developer.va.gov - Production Access Request Form

This information is being collected in accordance with section 3507 of the Paperwork Reduction Act of 1995. VA may not conduct or sponsor, and you are not required to respond to, a collection of information unless it displays a valid OMB number. The estimated time needed to complete this form will average 30 minutes. Information gathered will be kept private and confidential to the extent provided by law. Completion of this form is voluntary.

Production access form

Step 1: Verification

Confirm

Are you a US-based company? (*Required)

- ◯ Yes
- ◯ No

Is your application and website Section 508 compliant? (*Required)

- ◯ Yes
- ◯ No

Select the APIs for which you are requesting production access. (*Required)

Standard APIs:

- ☐ Address Validation API (restricted access)
- ☐ Benefits Intake API
- ☐ Benefits Reference Data API (open data)
- ☐ Provider Directory API (open data)
- ☐ VA Facilities API (open data)
- ☐ VA Forms API (open data)
- ☐ Veteran Confirmation API

Authorization Code Grant APIs:

- ☐ Benefits Claims API
- ☐ Clinical Health API (FHIR) (restricted access)
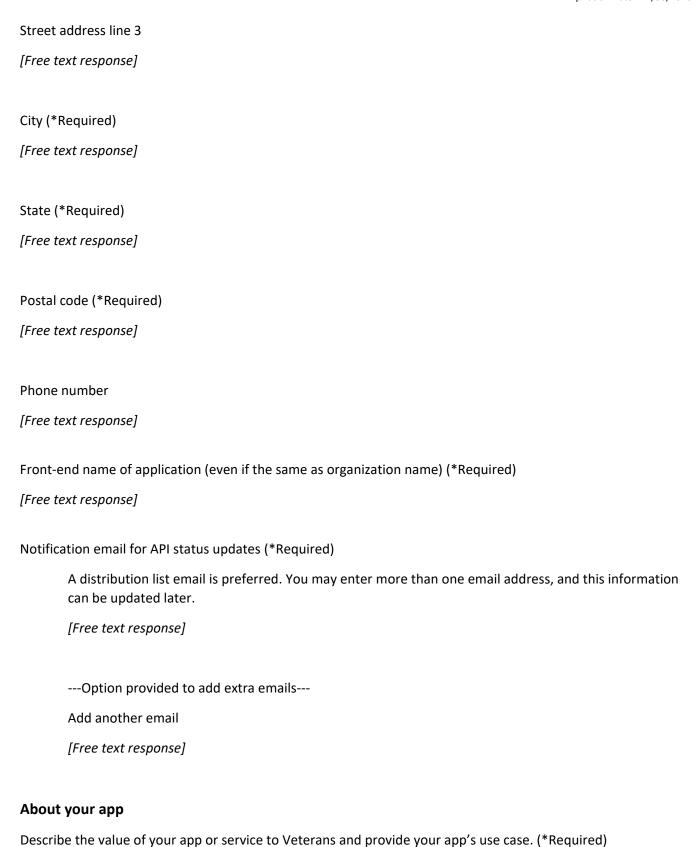- ☐ Community Care Eligibility API
- ☐ Patient Health API (FHIR)
- ☐ Veteran Service History and Eligibility API

Apps that cannot securely hide a client secret must use the PKCE OAuth flow. If your app is a native or mobile app, or if it uses the same client secret for all users, you'll get credentials for our PKCE OAuth flow. Explore the docs of our Authorization Code Grant APIs to learn more about PKCE OAuth flow.

Can your application securely hide a client secret? (*Required)

○ Yes
○ No

OAuth Redirect URI (*Required)

[Free text response]

Client Credentials Grant APIs:

☐ Benefits Claims API
☐ Benefits Documents API (restricted access)
☐ Community Care Eligibility API
☐ Direct Deposit Management API (restricted access)
☐ Education Benefits API (restricted access)
☐ Guaranty Remittance API (restricted access)
☐ Loan Review API (restricted access)
☐ Patient Health API (FHIR)
☐ VA Letter Generator API (restricted access)
☐ Veteran Service History and Eligibility API

In order to access an API that uses OAuth 2.0 Client Credentials Grant, you must provide your public key. Learn how to generate a public key.

