

## NWS IDSS Partner Survey

Thank you for participating in this survey. The purpose is to gather your feedback on how we can improve NWS tools and services, such as the Interactive National Weather Service (iNWS) tool and the Decision Support Services (DSS) Request tool.

**iNWS** provides NWS partners like emergency managers with real-time weather alerts and updates directly from the National Weather Service via email or text message, helping you stay informed about severe weather and other hazards in your area. Even if you haven't used iNWS before, please answer the questions to the best of your knowledge based on your experience with alert services.

The **DSS Request tool** will allow you to request NWS support for planned events like public gatherings. While this tool is still not developed, we want to learn about your experiences with current methods of submitting DSS requests to your serving NWS office.

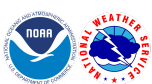
Your insights and feedback will guide us in making these tools and services more effective and user-friendly for you and your organization.

**Estimated Time to Complete:** 15 minutes

### Public Burden Statement

A Federal agency may not conduct or sponsor, and a person is not required to respond to, nor shall a person be subject to a penalty for failure to comply with an information collection subject to the requirements of the Paperwork Reduction Act of 1995 unless the information collection has a currently valid OMB Control Number. The approved OMB Control Number for this information collection is 0690-0030. Without this approval, we could not conduct this interview. Public reporting for this information collection is estimated to be approximately 15 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the information collection. All responses to this information collection are voluntary. Send comments regarding this burden estimate or any other aspect of this information collection, including suggestions for reducing this burden to the NWS OSTI Weather Information Applications Division Attn: Matt Davis, [matt.w.davis@noaa.gov](mailto:matt.w.davis@noaa.gov)

\* Indicates required question



## Tell Us About You

Full Name*	
Job title or Role*	
Organization*	
Areas of responsibility*	
Email address	

*Please write your email address if you would be willing to discuss your answers with the NWS team.*

## Current Alert Tools and Challenges

1. What tools or platforms are you currently using to receive weather alerts or updates?

(Select all that apply)

- ☐ iNWS  
☐ State or other government alerting agency  
☐ Mobile apps  
☐ Commercial vendors  
☐ Other \_\_\_\_\_

2. What are the biggest challenges you face when managing alerts or updates in iNWS or any other products/services mentioned above? (Select all that apply)

- ☐ Receiving too many alerts/notifications  
☐ Missing critical alerts  
☐ Difficulty customizing alert  
☐ Alerts not relevant to my area or responsibility  
☐ Inability to forward or share alerts easily  
☐ Difficult to access Alerts details  
☐ Challenges understanding the urgency or significance of alerts  
☐ Alerts don't provide enough detail for decision-making  
☐ Other \_\_\_\_\_



## What Do You Need in NWS Alert Tools

3. How important are the following features to you in managing NWS alerts? (Please select level of importance for each row)

	Very Important	Important	Neutral	Not very important	Not important at all
Real-time alerts	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Customizable alerts by specific type (e.g. warning/watch)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
"Do Not Disturb" function	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Delivery options - Email/SMS/Slack	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Adjusting notification frequency	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Viewing alert details without logging in	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

4. How would you prefer to receive NWS alerts? (Select all that apply)

- ☐ Email notifications  
☐ SMS (Text Messages)  
☐ Slack (Messaging App)  
☐ Other \_\_\_\_\_

5. What types of NWS alerts do you want to receive during off-hours (e.g., 3 AM)? (Select all that apply)

- ☐ Severe storms (e.g., tornadoes, hurricanes)  
☐ Flood warnings  
☐ Winter weather advisories  
☐ All Alerts  
☐ None, I prefer no alerts during off-hours  
☐ Other \_\_\_\_\_



## How Do You Want to Get NWS Alerts

6. How often would you like to be notified about long-term alerts, such as a flood warning that may last several days or weeks? (Select all that apply)

☐ Initial alert

☐ When there are significant changes

☐ Regular updates throughout the duration

☐ Final update or resolution

☐ Other \_\_\_\_\_

7. How would you like to be notified about short-term alerts, such as a flash flood warning that may last 30 minutes to a few hours? (Select all that apply)

☐ Initial alert

☐ When there are significant changes

☐ Regular updates throughout the duration

☐ Final update or resolution

☐ Other \_\_\_\_\_

## Sharing NWS Alerts with Others

8. How often do you need to forward NWS alerts to others?

☐ Always

☐ Often

☐ Sometimes

☐ Rarely

☐ Never

9. Do you need to share NWS alerts with:

(Select all that apply)

☐ The public

☐ Colleagues

☐ Other Organizations

☐ I don't need to share alerts

☐ Other \_\_\_\_\_



10. Do you need these products to work with other tools or services you currently use? If so, which ones? (Select all that apply)

- ☐ I don't need NWS alert product to work another tool
- ☐ Emergency management systems
- ☐ Communication tools (e.g., Slack)
- ☐ Mobile apps
- ☐ Incident management systems
- ☐ Other alerting systems
- ☐ Other \_\_\_\_\_

## Requesting Decision Support Services

11. What method do you currently use to request support from an NWS office for a planned event? (Select all that apply)

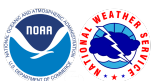
- ☐ Phone call
- ☐ Email
- ☐ Online Form
- ☐ NWS Spot Forecast Request
- ☐ Other \_\_\_\_\_

12. What is your preferred method for requesting support for a planned event, and why?

- ☐ Phone call
- ☐ Email
- ☐ Online Form
- ☐ NWS Spot Forecast Request
- ☐ Other \_\_\_\_\_

13. Would it be helpful to have a "Self-Briefing" dashboard where you can see current hazards in your area without having to contact NWS offices?

- ☐ Yes, it would be very helpful
- ☐ Somewhat helpful
- ☐ Not very helpful
- ☐ Not helpful at all
- ☐ Not sure



14. If yes, what information would you find most useful on a “Self-Briefing” dashboard ?

(Select all that apply)

- ☐ Latest weather briefing from my serving NWS office
- ☐ Forecast information tailored to my thresholds
- ☐ Any storm damage reports in my area of responsibility
- ☐ Impacts for previous similar weather events
- ☐ Contact information from my serving NWS office
- ☐ The forecast for my areas of responsibility
- ☐ A forecast summary
- ☐ Social media feeds from my serving NWS offices
- ☐ Probabilistic forecasts
- ☐ Graphics/text
- ☐ Other \_\_\_\_\_

15. Please write any additional comments:

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