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GE Survey



GE Customer Experience Survey

This brief survey collects your feedback to help U.S. Customs and Border Protection improve the Global Entry program. All responses are voluntary and anonymous.

An agency may not conduct or sponsor an information collection and a person is not required to respond to this information unless it displays a current valid OMB control number and an expiration date. The control number for this collection is **1651-0121**. The estimated average time to complete this survey is **4 minutes**. If you have any comments regarding the burden estimate you can write to U.S. Customs and Border Protection, Global Entry, Ronald Reagan Building, 1300 Pennsylvania Avenue, NW Washington, DC 20229.
Expiration Date: 08/31/2025.

[Begin](#)

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GE Survey

Submit

Question 1 of 5

Which best describes you today?

I am visiting the United States

I am returning to the United States

Question 2 of 5

Based on your experience with Global Entry today, how confident are you in U.S. Customs and Border Protection to provide a safe and secure experience for the traveling public entering the United States?

5

Very Confident

4

Confident

3

Neutral

2

Concerned

1

Very Concerned

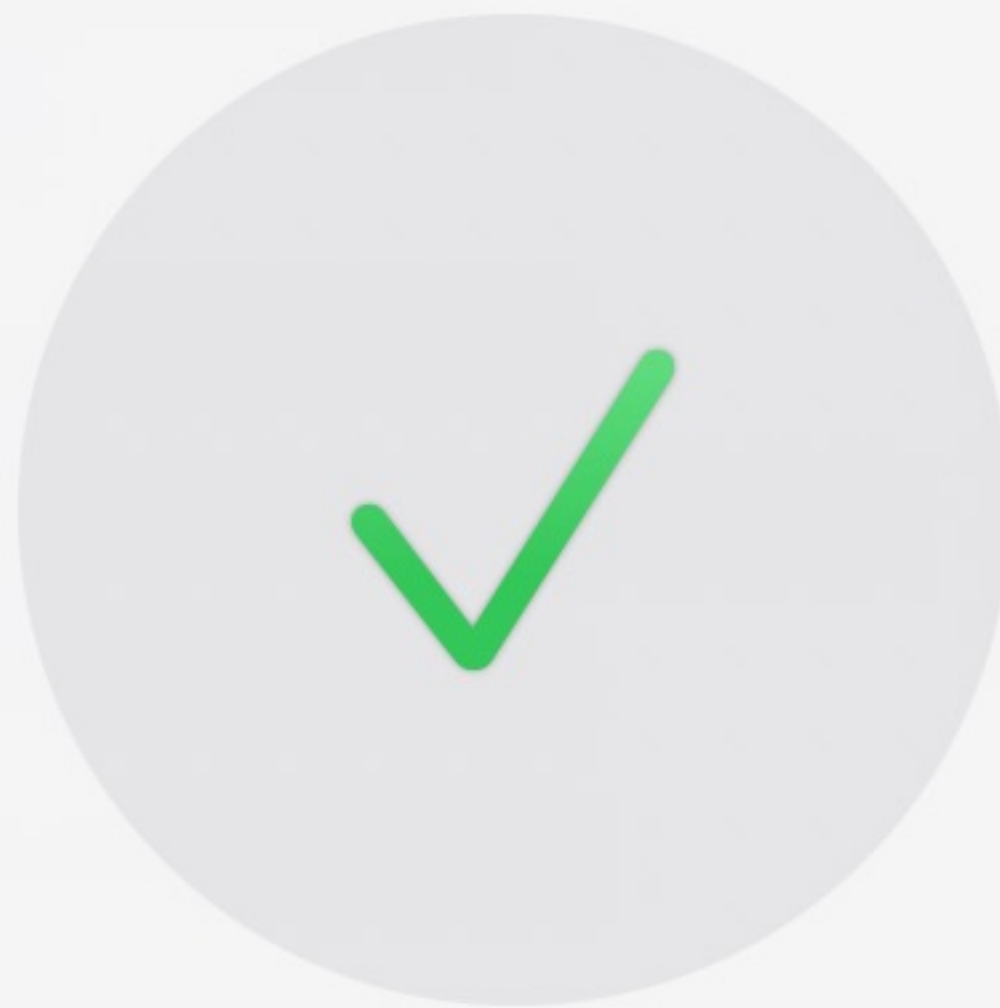
Question 3 of 5

How satisfied are you with the service you received with Global Entry today?

Cancel

GE Survey

Done



Your responses have been submitted!

Thank you for providing your feedback to help us improve the Global Entry program.

If you would like to submit comments about the survey you can tap the button below.

[Send Feedback](#)[Finish](#)