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My case has been in a unacceptable state of limbo between the two counties that are Santa Cruz county and Monterey county both in California I had transfered to Monterey county from Santa Cruz county a few months ago and I chose to go ahead as advised by the case worker provided to me at the front desk at the office in Santa Cruz to see the transfer through via ict or county transfer from current to desired county area which is Monterey county. My issue is that when I was advised to make this type of transfer over from Santa Cruz to Monterey county then my benefits would have absolutely no disruption and I would receive my current allotted amount of benefits as scheduled every month until the new benefits office in Monterey county picked my case up and there should be no change in amount of my benefits it should just be a smooth transition and I have absolutely had the opposite occur. Every month since I started the transfer I have dealt with being told that the request was made when it wasn't two months in a row and that's Santa Cruz county's fault secondly I have had a benefit interruption every single month where they do not put any of my benefits on my card unless I go into the office and request them to do so literally every single month since I've made the transfer request have I had an issue with both Monterey county and Santa Cruz county but mainly Santa Cruz county not being able to maintain correct business procedure this has caused my family in extreme amount of negative effect on our life I just wish that you would address this within your own community of workers dedicated to that specific program to make sure that this doesn't happen again and maybe help my case along so that my benefits are renewed to the way that it should be in the correct county so that this can just be the way it should be.