

## Block 5

Thank you very much for taking the time to complete this exit survey about your experience with your most recent FSI test. In the FSI Division of Language Testing and Assessment (LTA), we would like to ensure that:

1. Test scheduling and logistics are easy to accomplish.
2. Test preparation activities offered by the LTA are useful.
3. Interaction with LTA administrative and testing staff helps examinees show their best performance on the test.
4. Technical issues such as sound or image quality are addressed.

**Please note that your comments here are anonymous.** If you wish to receive a response from the LTA to any comments about your testing experience, please complete the LTA Language Test Comment Form in addition to this survey. The link is available in your Score Report e-mail.

OMB Control Number: 1405-0193

Expiration Date: 08-31-2024

Burden Estimate: 10 minutes

Public reporting burden for this collection of information is estimated to average 10 minutes per response, including time required for searching existing data sources, gathering the necessary documentation, providing the information and/or documents required, and reviewing the final collection.

You do not have to supply this information unless this collection displays a currently valid OMB control number. If you have comments on the accuracy of this burden estimate and/or recommendations for reducing it, please send them to FSILTA@state.gov.

## Block 5

# Test Taker Characteristics

**This section of the survey asks about your job-related experience and role.**

Which of the following describes you?

- ☐ Consular Fellows Program candidate
- ☐ Department of State (DOS) contractor
- ☐ Department of State (DOS) Employee
- ☐ Employee of other federal agency
- ☐ Recently passed Foreign Service Oral Assessment
- ☐ Other:

Department of State (DOS) employees, which of the following best describes you?

- ☐ Civil Service
- ☐ Consular Fellow

☐ Foreign Service Generalist

☐ Foreign Service Specialist

☐ Other:

Foreign Service Generalists, which of the following best describes you?

☐ Consular

☐ Economic

☐ Management

☐ Political

☐ Public Diplomacy

☐ Other:

Foreign Service Specialists, which of the following best describes you?

☐ Administration

☐ Construction Engineering Facilities Management Information Technology

☐ Diplomatic Security or Law Enforcement

☐ International Information and English Language Programs

☐ Medical and Health

☐ Office Management

☐ Other:

Have you been to an overseas post before?

☐ Yes

☐ No

How many overseas tours have you completed?

Please indicate the reason for taking your test today. Select all that apply.

☐ End of language training

☐ Language incentive pay (LIP)

☐ Language designated position (LDP)

☐ Tenure

☐ Promotion

☐ Other

Please indicate which test you took

☐ Speaking only

- ☐ Reading only
- ☐ Both Speaking and Reading

## Overall Experience

## Overall Experience

**This section of the survey asks about your overall impressions and experiences with the test.**

Based upon your prior experience at overseas posts, how relevant was the speaking/listening test that you took today?

- ☐ Extremely relevant
- ☐ Very relevant
- ☐ Moderately relevant
- ☐ Somewhat relevant
- ☐ Not relevant
- ☐ N/A

Based upon your prior experience at overseas posts, how relevant was the reading test that you took today?

- ☐ Extremely relevant

- ☐ Very relevant
- ☐ Moderately relevant
- ☐ Somewhat relevant
- ☐ Not relevant
- ☐ N/A
- ☐ I did not take a reading test.

**"The test I just took reflects the language proficiency I need at post."**

Please indicate the degree to which you agree/disagree with this statement.

\*If you have not yet been to post, please select "Not sure." If you are not an FSO/not going onward to an LDP/etc., please select "N/A"

- ☐ Strongly agree
- ☐ Agree
- ☐ Disagree
- ☐ Strongly disagree
- ☐ Not sure
- ☐ N/A

**OPTIONAL:**

Please provide comments to help us better understand your

response to the question above, including details about the modality (speaking and/or reading).



How relevant were the conversation topics to foreign language use at post:

\*If you have not yet been to post, please select "Not sure." If you are not an FSO/not going onward to an LDP/etc., please select "N/A"

- ☐ Extremely relevant
- ☐ Very relevant
- ☐ Moderately relevant
- ☐ Slightly relevant
- ☐ Not relevant
- ☐ Not sure
- ☐ N/A

**OPTIONAL:**

Please provide comments to help us better understand your response above.



