



Harlan County Community Action Agency, Inc.

Helping People. Changing Lives.

319 Camden Street • P.O. Box 156 • Harlan, Kentucky 40831



DONNA G. PACE
Executive Director

Good afternoon,

Thank you for allowing us a chance to talk about the proposed modifications to the CSBG Annual Report.

Enclosed, you will find detailed comments from Harlan County CAA team, we have carefully reviewed the proposed changes to the CSBG Annual Report and have complied our thoughts and suggestions for your consideration. Although some may feel the changes to be less cumbersome and save time, it truly diminishes the important service and outcomes of CSBG and it shows it's significant importance to individuals and families.

Transportation
(606) 573-5335
(800) 262-8594

Weatherization
(606) 573-5331

Workforce Investment
Act/Adult-Youth
(606) 573-4810

Community Services
Block Grant
(606) 573-5335

1. There will be a huge impact on the State and the State Association if they are not able to see the outcomes that clients have reached by using the annual reports. If not using the annual report there is no way of showing how many clients received an outcome and not just a service. This will be a burden to all agencies as this will require additional time and reporting.
2. Changing the wording of most of the outcomes to service to language (received, enrolled) diminishes the achievements of the outcome. Harlan CAA has concerns that the quality and effectiveness of the FNOIs and Services may be diminishing. Our agency will have difficulties in accurately demonstrating the process we have made in assisting our clients towards economic security.
3. Harlan CAA has concerns with the new OCS Dashboard website that will roll out in the future. If Harlan CAA is lumping services and not showing outcomes, how will this look on the website to the public, legislators, and other funding sources, etc.? We are afraid, this will weaken the work that CSBG eligible entities do.
4. Harlan CAA proposes leaving the following in the All-Characteristics Report: Income sources allows us to know who we are serving and helps to breakdown myths of who we served.

Fax
(606) 573-9341

We sincerely appreciate your time and the thoughtful consideration you are giving these critical matters.

Respectfully,

Donna Pace
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