

PUBLIC SUBMISSION

As of: 4/8/24, 8:28 AM
Received: April 07, 2024
Status: Posted
Posted: April 08, 2024
Tracking No. luq-022y-9o69
Comments Due: May 06, 2024
Submission Type: API

Docket: VA-2024-VACO-0001
Notices Requesting Comments

Comment On: VA-2024-VACO-0001-0041
Agency Information Collection Activities; Proposals, Submissions, and Approvals: Veteran/Beneficiary Claim for Reimbursement of Travel Expenses; OMB No. 0798

Document: VA-2024-VACO-0001-0088
Comment on ICR-Veteran/Beneficiary Claim for Reimbursement of Travel Expenses; Emery, Jesse

Submitter Information

Name: Jesse Emery
Address:
Strafford, NH, 03884
Email: jesse.emery1@gmail.com
Phone: 6032646533

General Comment

The current travel system is a mess. It is confusing, takes too long and is very frustrating to use. My claims are denied for reasons that do not make sense and the appeal process and paperwork is hard to understand. In fact, I have yet to be able to successfully appeal a denied claim. I also do not understand why when I have a community care appointment I am required to jump through hoops to prove I went to the appointment even though community care has paid the claim. The whole system seems designed to frustrate veterans and care givers to the point where they don't bother filing claims. Actually most of the VA systems and processes seemed to be designed that way. How about we stop wasting money on the VA and give disabled veterans the same health insurance enjoyed by the folks who send us to get killed and maimed. The VA system is a bloated wasteland of inefficiency, ineptitude and just plain old stupidity. It is disgusting and you should be ashamed.