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The BTSSS Add an Appointment page is in conflict with the new form instruction 6.

BTSSS indicates proof of attendance is optional, the form says verification of attendance "are required". Supporting Statement A, 38 USC 111, 38 CFR 70 and The Payment Integrity Information Act of 2019 (PIIA) do not require proof/verification of attendance.

BTSSS: "When you create a claim for an appointment outside of a VA facility (also known as community care), attach confirmation from your provider that you completed the appointment to expedite claim processing.
If you do not attach proof of attendance, you may experience a longer processing time to payment for your mileage reimbursement claim."

VA Form 10-3542 Instruction 6." Verification of attendance. Claims for expenses of travel to or from VA-authorized appointments with nonVA providers in the community are required to be submitted with documentation providing proof that are/services were received from the community provider. Examples of valid proof include, but are not limited to, work/school release note from the community provider document, on community provider letterhead showing date appointment was completed, etc .. "