





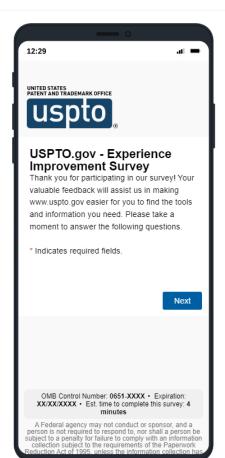
USPTO.gov - Experience Improvement Survey

Thank you for participating in our survey! Your valuable feedback will assist us in making www.uspto.gov easier for you to find the tools and information you need. Please take a moment to answer the following questions.

* Indicates required fields.

Next

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Tools







Please indicate your level of agreement with the following statement:

I am satisfied with my experience using <u>www.uspto.gov</u> for information finding activities.*

Strongly disagree

Disagree

Neither agree nor disagree

Agree

agree

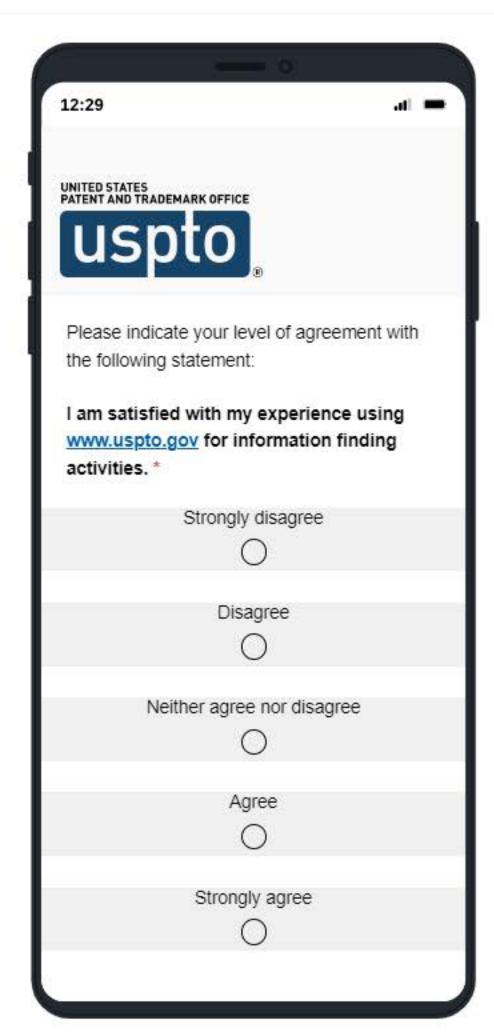
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disagree

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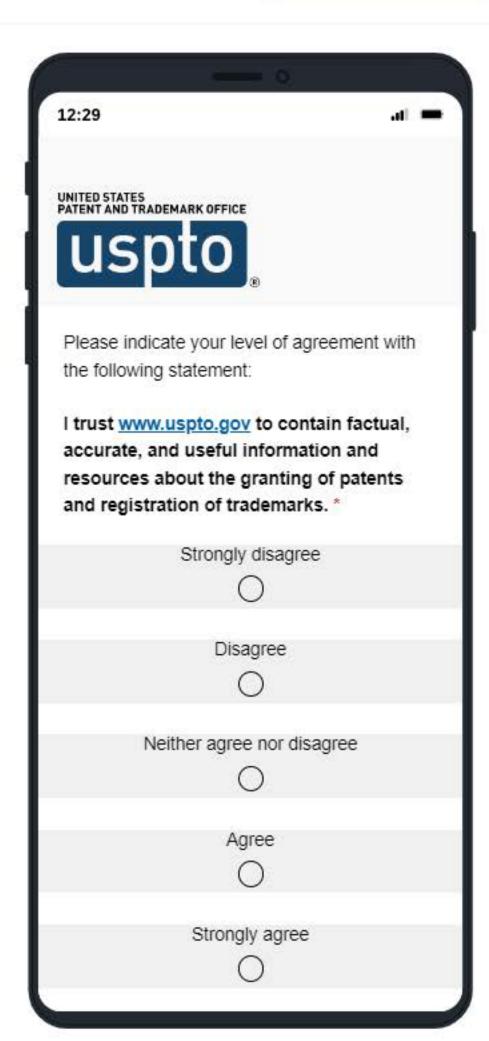




