

Submitted on Tue, 11/07/2023 - 07:22

Submitted by: Suzanne Isaacs

Submitted values are:

Submitter Information

Submitter Name

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Information Collection

Survey Title

National Archives Catalog Feedback Survey

Survey Purpose

To collect feedback and suggestions on how to improve the National Archives Catalog

Survey Audience

Users of the National Archives Catalog including the general public who conduct archival research, members of the federal and state government.

Start Date

12/01/2023

End Date

10/31/2024

Survey Question(s)

- **Question:** Is it your first time visiting the online Catalog?
- **Question:** How often do you use the Catalog?
- **Question:** Did you find what you were looking for today?
- **Question:** Overall, how satisfied are you with the Catalog?
- **Question:** In what role or occupation do you use the Catalog?
- **Question:** Do you contribute as a Citizen Archivist?
- **Question:** How likely are you to recommend the Catalog to your coworkers, classmates, family, or friends?
- **Question:** What improvements would you recommend to the Catalog?

PII Collected

No

Incentives Provided

No

Requires OMB Approval

Yes

OMB Request for Approval under the Generic Clearance

Type of Information Collection

Customer Satisfaction Survey

Individuals or Households

300

Private Sector

0

State, Local, or Tribal Governments

100

Federal Government

100

Participation Time

3

Burden Hours

20

Federal Cost

0

Statistical Methods

No

Targeted Respondents

No

Sampling Plan

Respondents can opt in to provide feedback about the National Archives Catalog.

Administration of the Instrument

Web-based or other forms of Social Media (if applicable, please add url)

Interviewers

No

Certification

Yes