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Comments Received:

I do not believe Supporting Statement A, 12. "Estimate of the hour burden of the collection of information is accurate".

VHA has not factored in obtaining, copying, scanning, uploading and mailing of the Verification of attendance (VOA) required by the VA Form 10-3542, instruction 6, and no where else. That adds at least 15 minutes per claim.

The VA Burden Statement says "10 minutes per respondent, per year", it should say per claim without VOA and 25 minutes with VOA