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disagree

A Federal agency may not conduct or sponsor, and a person is not required to respond to, nor shall a person be subject to a penalty for failure to comply with an information collection subject to the requirements of the Paperwork Reduction Act of 1995, unless the information collection has a currently valid OMB Control Number. Response to this information collection is voluntary; however, it allows the USPTO to analyze the overall effectiveness of the program. Send comments regarding this burden estimate or any other aspect of this information collection, including suggestions for reducing this burden to the Chief Administrative Officer, United States Patent and Trademark Office, P.O. Box 1450, Alexandria, VA 22313-1450 or email InformationCollection@uspto.gov.



agree

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Tools







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Please indicate your level of agreement with the following statement:

I am able to find the information and resources I need on www.uspto.gov.*

Strongly disagree

Disagree

Disagree

Agree

Agree

agree

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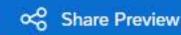
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Which of the following best describes you? *

- O I am an intellectual property professional filing on behalf of a client or organization.
- O | am an individual actively seeking patent and/or trademark protection for myself or my business.
- O | am learning about intellectual property but I am not ready to start the application process at this time.
- I am educating, assisting, or encouraging others about the intellectual property process.
- O Something else (other)

Previous







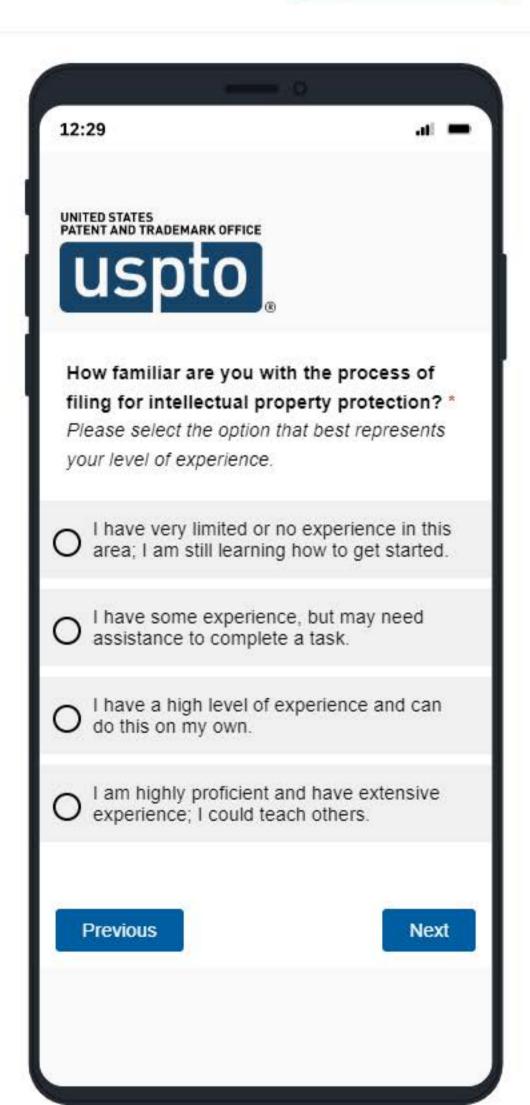


How familiar are you with the process of filing for intellectual property protection? *

Please select the option that best represents your level of experience.

- O I have very limited or no experience in this area; I am still learning how to get started.
- O I have some experience, but may need assistance to complete a task.
- O I have a high level of experience and can do this on my own.
- O I am highly proficient and have extensive experience; I could teach others.

Previous

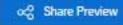


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	ne intellectual pro	perty	Contact a USPTO call center or				
process			- regio	nal office			
Find legal repr	resentation		Register for training sessions or webinars				
Search for pat	ents or trademar	rks	Apply for a job or internship				
Apply for a pa	tent or trademark	k	Review news or policy announcements				
Check the state	tus of an applicat	tion or	Something else (other)				
Pay fees or ot activities	her maintenance						
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PATENT AND TRADEMARK OFFICE How do you primarily access www.uspto.gov? * Going directly to the home page Using a search engine (e.g., Google) () Clicking on a saved bookmark or favorite Clicking a link from an email or newsletter Clicking a link from a social media site or Something else (other) Previous

