MTBS Customer Satisfaction and Needs Assessment - Public

The Monitoring Trends in Burn Severity (MTBS) Program is seeking input from end users on data products, services and tools provided by the program. Please take a few minutes and provide feedback about your satisfaction with currently provided MTBS data products, services and tools and suggested enhancements you would find beneficial. Please contact Brad Quayle (brad.quayle@usda.gov), Kurtis Nelson (knelson@usgs.gov) or Nate Benson (nate_benson@nps.gov) with any questions or for more information about this effort.

Paperwork Reduction Act Notice

A Federal agency may not conduct or sponsor, and a person is not required to respond to, nor shall a person be subject to a penalty for failure to comply with an information collection subject to the requirements of the Paperwork Reduction Act of 1995 unless the information collection has a currently valid OMB Control Number. The approved OMB Control Number for this information collection is 0503-0024. Without this approval, we could not conduct this information collection. Public reporting for this information collection is estimated to be 5 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the information collection. All responses to this information collection are voluntary. Send comments regarding this burden estimate or any other aspect of this information collection, including suggestions for reducing this burden to the U.S.D.A. Forest Service email address SM.FS.InfoCollect@usda.gov and include the OMB Control Number in the subject line.

OMB# 0503-0024
Exp. 09/30/2026

* Required

1. During the past year, how often have you accessed MTBS data? *

○ 1-2 times

○ 2-5 times

○ 5-10 times

○ > 10 times

2. During the past year, what has been your primary reason for accessing MTBS data? *

   ○ to inform local management decisions

   ○ to inform regional/national management decisions

   ○ to educate staff

   ○ to update/maintain geospatial data (land cover products, fire history products, etc.)

   ○ research/publication

   ○ Other

3. Overall, how satisfied are you with the MTBS program? *

   ○ Not satisfied

   ○ Somewhat satisfied

   ○ Very satisfied

   ○ Not enough information

4. Please rate your level of satisfaction with each of the following areas relating to MTBS, with a focus on whether the data products and services meet your needs. *

	Strongly Disagree	Disagree	Not Sure	Agree	Strongly Agree
Data products/services are timely.	○	○	○	○	○
Data products/services are readily accessible.	○	○	○	○	○
Data products/services thoroughly capture documented occurrences of large fire activity.	○	○	○	○	○
Data products/services are of sufficient quality, accuracy and resolution.	○	○	○	○	○

5. In regard to the MTBS.gov website please rate your satisfaction in the following categories: *

	Highly dissatisfied	Somewhat dissatisfied	Neutral	Somewhat satisfied	Highly satisfied
Ease of finding the data you are after	○	○	○	○	○
Overall website performance	○	○	○	○	○
Number of technical issues	○	○	○	○	○
Level of downtime	○	○	○	○	○

6. When accessing data on MTBS.gov, please rate your usage of the currently available data products listed below: *

	Never accessed/used for fires of interest	Somewhat accessed/used (<10% of the time for fires of interest)	Moderately accessed/used (10% to 50% of the time for fires of interest)	Significantly accessed/used (>50% of the time for fires of interest)	Always accessed/used for fires of interest
Individual Fire Google Earth KMZs for Individual Fires (included in fire data bundles)	○	○	○	○	○
PDF Maps for Individual Fires (included in fire data bundles)	○	○	○	○	○
Annual Thematic Burn Severity Web Mapping Services (EDW/RDW)	○	○	○	○	○
Annual Thematic Burn Severity KML Services (EDW/RDW)	○	○	○	○	○
Annual Burned Area Boundary and Fire Occurrence Location KML Services (EDW/RDW)	○	○	○	○	○
Annual State Level Thematic Burn Severity Mosaic Products (GeoTiffs)	○	○	○	○	○
Annual CONUS Level Thematic Burn Severity Mosaic Products (GeoTiffs)	○	○	○	○	○
Burned Area Boundary Data Product, polygon file for the entire MTBS data record (Shapefile)	○	○	○	○	○
Fire Occurrence Location Data Product, point file for the entire MTBS data record (Shapefile)	○	○	○	○	○

7. When accessing data on MTBS.gov, please rate your usage of the currently available data products listed below: *

	Do not use	Sometimes	Frequently	Always
Individual Fire Google Earth KMZs for Individual Fires (included in fire data bundles)	○	○	○	○
PDF Maps for Individual Fires (included in fire data bundles)	○	○	○	○
Annual Thematic Burn Severity Web Mapping Services (EDW/RDW)	○	○	○	○
Annual Thematic Burn Severity KML Services (EDW/RDW)	○	○	○	○
Annual Burned Area Boundary and Fire Occurrence Location KML Services (EDW/RDW)	○	○	○	○
Annual State Level Thematic Burn Severity Mosaic Products (GeoTiffs)	○	○	○	○
Annual CONUS Level Thematic Burn Severity Mosaic Products (GeoTiffs)	○	○	○	○
Burned Area Boundary Data Product, polygon file for the entire MTBS data record (Shapefile)	○	○	○	○
Fire Occurrence Location Data Product, point file for the entire MTBS data record (Shapefile)	○	○	○	○

8. How valuable would more frequent data releases (e.g., quarterly) be to you? *

○ Not at all valuable

○ Somewhat valuable

○ Extremely valuable

9. How valuable would the following products be if they were made available?
   Please rate the impact to your work if the following products were to become available: *

	Not at all valuable	Somewhat valuable	Extremely valuable
Thematic burn severity product stratified by existing vegetation classes	○	○	○
Both extended and initial assessments in HIGH biomass areas (i.e. forests)	○	○	○
Both extended and initial assessments in LOW biomass areas (i.e. rangeland)	○	○	○
Multi-year extended assessments in HIGH biomass areas (i.e. forests)	○	○	○
Multi-year extended assessments in LOW biomass areas (i.e. rangeland)	○	○	○
Access to BAER and RAVG data products through MTBS.gov	○	○	○

10. Please rate the impact to your work should the following data services become available through MTBS: *

	Not at all valuable	Somewhat valuable	Extremely valuable
Ability to dynamically summarize burned area and severity statistics directly on the MTBS.gov website and view tabular and charted outputs	○	○	○
Time enabled web mapping services as opposed to the current static annual products	○	○	○
An MTBS data record 'heat map' showing areas of most significant activity	○	○	○
A YouTube channel with content related to burn severity products, services and answers to technical questions	○	○	○
Other high level derivative products (please comment below)	○	○	○

11. What other changes/enhancements would you like to see in the data, products or services provided by the MTBS program not discussed above?

[   ]

12. Thank you for taking time to provide feedback. If you would like to be contacted to provide feedback in the future or if you have other comments or questions, please email us at sm.fs.mtbs@usda.gov.

[   ]

Microsoft Forms