Rittee's Cafe Annual Survey 2024

Paperwork Reduction Act Statement

A Federal agency may not conduct or sponsor an information collection subject to the requirements of the Paperwork Reduction Act unless the information collection has a currently valid OMB Control Number. The approved OMB Control Number for this information collection is 0412-0609 (expires 05/31/2027). Without this approval, we could not conduct this survey. Public reporting for this survey is estimated to be approximately 1 minutes per response. All responses to this survey are voluntary. Send comments regarding this burden estimate or any other aspect of this information collection, including suggestions for reducing this burden to icrteam@usaid.gov.

Privacy Act Statement (PA Statement)

Authority: The United States Agency for International Development (USAID) collects information as part its personnel and workplace safety activities pursuant to the Foreign Assistance Act of 1961, as amended; Code of Federal Regulation(C.F.R) 48 C.F.R Appendix D to Chapter 7; United States Code (U.S.C.) 5 U.S.C § 301 Departmental Regulations; and USAID Regulations for Implementation of the Privacy Act of 1974 at 2 C.F.R. § 215.

Purpose: The purpose of this form is for the Asia Regional Training Center (ARTC) to evaluate catering and food service provides by Rittee Cafe at its own facility.

Greetings from ARTC,

Thank you for visiting and we hope you enjoying your drinks, meals, or some snacks at Rittee's Cafe on the ARTC floor. We are conducting a short survey to know what you have to say about your products and services experience at Rittee's Cafe. Your responses would help them in identifying problems or areas that needs to be improved. The survey is brief and will only take a few minutes. The deadline is the close of business (COB) October 31, 2024.

We would love to hear your thoughts, suggestions, concerns or problems with anything so they can improve for better products and services!

Thank you for your time and cooperation,

The ARTC Team

* Indicates required question

Rittee's	Staff
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1.	Rittee's staff are friendly, attentive, and knowledgeable about products. *
1.	
	Mark only one oval.
	1 2 3 4 5
	Stro Strongly Agree
2.	Food and beverage preparation time is reasonable. *
	Mark only one oval.
	1 2 3 4 5
	Stro Strongly Agree
Ор	erating Hours
3.	What are your thoughts on the present operating hours (7:00 a.m. to 4:00 p.m.)? *
	Mark only one oval.
	The operation hours are adequate.
	In the afternoon, the operating hours should be extended (closing at 4:30 p.m.)
	In the morning, the operating hours should be extended (opening at 6:30 a.m.)
	Other suggested operation hour. Please specify.
	Other:

Food and Beverage Selection

4.	How satisfied are you with Rittee's Cafe's food and beverage selection? *
	Mark only one oval.
	1 2 3 4 5
	Diss
Qua	ality of Food and Beverage
5.	Do you think the cleanliness of Rittee's Cafe's facilities, food and beverages are up * to standard?
	Mark only one oval.
	1 2 3 4 5
	Stro Strongly Agree
6.	Do you like the taste of Rittee's Cafe's meals and beverages? *
	Mark only one oval.
	1 2 3 4 5
	Stro Strongly Agree
Prio	ce of Food & Beverage
	Do you like the taste of Rittee's Cafe's meals and beverages? * Mark only one oval. 1 2 3 4 5

7.	The cost of food and beverages is reasonable. *
	Mark only one oval.
	1 2 3 4 5
	Stro Strongly Agree
Ove	erall Satisfaction
8.	Please rate Rittee's Cafe's overall satisfaction. *
	Mark only one oval.
	1 2 3 4 5
	Nee C Excellent
lmp	rovement suggestions
9.	What should Rittee's Cafe improve? Is the price reasonable? what would you like to see added to their current offerings? (Please do not include Personal Identifiable Information (PII) in your response.)

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