Author Full Name : Anonymous **Received Date :** 10/17/2024 10:50 AM

Comments Received :

Supporting Statement A:

14. VTP did *not* provide *any* costs of the BTSSS to the Federal Government.

Add: BTSSS development and operation costs, BTSSS recurring costs, additional personnel, overtime...

"... provide a description of the method used to estimate cost, which should include quantification of hours, operational expenses (such as equipment, overhead, printing, and support staff), and *any other expense* that would not have been incurred without this collection of information."

"The $36 million web-based system was implemented nationwide in 2023 to speed up reimbursements to veterans."
https://www.stripes.com/veterans/2024-10-09/veterans-travel-expenses-medical-care-kiosks-15457893.html

"VA actually had to add about 140 more employees to process the travel claims manually."

"The project's budget started at $11 million...but I understand it has doubled."

"The budget does not seem to include all the additional expense from extra staffing and rework."

Rep. Matt Rosendale (R-Mont.), the Chairman of the House Committee on Veterans' Affairs Subcommittee on Technology Modernization, June 11, 2024
https://veterans.house.gov/news/documentsingle.aspx?DocumentID=6479#