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Generic Clearance for the Collection of Qualitative Feedback on Agency Service Delivery

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Generic Clearance for the Collection of Qualitative Feedback on Agency Service Delivery 2024-01152

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Comment from Anonymous

Submitter Information

Name: Anonymous Anonymous

General Comment

The Paperwork Reduction Act was written to reduce burden on the public. The public would like OMB to explain to us why the excessive number of surveys are in turn encouraged generically now making it even easier to collect information with generic authority or lack thereof enabling the overuse of surveys "just because" not need based and based in no specific CFR requirement for each of these small surveys. This seems to be counterintuitive to the purpose of the PRA and exactly what the Act was supposed to be protecting us from, another survey we do not have time or resources to complete but you would like to give us with no specific goal. Overuse.