

Tuesday, January 2

11:24



**How was your experience?**

now

Please take a moment to fill out a quick survey about your experience at Dulles International Airport.



Swipe up to open





**Would you like to provide feedback on your  
Global Entry experience?**

Please take a few moments to fill out a brief survey to  
help us improve the experience.

**Not Now**

**Yes**

[Cancel](#)

## Global Entry Survey



### Global Entry Customer Experience Survey

This brief survey collects your feedback to help U.S. Customs and Border Protection improve the Global Entry program. All responses are voluntary and anonymous.

An agency may not conduct or sponsor an information collection and a person is not required to respond to this information unless it displays a current valid OMB control number and an expiration date. The control number for this collection is **1601-0029**. The estimated average time to complete this survey is **4 minutes**. If you have any comments regarding the burden estimate you can write to U.S. Customs and Border Protection, Global Entry, Ronald Reagan Building, 1300 Pennsylvania Avenue, NW Washington, DC 20229.  
**Expiration Date: 12/31/2026**

[Begin](#)



[Cancel](#)

## Global Entry Survey

[Submit](#)

Question 1 of 5

**Which best describes you today?**

I am visiting the United States



I am returning to the United States

Question 2 of 5

**Based on my experience with Global Entry today, I trust U.S. Customs and Border Protection to provide a safe and secure experience for the traveling public entering the United States.**

5

Strongly Agree



4

Agree

3

Neither Agree nor Disagree

2

Disagree

1

Strongly Disagree

Question 3 of 5

**What contributed to your rating? Select all that apply.**

[Cancel](#)

## Global Entry Survey

[Submit](#)

Question 1 of 5

**Which best describes you today?**

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Question 2 of 5

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5

Strongly Agree

4

Agree

3

Neither Agree nor Disagree



2

Disagree

1

Strongly Disagree

Question 3 of 5

**Where can we improve today? Select all that apply.**









Cancel

Global Entry Survey

Submit

Question 3 of 5

Where can we improve today? Select all that apply.




-  The time it took
-  The Customs and Border Protection staff with whom I interacted
-  The clarity of instructions
-  The value of the service
-  Other 

Provide more details...

0/250 characters

Question 4 of 5

How satisfied are you with the service you received with Global Entry today?

-  Very Satisfied
-  Satisfied
-  Neutral

[Cancel](#)

## Global Entry Survey

[Submit](#)

Question 4 of 5

**How satisfied are you with the service you received with Global Entry today?**

**5**

Very Satisfied



4

Satisfied

3

Neutral

2

Unsatisfied

1

Very Unsatisfied

Question 5 of 5

**Is there anything else you would like us to know about your experience?**

I'm excited to travel again so I can fill out another survey!

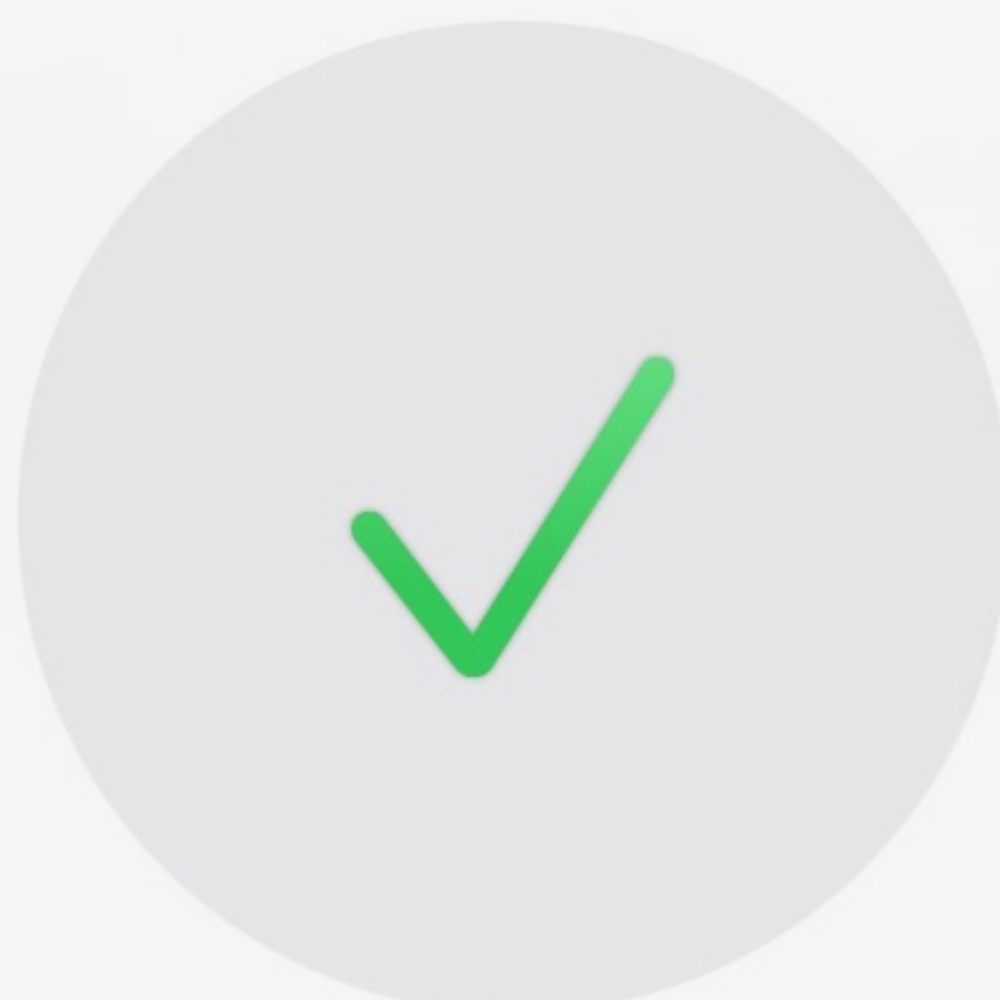
61/250 characters

[Discard Responses](#)[Submit Responses](#)



[Cancel](#)

## Global Entry Survey

[Done](#)

### Your responses have been submitted!

Thank you for providing your feedback to help us improve the Global Entry program.

If you would like to submit comments about the survey you can tap the button below.

[Send Feedback](#)[Finish](#)