

Current Progress 0%

0% 100%



Vendor Support Center (VSC) Feedback Survey

We are interested in hearing about your recent experience with VSC.GSA.GOV. Your feedback is confidential and helps us understand how we can better support and improve your GSA experience.

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1. On average, how often have you visited VSC.GSA.GOV over the past 12 months?

- ☐ Weekly
- ☐ Monthly
- ☐ Quarterly
- ☐ This is my first time using VSC.gsa.gov
- ☐ Other

2. Overall, how satisfied are you with your experience using VSC.GSA.GOV?

Extremely
dissatisfied

☐

Somewhat
dissatisfied

☐

Neither satisfied
nor dissatisfied

☐

Somewhat
satisfied

☐

Extremely
satisfied

☐

3. Overall, how easy was it to use VSC.GSA.GOV?

Extremely difficult

☐

Somewhat
difficult

☐

Neither easy nor
difficult

☐

Somewhat easy

☐

Extremely easy

☐

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4. Please rate your satisfaction with each of the following:

	Very dissatisfied	Dissatisfied	Neither satisfied nor dissatisfied	Satisfied	Very satisfied	Not applicable
Site layout	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Site ease of use	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Help/support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Viewing/downloading documents	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

5. Please elaborate on improvements you would like to see based on your selection(s) above:

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6. How likely are you to recommend VSC.GSA.GOV to a friend or colleague?

Not at all likely

Extremely likely

0	1	2	3	4	5	6	7	8	9	10
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

7. Please select the item that best describes your role:

- ☐ Current MAS contract holder
- ☐ Prospective MAS contract holder
- ☐ Government employee supporting an acquisition
- ☐ Other

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Thank you for your feedback. Please click the "Submit" button to complete the survey.

[Submit Survey](#)

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