



## Food and Nutrition Service

U.S. DEPARTMENT OF AGRICULTURE

February 7, 2024

Dear Ms. Flores and Mr. Cheyne,

The Department of Agriculture (USDA) Food and Nutrition Service (FNS) thanks you for your comments on the information collection entitled, "How Have SNAP State Agencies Shifted Operations in the Aftermath of COVID-19?" We have considered your comments for the study.

The scope of this study is limited to learning what changes in operations States made due to COVID, whether the States kept them, and the State's perception of how well they worked. Engaging SNAP participants and outreach and application assisters would be outside the scope of the study. The case study portion of the study will include interviews with local government workers.

This study is for information gathering and has specific objectives. It is out of scope to address several of the points you mentioned. However, the study will address how States used certain waivers, including suspended initial certification interview, suspended face-to-face interviews when requested, and accepting telephonic signatures.

Sincerely,

A handwritten signature in black ink, appearing to read "A Wyant", with a stylized flourish at the end.

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