

Per diem survey walkthrough


The survey outlined in this walkthrough document will collect user feedback on the GSA.gov per diem lookup. Data collected here will inform our user-centered approach in maintaining and improving our website and digital experience.

Once live, site visitors will be asked through a pop-up to participate in a survey upon opening one of the per diem webpages (gsa.gov/travel/plan-book/per-diem-rates and gsa.gov/travel). The survey includes two questions and is expected to take approximately one minute to complete.

Users who have already taken the survey or have seen the survey request in the last 10 days will not be asked to complete a survey during their visit. Furthermore, other GSA.gov surveys will be suppressed on the two listed webpages.

Users will see this prompt when the survey opens.

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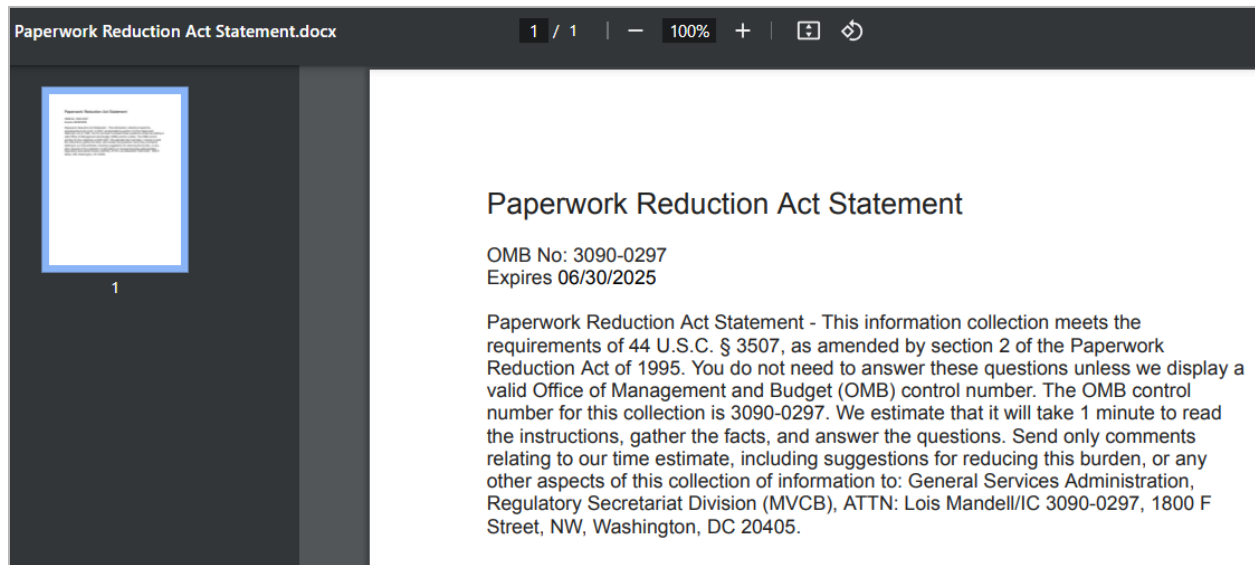
Introduction. Before you begin, we would like to learn about your goals. Please consider participating in this **2** question survey.

Click next to continue or close this window to decline.

[Click here to see Paperwork Reduction Act statement.](#)

Next

Users who click on the PRA/Privacy link will see this document open in a new window:



Users who click Next will begin the survey. Participants are asked two questions, their role and their goals. Users may select only one role but multiple goals.

Question 1: Role

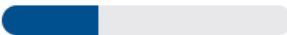
Which of the following best describes you?

- ☒ Federal employee (traveler)
- ☒ Federal employee (travel manager or approver)
- ☒ Federal contractor or grantee
- ☒ Hotelier or industry advocate
- ☒ Employee of a business, state, or local government that references GSA rates.
- ☒ Other (please specify)

Question 2: Goals

What are your goals today? Check all that apply.

- ☐ Searching for a specific location's rates
- ☐ Comparing rates for different locations
- ☐ Planning for a trip/event with specific dates
- ☐ Researching for a trip/event without specific dates
- ☐ Calculating total trip costs
- ☐ Other (please specify)

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Q1. Which of the following best describes you?

- ☐ Federal employee (traveler)
- ☐ Federal employee (travel manager or approver)
- ☐ Federal contractor or grantee
- ☐ Hotelier or industry advocate
- ☐ Employee of a business, state, or local government that references GSA rates.
- ☐ Other (please specify)

Q2. What are your goals today? Check all that apply.

- ☐ Searching for a specific location's rates
- ☐ Comparing rates for different locations
- ☐ Planning for a trip/event with specific dates
- ☐ Researching for a trip/event without specific dates
- ☐ Calculating total trip costs
- ☐ Other (please specify)

[Back](#)

[Submit](#)

Clicking submit will complete the survey and bring up a message thanking the participant for their time.

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We thank you for your time spent taking this survey.
The results will be used to craft a better experience for the GSA.gov per diem tool.