



Farm
Production
and
Conservation

Farm
Service
Agency

United States Department of Agriculture
1400 Independence Ave.
Washington DC, 20250
www.farmers.gov

<Sample A. Sample>
<123 Main Street>
<City>, <ST> <12345>
<IMBarcode>

<Date>

Dear <producer name/"Tribal member">,

We need your valuable feedback to help make Farm Loan programs more accessible and equitable to customers!

You have been selected to participate in a USDA Farm Service Agency (FSA) Farm Loan Satisfaction Survey. You are receiving this survey because you applied for a FSA Farm Loan (e.g., farm operating loan, farm ownership loan, emergency loan) within the last year, and we would like to hear your feedback. FSA has been implementing various modernization initiatives including online loan management tools, online loan application tools, and simplified loan applications. Your vital feedback will help us better serve America's farmers, ranchers, and forest managers.



The enclosed survey asks you to provide feedback about your FSA farm loan application experience as well as your general views on doing business with FSA, and should take about 10 minutes to complete. Individual responses will not be tracked or reported and will be kept confidential by using an independent entity to analyze and manage the data and report the results.

To access the survey in multiple languages online, or if you'd prefer to take the survey online, scan the QR code below with your smartphone or tablet camera to access the survey.



Your response is important! It will help us find better ways to engage with farm loan applicants, enhance support, and improve our service to you.

If you need in-person or telephonic translation services or assistance completing this survey, please contact your local USDA service center. To find your nearest service center, visit www.farmers.gov/service-center-locator or call 1-833-ONE-USDA (1-833-663-8732).

Thank you for taking the time to provide us with your feedback!

Sincerely,

Zach Ducheneaux

Administrator for the Farm Service Agency
United States Department of Agriculture