

## TISB Customer Feedback Survey

\* 1. Please identify your membership cell:

☐ ADIAC

☐ SISC

☐ BOTH

\* 2. Please identify your organizational affiliation:

☐ Component of the Department of Homeland Security (DHS)

☐ Federal Intelligence Community

☐ Other Federal (non-Intelligence Community)

☐ State, Local, Tribal, Territorial

☐ Air Cargo

☐ Airport

☐ Freight Rail

☐ Highway/Motor Carrier

☐ Mass Transit/Passenger Rail

☐ Original Equipment Manufacturers

- ☐ Passenger Air
- ☐ Pipeline
- ☐ Other (please explain)

\* 3. What do you foresee as your organizations most noteworthy threat over the next year? Please specify: (examples: Cybersecurity, Physical Security, Insider Threat, etc., Please exclude any PII from your answer.)

\* 4. What do you foresee as your organizations SECOND most noteworthy threat over the next year? Please specify: (examples: Cybersecurity, Physical Security, Insider Threat, etc., Please exclude any PII from your answer.)

\* 5. Information provided by SISC/ADIAC enables my organization to accomplish its mission and objectives.

- ☐ Strongly agree
- ☐ Agree

- ☐ Somewhat agree
- ☐ Neither agree nor disagree
- ☐ Somewhat disagree
- ☐ Disagree
- ☐ Strongly disagree

6. How satisfied are you with the type of unclassified information the SISC/ADIAC shares through HSIN?

- ☐ Very satisfied
- ☐ Satisfied
- ☐ Somewhat satisfied
- ☐ Neither satisfied nor dissatisfied
- ☐ Somewhat dissatisfied
- ☐ Dissatisfied
- ☐ Very dissatisfied

Comment:

7. How satisfied are you with the amount of open source, unclassified information the SISC/ADIAC shares through HSIN?

- ☐ Very satisfied

- ☐ Satisfied
- ☐ Somewhat satisfied
- ☐ Neither satisfied nor dissatisfied
- ☐ Somewhat dissatisfied
- ☐ Dissatisfied
- ☐ Very dissatisfied

Comment:

8. Inter-organizational discussion(s) during SISC/ADIAC WebEx Forums enables my organization to accomplish its mission and objectives.

- ☐ Strongly agree
- ☐ Agree
- ☐ Somewhat agree
- ☐ Neither agree nor disagree
- ☐ Somewhat disagree
- ☐ Disagree
- ☐ Strongly disagree

9. Inter-organizational discussion(s) during SISC/ADIAC Quarterly Industry Days enables my organization to accomplish its mission and objectives.

- ☐ Strongly agree
- ☐ Agree
- ☐ Somewhat agree
- ☐ Neither agree nor disagree
- ☐ Somewhat disagree
- ☐ Disagree
- ☐ Strongly disagree

\* 10. How frequently have you interacted with SISC/ADIAC during the past 12 months?

- ☐ Not at all
- ☐ Daily
- ☐ Weekly
- ☐ Bi-weekly
- ☐ Monthly
- ☐ Quarterly
- ☐ Yearly

## 11. The frequency of interaction with SISC/ADIAC meets your organization's intelligence needs?

- ☐ Strongly agree
- ☐ Agree
- ☐ Somewhat agree
- ☐ Neither agree nor disagree
- ☐ Somewhat disagree
- ☐ Disagree
- ☐ Strongly disagree

If not, what is the primary barrier to interaction?

## 12. Please rank the usefulness of the TISB sharing activities (ADIAC or SISC).

	Extremely useful	Very useful	Moderately useful	Slightly useful	Not at all useful
Webex Virtual Meetings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
HSIN Community of Interest Portal	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Unclassified email	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
HSDN email	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Industry Day event	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

	Extremely useful	Very useful	Moderately useful	Slightly useful	Not at all useful
Informal visits to TISB Office	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

13. Do any barriers exist which prevent you from accessing and sharing either classified or unclassified intelligence products with those who have a need to know within your organization?

☐ No

☐ Yes (please specify)

\* 14. Have you submitted a Request for Information to the TISB Staff in the last 12 months?

☐ Yes

☐ No



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