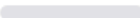

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Welcome to the SAM.gov User Feedback Group!

We are excited for you to join this exclusive group of SAM.gov users. As a member of our user feedback group, you will be among the first to give feedback on new design ideas and features and provide insight on how we can make SAM.gov work better for you.

Why should I participate?

Have you ever had a great idea about how SAM.gov could work better, or felt frustrated using the site? This is your chance to provide input to a team that can help solve your problems and put your ideas to use. Your feedback will help millions of users have a more seamless and rewarding experience on SAM.gov. You can leave the group any time, but we hope you stick around to see your ideas put into action.

What's the time commitment?

Most sessions are 30-60 minutes. As a member of this group, you may be invited to give feedback up to once every few months. You are never obliged to participate.

How will you gather my feedback?

Usually, two team members meet with you individually via a video call. We may share new designs, ask you how you use SAM.gov, or talk about your experiences with the site. We might also invite you to participate in group conversations with other testers or complete online surveys.

Where does my feedback go?

We use your feedback to modernize and improve the SAM.gov experience. You can add feedback and ask us to redact your feedback at any time. Your feedback is confidential and does not affect your account on SAM.gov.

What technology do I need?

You need a stable internet connection and a device that can connect to a website. We usually use Google Meet for our sessions, but we can also use Zoom. Either platform lets you share your device screen.

What if I want to give feedback, but you don't ask me?

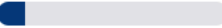
You can always use the feedback feature on SAM.gov. Every page on the site has a feedback link that lets you tell us whatever you have to say. We don't answer the feedback directly, but we analyze it every day, and what we hear affects what we prioritize.

Does that all sound good? Great! Select **Next** to sign up. We'll ask you for some information on how you use SAM.gov so we can invite you to the right kinds of feedback opportunities.

By signing up for the User Feedback Group, you acknowledge:

- Your participation is voluntary.
- You are at least 18 years of age.
- You know that you may end your participation any time for any reason.
- You will not share information containing Personally Identifying Information (PII), Controlled Unclassified Information (CUI), or other sensitive information.

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1. Tell us more about yourself *(response required)*

First Name

Last Name

Professional Email

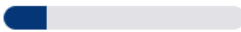
Job Title

Organization

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2. Which of these systems do you use?

- ☐ SAM.gov
 - ☐ eSRS
 - ☐ FSRS
 - ☐ FPDS
 - ☐ CPARS
 - ☐ FSD
-

3. In the past 12 months, how many times have you used SAM.gov?

- ☐ 0 times
 - ☐ 1-5 times
 - ☐ 6-20 times
 - ☐ 21-50 times
 - ☐ More than 50 times
-

4. What year did you start using SAM.gov (rough estimate)?

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-> If select yes to Question 7, next takes respondent to end of survey



5. How would you rate your skill level using SAM.gov?

- ☐ I'm unfamiliar with it and need help to get started.
- ☐ I can get started, but I get stuck or need help.
- ☐ I use the system for one task without help.
- ☐ I use the system for more than one task without help.
- ☐ I teach others how to use the system (or could teach others).

6. What do you typically come to SAM.gov to do?

- ☐ Market analysis:
search existing contracts, search other entities, etc.
- ☐ Bid research:
find open contracts, search for RFIs, etc.
- ☐ Entity management:
get a UEI, register, renew, etc.
- ☐ Contract reporting:
service contracts, BioPreferred, etc.
- ☐ Entity background research:
find exclusions, proceedings, etc.
- ☐ Other

7. Are you and/or your organization a third-party SAM.gov consultant or service provider?

- ☐ Yes
- ☒ No
- ☐ Unsure

8. How many organizations do you represent in SAM.gov? (If the number is large, you can approximate.)*

**These are entities that have at minimum a Unique Entity ID (UEI)*

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-> Question 12 displays only if “For profit business” in Question 11 is selected.



9. What kind of awards does your organization pursue?

- ☐ Grants or other federal assistance
- ☐ Contracts
- ☐ Neither

10. What award type does your organization have or seek? (select all that apply)

- ☐ Prime contracts or grants (contracts or grants directly from the federal government)
- ☐ Subcontracts or subgrants (contracts or grants from another organization)

11. How would you describe your organization? (select all that apply)

- ☒ For-profit business
- ☐ Non-profit organization
- ☐ Local government
- ☐ State government
- ☐ Tribal government
- ☐ Hospital or University
- ☐ Territorial government
- ☐ Hospital or university
- ☐ Other

12. Does your business qualify for any of these contract set-asides? (select all that apply)

- ☐ Small business total or partial
- ☐ 8a
- ☐ HUBZone
- ☐ Veteran-owned or service-disabled veteran-owned small business
- ☐ Woman-owned or economically disadvantaged woman-owned
- ☐ Indian economic enterprise, Indian small business economic enterprise, or buy Indian
- ☐ I'm not sure
- ☐ None of the above

Submit