



Food and Nutrition Service

U.S. DEPARTMENT OF AGRICULTURE

February 7, 2024

Dear Ms. Holeton,

The Department of Agriculture (USDA) Food and Nutrition Service (FNS) thanks you for your comments on the information collection entitled, "How Have SNAP State Agencies Shifted Operations in the Aftermath of COVID-19?" Although this study is not focused on D-SNAP, it is an exploratory study that will help FNS understand changes made to SNAP operations because of the COVID-19 public health emergency. The study will specifically explore: (1) changes related to staffing, (2) changes in use of technology, (3) decision-making processes for making policy and operational changes, and (4) lessons States learning during the COVID-19 public health emergency that could increase preparedness for any future disruptions that affect service delivery. The survey will also ask questions related to assessing how some of these policies have affected SNAP – for example, the survey asks how the shift to remote service affected different populations' access to SNAP.

Sincerely,

A handwritten signature in black ink, appearing to read "A Wyant", with a stylized flourish at the end.

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