

Survey Invitation

From: CFI Group on behalf of HRSA

Subject: HAB CAREWare Customer Satisfaction and Usage Survey



The Health Resources and Services Administration (HRSA) HIV/AIDS Bureau (HAB) is surveying recipient and provider use of and satisfaction with CAREWare. Your organization was selected to participate because you used CAREWare to create your Ryan White Services Report (RSR) and AIDS Drugs Assistance Program Data Report (ADR) client-level data file. As you complete this survey, please reflect on your experiences with CAREWare paying particular attention to the past 12 months. The information provided in this survey will help HRSA HAB improve the software, and the type and level of technical support provided.

The survey will take approximately 15 minutes to complete. CFI Group, an independent research and consulting firm, is conducting this survey. The survey is hosted via a secure server, and your responses will remain anonymous. If you have any questions, please get in touch with surveyhelp@cfigroup.com.

Please click the link below to begin, or copy and paste the URL into your internet browser:

SURVEY LINK

This information is vital for HRSA HAB to improve our operations and guide our future actions in this area, and we hope you can take the time to complete the questionnaire. Thank you in advance for your participation!

Sincerely,
Laura Cheever, MD, ScM
Associate Administrator, HRSA HIV/AIDS Bureau

This email was sent to you by CFI Group. Our mailing address is 3916 Ranchero Drive, Ann Arbor, Michigan 48108, USA.
Questions? We're here to help! Email us at surveyhelp@cfigroup.com.

Your privacy is important to us. To learn more about managing your privacy, please visit our [Privacy Center](#).

You're receiving this email because your opinion is valued. If you no longer want to receive surveys from us, you may [unsubscribe](#).

Survey Reminder

From: CFI Group on behalf of HRSA

Subject: Reminder: HAB CAREWare Customer Satisfaction and Usage Survey



The Health Resources and Services Administration (HRSA) HIV/AIDS Bureau (HAB) is surveying recipient and provider use of and satisfaction with CAREWare. Our records indicate that your organization has not completed the CAREWare survey. We are reaching out to see if we can assist you and your organization in completing the survey by the deadline.

The survey will take approximately 15 minutes to complete. CFI Group, an independent research and consulting firm, is conducting this survey. As you complete this survey, please reflect on your experiences with CAREWare paying particular attention to the past 12 months. The information provided in this survey will help HRSA HAB improve the software, and the type and level of technical support provided.

The survey is hosted via a secure server and your responses will remain anonymous. If you have any questions, please get in touch with surveyhelp@cfigroup.com.

Please click the link below to begin, or copy and paste the URL into your internet browser:

[SURVEY LINK](#)

This information is vital for HRSA HAB to improve our operations and guide our future actions in this area, and we hope you can take the time to complete the questionnaire. Thank you in advance for your participation!

Sincerely,
Laura Cheever, MD, ScM
Associate Administrator, HRSA HIV/AIDS Bureau

This email was sent to you by CFI Group. Our mailing address is 3916 Ranchero Drive, Ann Arbor, Michigan 48108, USA.

Questions? We're here to help! Email us at surveyhelp@cfigroup.com.

Your privacy is important to us. To learn more about managing your privacy, please visit our [Privacy Center](#).

You're receiving this email because your opinion is valued. If you no longer want to receive surveys from us, you may [unsubscribe](#).