How relevant was the test scenario to foreign language use at post:

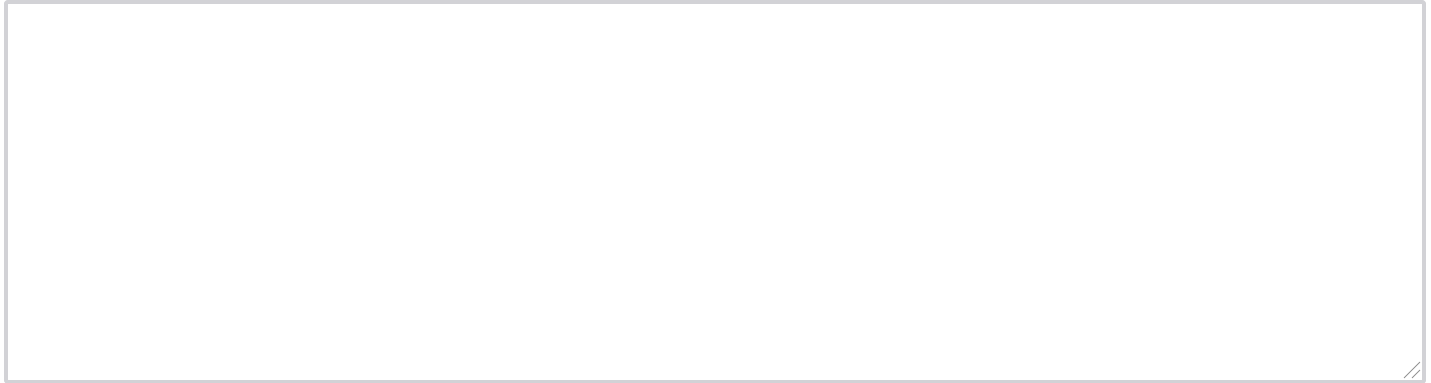
\*If you have not yet been to post, please select "Not sure." If you are not an FSO/not going onward to an LDP/etc., please select "N/A"

- ☐ Extremely relevant
- ☐ Very relevant
- ☐ Moderately relevant
- ☐ Slightly relevant
- ☐ Not relevant
- ☐ Not sure
- ☐ N/A



**OPTIONAL:**

Please provide additional details to help us understand your response above.



To what extent were you able to interact in a conversation similar to a real-life situation:

\*If you have not yet been to post, please select "Not sure." If you are not an FSO/not going onward to an LDP/etc., please select "N/A"

- ☐ Extremely well
- ☐ Very well
- ☐ Moderately well
- ☐ Somewhat well
- ☐ Not well
- ☐ Not sure
- ☐ N/A

OPTIONAL:

Please provide additional details to help us understand your response above.

Preparation, Scheduling, and Logistics

Preparation, Scheduling, and Logistics

This section of the survey asks about your test-related experiences leading up to and following your test.

How easy was it to do the following?

	Very easy	Easy	Difficult	Very difficult	N/A
Schedule language test	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Request and obtain accommodations	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Communicate with LTA	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Very  
easy      Easy      Difficult      Very  
difficult      N/A

administrative  
staff about the  
test

Did you find your surroundings conducive to taking the test?

☐ Yes

☐ No

OPTIONAL:

Please provide additional details to help us understand your response above.

Where did you take your test?

☐ In the LTA

☐ At an overseas post

☐ At a domestic U.S. government facility (not FSI)

☐ At home (i.e., fully remote)

Where did you take your test?

- ☐ Home
- ☐ Overseas post (embassy, consulate)
- ☐ Other:

## Block 2

### Interactions with LTA Staff

**This section of the survey asks about your experience interacting with LTA staff before and during the test, including instructions, procedures, and testing environment.**

When scheduling the test and arranging logistics, how clear were the instructions provided by the Division of Language Testing and Assessment (LTA) staff?

- ☐ Extremely clear
- ☐ Very clear
- ☐ Moderately clear
- ☐ Slightly clear
- ☐ Not clear at all

On the day of the test, how clear was the guidance from the LTA administrative staff about test procedures?

- ☐ Extremely clear
- ☐ Very clear
- ☐ Moderately clear
- ☐ Slightly clear
- ☐ Not clear at all

How helpful were the written instructions during the test?

- ☐ Extremely helpful
- ☐ Very helpful
- ☐ Moderately helpful
- ☐ Slightly helpful
- ☐ Not helpful at all

How clearly did the testing team explain your tasks (what you need to do) during the test?

- ☐ Extremely clearly
- ☐ Very clearly
- ☐ Moderately clearly
- ☐ Slightly clearly

☐ Not clearly at all

To what extent did the testing team create an environment that allowed you to show your best performance?

- ☐ Extremely well
- ☐ Very well
- ☐ Moderately well
- ☐ Slightly well
- ☐ Not well at all

Please provide us with any additional comments you may have about your testing experience.



Powered by Qualtrics