Privacy Notice

The information you provide to Fors Marsh during the research study will be used by the Consumer Financial Protection Bureau (CFPB) to inform and improve CFPB public products, services, and resources.

With your consent, Fors Marsh may capture recordings of your responses as you participate in the research study. This may include screen captures, audio recordings, and video recordings. The recordings will only be shared with CFPB employees, contractors, and other stakeholders with a valid business reason for the purpose of understanding your feedback and improving CFPB products, services, and resources, and only after your PII (like name and face) have been removed.

Your feedback will be kept private and will not be linked to you. Only de-identified and aggregated information will be included in any final or published reports, which may be shared internally within CFPB and with external CFPB partners and stakeholders. None of your identifying information will be included in the reports. The CFPB does not anticipate further disclosure of your personal information except as required by law.

This collection of information is authorized by Pub. L. No. 111-203, Title X, Sections 1013 and 1022, codified at 12 U.S.C. §§ 5493 and 5512.

Participation is voluntary, and you may withdraw participation at any time.