



NIH Cloud Lab Offboarding Survey

Thank you for taking a few minutes to fill out this survey! Your feedback is anonymous and will help improve this program for future participants. Please contact cloudlab@nih.gov if you have questions or concerns.

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All questions are optional and you may exit the survey at any time.

* Required

Your Usage - Who You Are & What You Did

1. Which of the following best describes you?

Please note that NIH stands for "National Institutes of Health", the sponsor of the NIH Cloud Lab program.

- ☐ I am an NIH employee or contractor
- ☐ I am a researcher or student who is not employed by the NIH
- ☐ Other

2. Typically, which type of compute do you use most often?

- ☐ Cloud
- ☐ On premise
- ☐ High-performance compute in the cloud
- ☐ High-performance compute on premise
- ☐ Other

3. Which service did you use for Cloud Lab?

- ☐ Amazon Web Services
- ☐ Google Cloud
- ☐ Microsoft Azure

4. **How did you use your Cloud Lab credits?** Please select all that apply

- ☐ I ran tutorials from the Cloud Lab GitHub repositories
- ☐ I completed on-demand trainings provided by Amazon Web Services, Google Cloud, or Microsoft Azure
- ☐ I forecasted the cost of a potential solution
- ☐ I tested and validated the utility of a potential solution
- ☐ I used my account to gain more experience in cloud computing for research purposes
- ☐ Other

Your Experience - How It Went

5. **Did you use all of your cloud credits?** You would have received an email notification if so.

- ☐ Yes
- ☐ Yes, and I received additional credits
- ☐ No
- ☐ Unsure

6. **How would you rate your Cloud Lab experience?**

1 star = very poor 2 stars = poor 3 stars = average 4 stars = good 5 stars = very good



7. **Did you experience any difficulty logging into your cloud account? ***

- ☐ Yes
- ☐ No

8. Please describe the issue you experienced.

If possible, include the type of account you were using (university account, [Login.gov](https://www.login.gov/) account,, NIH account, etc.)

9. Did this program improve your understanding of cloud tools? *

☐ Yes

☐ No

10. Optional - What did you learn?

11. Optional - What difficulties did you encounter?

12. **Did you find the Cloud Lab GitHub repositories to be helpful?** *

☐

Yes

☐

No

☐

I did not know about this resource

13. **Optional** - How can we improve the GitHub repositories?

Your Thoughts - Additional Feedback

14. **Do you plan to use the cloud in the future?** Please select all that apply.

☐ Yes. I plan to get additional training about how to use the cloud.

☐ Yes. I plan to begin using the cloud in my research.

☐ Yes. I plan to continue using the cloud in my research.

☐ No. I do not plan to use the cloud in the future.

☐ Other

15. **Optional** - What other tutorials or topics should we add to the Cloud Lab GitHub repositories?

16. **Optional** - Is there anything else you want us to know?

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