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Agency Information Collection Activities; Proposals, Submissions, and Approvals: Veteran/Beneficiary

Claim for Reimbursement of Travel Expenses; OMB No. 0798

Document: VA-2024-VACO-0001-0082

Comment on ICR-Veteran/Beneficiary Claim for Reimbursement of Travel Expenses; Wolfe, Virginia

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General Comment

The travel pay site doesn't work. It worked at one time before the changes made to the system. I have tried many times to input travel pay for my husband and has not gotten any for the past two years. It says that it's complete or incomplete. But it doesn't even pay him. It was better when they could turn them in at the time of their appointment.