

Survey title: GSA Leasing Experience Survey

Survey subtitle/description: The purpose of this survey is to collect feedback on your most recent and your overall GSA leasing experience.

Question 1: What recent leasing experience are you rating?

[Response type: Single selection. Required.]

- Finding lease contract opportunities
- Submitting a lease offer
- Managing an existing lease
- Other: [Input]

Question 2: How satisfied are you with your recent leasing experience?

[Response type: Single selection. Required]

- Extremely unsatisfied
- Unsatisfied
- Neutral
- Satisfied
- Extremely satisfied

Question 3: On a scale of 0 to 10, with 0 being extremely unlikely and 10 being extremely likely, how likely are you to recommend doing business with GSA leasing?

[Response type: Net Promoter Score 0-10. Required.]

Extremely unlikely

Extremely likely

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|---|---|---|---|---|---|---|---|---|---|----|
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|---|---|---|---|---|---|---|---|---|---|----|

Question 4: What are we doing well?

[Response type: Long paragraph entry. Optional.]

Question 5: What can we improve?

[Response type: Long paragraph entry. Optional.]

Question 6: Optional: Please provide your email address to be contacted about your recent leasing experience.

[Response type: Short text entry. Optional.]