

NA-2023 Request for Approval

Submitter Information

Submitter Name

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Information Collection

Survey Title

Researcher Experience for Archives.gov

Survey Purpose

To gather feedback from researchers

Survey Audience

Researchers visiting Archives.gov

Start Date

01/01/2024

End Date

12/31/2024

Survey Question(s)

Question: What location(s) did you visit to conduct onsite research at the National Archives?

Question: Tell Us About Your Experience [open text]

Question: How Can We Improve? [open text]

Question: Your feedback is anonymous unless you complete the fields below. If you would like to have an agency representative contact you in response to your feedback, please enter your contact information below.

Additional Information

We will send a draft document with the questions separately.

PII Collected

No

Privacy Act
No

System of Records Notice (SORN)
No

Incentives Provided
No

Requires OMB Approval
Yes

OMB Request for Approval under the Generic Clearance

Type of Information Collection
Customer Satisfaction Survey

Individuals or Households
100

Private Sector
0

State, Local, or Tribal Governments
0

Federal Government
0

Participation Time
2 minutes

Burden Hours
3

Federal Cost
\$0

Statistical Methods
No

Targeted Respondents
No

Sampling Plan
The link will be posted to Archives.gov on the Customer Experience website.

Administration of the Instrument
Web-based or other forms of Social Media (if applicable, please add url)

Interviewers
No

Certification
Yes