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General Comment

This new system is going to make it go from 20 minutes of work at most to hours! We are submitting information that I don't find is useful to you, especially the shippers name and company name. I have tried using the test site just to try and upload contracts to get started and I can't even do that as I keep getting the same error over and over. The help team can't find what is incorrect, either.

As far as entering weekly exports, now I have to re-enter my contract number, as well as the ESR contract number. This will make me spend hours trying to match up my contract number to yours to enter into your template.

There are absolutely no positives to this new system for us who are reporting.