to patents, trademarks, both, or something else?
O Patents
○ Trademarks
O Both patents and trademarks
Something else
Please describe:
Previous



Were you able to complete what you wanted to do today on www.uspto.gov?	
O Yes	
O No	
Partially	
Please describe why:	
	11
Previous	Next



In the past 12 months, about how often have you visited www.uspto.gov?	
O First time	
O Daily	
O Weekly	
O Monthly	
Once every few months	
Once every 6 months or less often	
Previous	Next



How many patent or trademark application(s) have you filed with USPTO?	
O 0	
O 1	
O 2	
O 3 to 5	
O 6 to 10	
O 11 to 49	
○ 50 or more	
Previous	Next
Previous	Next



Which of the following <u>best</u> describes your role when visiting www.uspto.gov today?
O Patent attorney
O Trademark attorney
O Copyright attorney
Attorney not specializing in intellectual property
O Paralegal or legal assistant
O Business owner
O Entrepreneur
O Engineer
O Inventor
O Intellectual property agent
O Artist/designer
O Researcher
Office or administrative support staff
O Educator
O Student
Other
Please describe:
Previous



In your most recent application for a patent or to register a trademark, did an or agent represent you before USPTO?	attorney
O Yes, an attorney or agent filed my application on my behalf	
O No, I filed my application on my own	
Previous	Next



Which of the following <u>best</u> describes your organization?
O Law firm
O Small business or startup
O Business (other than small business)
O Nonprofit or NGO
O Primary or secondary (K-12) school
O College or university
O U.S. federal government
O U.S. state, local, tribal, or territorial government
O Foreign government
○ Individual
Other
Please describe:
Previous



What is your organization's legal entity type?	
O Sole proprietorship	
O Limited liability corporation (LLC)	
O Limited liability partnership (LLP)	
O Corporation	
O Other	
Previous	Next



Which, if any, of the following describes your organization?
Choose all that apply:
American Indian or Alaska Native owned
☐ Black or African American owned
☐ Disability owned
Hispanic or Latino owned
LGBTQ owned
Located in a historically underutilized business zone (HUBZone)
☐ Native Hawaiian or Pacific Islander owned
☐ Small disadvantaged business
☐ Veteran owned
☐ Women owned
Other
None of the above
☐ I would prefer not to answer
Previous





Thank you for taking our survey and for helping us serve you better.

You will not receive a response from us based on your survey comments. If you need assistance, please contact the <u>USPTO Contact Center</u>.

If you would like to volunteer to participate in future research, such as interviews, usability testing of prototypes, or feedback sessions, sign up as a volunteer.

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