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How do you typically find information on a Please select up to (3) methods from the opt	
Using the website's search bar	Using chatbots (USPTO Virtual Assistant)
Using dropdown menus	I rely on visual icons or images to guide me
Clicking on linked text or buttons	am directed where to go by USPTO staff
Using FAQs and other guidance	Something else (other)
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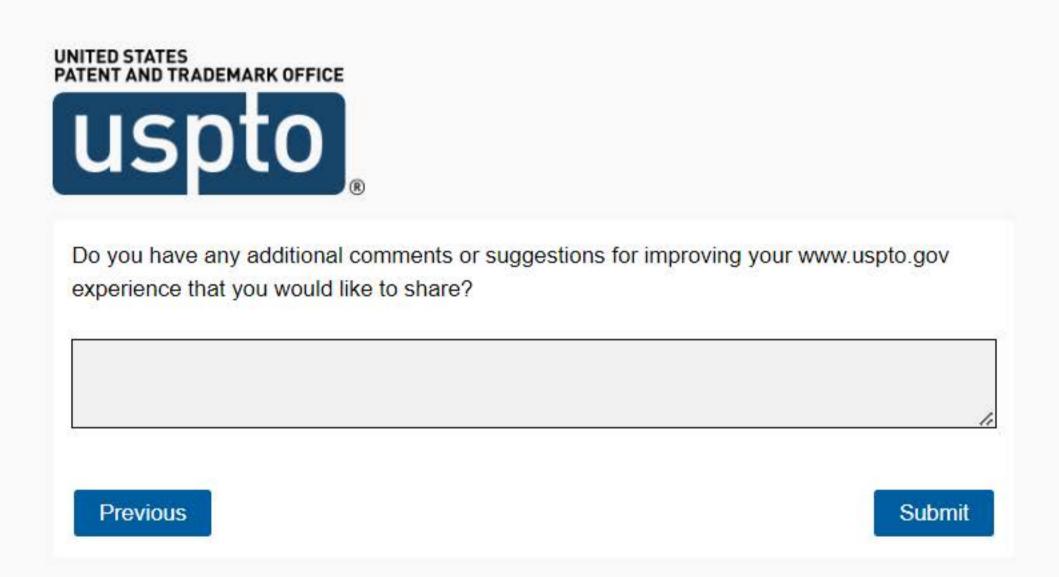
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Using the website's search bar	Using chatbots (USPTO Virtual Assistant)
Using dropdown menus	I rely on visual icons or images to guide me
Clicking on linked text or buttons	I am directed where to go by USPTO staff
Using FAQs and other guidance	Something else (other)
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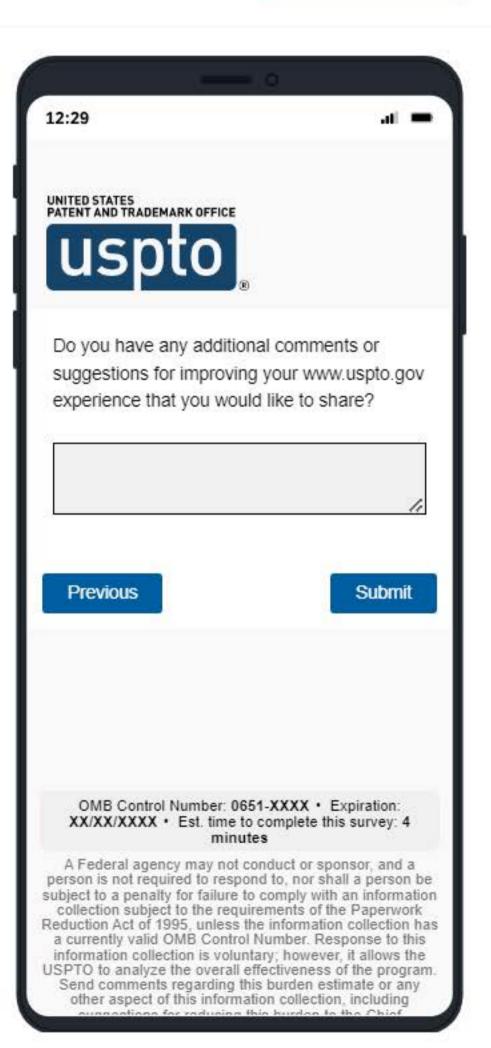
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Thank you for taking our survey and for helping us serve you better.

You will not receive a response from us based on your survey comments. If you need assistance, please contact the **USPTO Contact Center**.

If you would like to volunteer to participate in future research, such as interviews, usability testing of prototypes, or feedback sessions, sign up as a volunteer.

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