Author Full Name: Anonymous Received Date: 10/09/2024 12:27 PM

Comments Received:

The Dep of ED should not launch this project at this time. They should first finish resolving the current issues with the FSA Partner Connect secure site, like that they can't release ECARs to schools and that there are some schools who still have not successfully accessed their E-App (though their third party servicer have access on their behalf) and there are third party servicers who are still having issues with granting access to additional users.

The Dep of ED should also consider doing a beta testing phase to make sure the site is working before launching, being sure to engage partners from all sectors, especially organizations who access many schools, schools with additional locations who share a DPA (since these schools are still having issues since the launch of the NSLDS 2.0) and organizations with many users.

It would also be helpful if the Dep of ED sent emails to users before the accounts like (as is done by the G5/6 system), rather than relying on users keeping track for themselves.