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Comments Received :

Supporting Statement A for ICR 202402-2900-022 of OMB 2900-0798.

2. VTP says, "The claimant may provide self-attestation of their attendance at a VA authorized appointment with a non-VA provider."

No mention of "verification of attendance" (VOA) from the VA Form 10-3542

VTP says, "If VA determines that *additional* information is needed to make a determination* ..., VA will notify the claimant...in accordance with 38 CFR 70.20(e).

38 CFR 70.20(e) determination criteria is beyond the VTP authority to *make* payments or *not make* payments.

There is no undefined, "additional" information collection in an ICR.

This item identifies *five* data elements and *only five* data elements to be collected: Identity, addresses, dates, other than mileage, signature.

Define *all* data elements collected by any and *all* methods.

"Do *not* just make *general statements* about the overall use of the information, but address the *specific* data elements of information being collected."

"... you must demonstrate that you will be using all of the information collected for a *practical* and *necessary* program purpose."

Add *all* modalities to your ICR:

Current modalities for Veterans to submit their BT applications include:

BTSSS – Online, on mobile devices, or via laptops and tablets offered at many VAMCs.

b. Paper Claims – VA Form 10-3542, Veteran/Beneficiary Claim for reimbursement of Travel Expenses, submitted for manual entry.

c. Patient Check-In (PCI) App - Mobile check-in through va.gov, integrating BT claims for appointments into BTSSS.

d. VetLink Kiosk Integration – Available at 38 VAMCs with Vecna contracts