



USPTO Open Data Portal (ODP) Customer Survey

Please share your feedback about the USPTO One Data Portal (ODP). Your feedback is valuable to us as we improve this product.

Please indicate your level of agreement with the following statement:

I am satisfied with my experience using the USPTO Open Data Portal (ODP).

1=Strongly disagree	2	3	4	Strongly agree=5
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Next

OMB Control Number: **0651-0088** • Expiration: **09/30/2025** • Est. time to complete this survey: **4 minutes**

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Please indicate your level of agreement with the following statement:

I trust USPTO to grant patents and register trademarks in accordance with U.S. laws and regulations.

1=Strongly
disagree

☐

2

☐

3

☐

4

☐

Strongly
agree=5

☐

Next

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Please indicate your level of agreement with the following statement:

I was able to do what I needed to do.

1=Strongly
disagree

☐

2

☐

3

☐

4

☐

Strongly
agree=5

☐

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Please indicate your level of agreement with the following statement:

It was easy to complete what I needed to do.

1=Strongly
disagree

☐

2

☐

3

☐

4

☐

Strongly
agree=5

☐

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Please indicate your level of agreement with the following statement:

It took a reasonable amount of time to do what I needed to do.

1=Strongly
disagree

☐

2

☐

3

☐

4

☐

Strongly
agree=5

☐

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Which of the following USPTO patent services have you used in the past 12 months?
Please select all that apply.

☐ Patent Center

☐ Global Dossier

☐ Patent Examination Data System (PEDS)

☐ Bulk Data Storage System (BDSS)

☐ Developer Hub/Open Data Portal (Beta)

☐ Patent Public Search (PPUBS)

☐ Patent Assignment Search

☐ N/A: I have never used the USPTO services listed

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Which of the following best describes your role when visiting Open Data Portal today?

☐ Developer/Web developer

☐ Attorney/Agent

☐ Researcher

☐ Student

☐ Something else (please describe)

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Please indicate your level of agreement with the following statements:

	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree
The purpose of the Open Data Portal website is clear to me.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I was able to find the data I was looking for on this website.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Downloading patent data from this website was easy and intuitive.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The API documentation on this website was clear and understandable.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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Do you have any additional comments, recommendations, or enhancements you would like to see made to this website?

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Would you like to be contacted in the future about the feedback you are providing today?

☒ Yes

☐ No

You requested to be contacted about the feedback you are providing.

To facilitate communication directly with you, please provide your email address below:

Submit

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Thank you for taking our survey and for helping us serve you better.

You will not receive a response from us based on your survey comments. If you need assistance, please contact the [USPTO Contact Center](#).

If you would like to volunteer to participate in future research, such as interviews, usability testing of prototypes, or feedback sessions, [sign up as a volunteer](#).

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