OAuth public key (*Required)

[Free text response]

Review our terms of service (*Required)

☐ I agree to the terms

Step 2 of 3: Basic information

Primary Contact

First name (*Required)

[Free text response]

Last name (*Required)

[Free text response]

Email (*Required)

[Free text response]

Secondary Contact

First name (*Required)

[Free text response]

Last name (*Required)

[Free text response]

Email (*Required)

[Free text response]

About your company or organization

Company or organization name (*Required)

[Free text response]

Country (*Required)

[Free text response]

Street address (*Required)

[Free text response]

Street address line 2

[Free text response]

Street address line 3

[Free text response]

City (*Required)

[Free text response]

State (*Required)

[Free text response]

Postal code (*Required)

[Free text response]

Phone number

[Free text response]

Front-end name of application (even if the same as organization name) (*Required)

[Free text response]

Notification email for API status updates (*Required)

> A distribution list email is preferred. You may enter more than one email address, and this information can be updated later.
>
> *[Free text response]*
>
>
> ---Option provided to add extra emails---
>
> Add another email
>
> *[Free text response]*

About your app

Describe the value of your app or service to Veterans and provide your app's use case. (*Required)

[Free text response]

Describe your business model. Explain how you generate the income to provide your service to users. (*Required)

[Free text response]

Do you plan to monetize Veteran data? (*Required)

◯ Yes

    If yes, explain. (*Required)

    [Free text response]

◯ No

Is your app Veteran-facing? (*Required) If yes, we will ask for more details.

◯ Yes

    Provide a link to your app's primary webpage.(*Required)
    [Free text response]

    Provide a link to a page describing how to sign up for your app. (*Required)
    [Free text response]

    Provide a link to your FAQs and/or support page. (*Required)
    [Free text response]

    List of devices/platforms on which this app is available (eg. iOS, iPhone, iPad, Android tablet, Android phone, web browser, etc.) (*Required)
    [Free text response]

    Provide a brief description of your application. (*Required)
        This will be used for the VA.gov App Directory and should tell Veterans how your app can help them. Your description should:
- Be 415 characters or fewer
- Use VA guidelines for plain language to encourage Veteran engagement
- Capitalize "Veteran" whenever used

        [Free text response]

◯ No

---For Restricted APIs for VA use only---

Enter the VASI system name of the application which will consume the API. (*Required)

[Free text response]

---For Open Data APIs---

We require you to store your production key securely so as not to risk unauthorized exposure. How and where do you provide this? (*Required)

[Free text response]

Step 3 of 4: Technical information

Technical information

We require you to store your production key and/or OAuth credentials securely so as not to risk unauthorized exposure. How and where do you provide this? (*Required)

[Free text response]

Do you store PII/PHI? (*Required)

○ Yes

    Describe why this information is stored, and how it is securely stored/encrypted. (*Required)
    [Free text response]

    Describe the safeguards you have in place to prevent multiple, unnecessary requests (*Required)
    [Free text response]

    Describe your breach management process. (*Required)
    [Free text response]

    Provide information about your vulnerability management and patch process. (*Required)
    [Free text response]

○ No

Does your application expose VA patient health, claims, disabilities, or service history data to any third parties, through its own APIs or otherwise? (*Required)

○ Yes

Enter a description
[Free text response]

◯ No

List the scopes for which you are requesting access. (*Required)

[Free text response]

Step 4 of 4: Policy governance

Provide a public link to your app's terms of service and privacy policies.

We will review your policies to make sure they meet our standards. These policies must be accessible through your application.

Terms of service URL. (*Required)
[Free text response]

Privacy policy URL. (*Required)
[Free text response]

VA API Terms of Service

Last Updated: May 21, 2021

Thank you for using U.S. Department of Veterans Affairs (VA) APIs. By accessing or using our APIs, you are agreeing to the terms below.

Please review these terms carefully. Once accepted, these terms become a binding legal commitment between you and the VA. If you do not agree to be bound by these terms, you should not use VA's APIs.

Scope

The service ("API") through which you interact with VA data is subject to these terms. Use of the API constitutes acceptance to these Terms.

Data Rights and Usage

Accounts/Registration

If you are using the API on behalf of an entity, you represent and warrant that you have authority to bind that entity to the Terms and by accepting the Terms, you are doing so on behalf of that entity (and all references to "you" in the Terms refer to you and that entity).

In order to access the API, you may be required to provide certain information (such as identification or contact details) as part of the registration process for the API, or as part of your continued use of the API. Any registration information you give to VA must be accurate and up to date and you must inform us promptly of any updates so that we can keep you informed of any changes to the API or the Terms which may impact your usage of the API.

