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Previewing Touchpoint



Survey of Business Conditions

When sharing your personal experiences, please do not list clients' names, businesses, or any other personally identifiable information. To ease survey burden and fatigue, only the first seven questions are required. Please feel free to provide additional feedback via optional questions 8 through 12.

A red asterisk (*) indicates a required field.

Page 1 - page 1 of 2

General Business Activity: Rate the overall level of business activity this quarter compared to the previous quarter from a significant decrease in general economic activity to a significant increase. Your insight helps us understand the broader economic landscape for businesses. *

Significant Decrease
O Decrease
No Change
Increase
Significant Increase

Consumer Spending: Assess the changes in consumer spending reported by your business center clients over the last quarter, from a significant decrease in general consumer spending to a significant increase. Your insights will help us understand consumer behavior trends and their impact on businesses. *

Programme and the second secon
Significant Decrease
O Decrease
O No Change
Increase
Significant Increase
Manufacturing and Supply Chain: Evaluate the current state of manufacturing processes and supply chain logistics for clients of your center. Rate the difficulty of managing these aspects on a scale from very easy to very difficult. Insights into these areas help us gauge the resilience and adaptability of businesses in navigating supply chain complexities. *
O Very Easy
Easy
O No Change
O Difficult
O Very Difficult

Employment Trends: Reflect on employment activities for your business center clients this quarter. Consider the number of positions filled or reduced, the roles that have been in highest demand, and any challenges business center clients faced in attracting or retaining talent. Provide a numeric estimate of total new hires. Sharing your experiences helps us understand labor market dynamics, particularly how they affect businesses in terms of workforce development and talent management. *

Price Changes: Analyze the changes in costs for business center clients over the last quarter, including materials, labor, and other operational expenses. Provide a percentage to reflect the increase or decrease in these costs. Consider how these changes have affected your business center client pricing strategy and overall business operations. Your response will help us understand the inflationary pressures on businesses and their strategies for managing cost fluctuations *

Access to Credit: Assess business center client's experience with obtaining financial resources this quarter. Rate the ease of access on a scale from extremely difficult to extremely easy. Your insights contribute to understanding the financial landscape and challenges faced by businesses in securing the capital needed for growth and stability. *

O Difficult
○ Neutral
Easy
Extremely Easy
Outlook and Challenges: Describe the biggest challenge your business center clients are currently facing and how they plan to address it. *

Public Burden Statement According to the Paperwork Reduction Act of 1995, no person is required to respond to a collection of information unless it displays a valid Office of Management and Budget control number. Public reporting burden for this collection of information is estimated to average 12 minutes per response, including time for reviewing instructions, searching existing data sources, gathering, and maintaining the data needed, and completing and reviewing the collection of information. Your response is voluntary. Send comments regarding the burden estimate or any

 $Next \rightarrow$

other aspect of this collection of information, including suggestions for reducing this burden, to the: Minority Business Development Agency Office of the Chief Operating Office Attention: Information Management Division: 1401 Constitution Avenue, N.W., Room 5612 Washington, DC 20230 OMB Control No. 0690-0030 Expiration Date: 07-31-2026



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