Developer credentials (such as passwords, keys, tokens, and client IDs) are intended to be used only by you and identify any software which you are using with the APIs. You will keep your credentials confidential and make reasonable efforts to prevent and discourage other API Clients from using your credentials. Developer credentials may not be embedded in open source projects.

You will only access (or attempt to access) an API by the means described in the documentation of that API. If VA assigns you developer credentials (e.g., client IDs), you must use them with the applicable APIs.

Attribution

While not required, when using content, data, documentation, code, and related materials associated with the API in your own work, we ask that proper credit be given.

Right to Limit

Your use of the API may be subject to certain limitations on access, calls, or use as set forth within this Agreement or otherwise provided by VA. These limitations are designed to manage the load on the system, promote equitable access, and prevent abuse, and these limitations may be adjusted without notice, as deemed necessary by VA. If VA reasonably believes that you have attempted to exceed or circumvent these limits, your ability to use the API may be temporarily or permanently blocked. VA may monitor your use of the API to improve the service or to ensure compliance with this Agreement.

Changes and Service Termination

Changes to these Terms

We may revise these Terms from time to time. If we do, those revised Terms will supersede prior versions. Unless we say otherwise, revisions will be effective upon the effective date indicated at the top of these Terms. Your continued access or use of our Services constitutes your acceptance of any revisions. If you don't agree to the revisions, you should stop using VA APIs and we are not obligated to provide you with the Services.

Changes to Services

The features and functions of our Services, including our APIs, and VA's service level agreement (SLA), may change over time. It is your responsibility to ensure that calls or requests you make to our Services are compatible with our then-current Services. Although we try to avoid making changes to our Services that are not backwards compatible, if any such changes become necessary, we will use reasonable efforts to let you know at least sixty (60) days prior to implementing those changes.

Service Termination

If you wish to terminate this Agreement, you may do so by refraining from further use of the API. VA reserves the right (though not the obligation) to: (1) refuse to provide the API to you, if it is VA's opinion that use violates any VA policy; or (2) terminate or deny you access to and use of all or part of the API at any time for any other reason which in its sole discretion it deems necessary to in order to prevent abuse. You may petition VA to regain access to the API. If VA determines in its sole discretion that the circumstances which led to the refusal to provide the API or terminate access to the API are no longer in existence, then VA may restore your access. All provisions of this Agreement shall survive termination including, without limitation, warranty disclaimers, and limitations of liability.

Liability

Disclaimer of Warranties

The API platform is provided "as is" and on an "as-available" basis. While we will do our best to ensure the service is available and functional at all times, VA hereby disclaim all warranties of any kind, express or implied, including without limitation the warranties of merchantability, fitness for a particular purpose, and non-infringement. VA makes no warranty that data will be error free or that access thereto will be continuous or uninterrupted.

Limitations on Liability

In no event will VA be liable with respect to any subject matter of this Agreement under any contract, negligence, strict liability or other legal or equitable theory for: (1) any special, incidental, or consequential damages; (2) the cost of procurement of substitute products or services; or (3) for interruption of use or loss or corruption of data.

Indemnification

You agree to indemnify and hold harmless VA, its contractors, employees, agents, and the like, from and against any and all claims and expenses, including attorney's fees, arising out of your use of the API, including but not limited to violation of this Agreement except to the extent that such claim arises from the negligence or wrongful act of VA.

Disputes

Any disputes arising out of this Agreement and access to or use of the API shall be governed by federal law. Some APIs may have API specific Terms. If there is a conflict between these terms and additional terms applicable to a specific API, the additional terms will control for that conflict.

No Waiver Rights

VA's failure to exercise or enforce any right or provision of this Agreement shall not constitute waiver of such right or provision.

Privacy

You may use a VA API to develop a service to search, display, analyze, retrieve, view and otherwise 'get' information from VA, which requires special safeguarding. You agree to strictly abide by all applicable federal and state laws regarding the protection and disclosure of information obtained through a VA API.

You further acknowledge that when records regarding an individual are obtained through a VA API, you may not expose that content to other individuals or third parties without specific, explicit consent from the individual or his or her authorized representative, or as permitted by applicable law. The terms "individual" and "record" have the meanings given in the Privacy Act at 5 U.S.C. § 552a(a). If you would like more information about the application of the Privacy Policy at VA, click here.