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Comment On: VA-2024-VACO-0001-0500
Agency Information Collection Activities; Proposals, Submissions, and Approvals: Veteran/Beneficiary Claim for Reimbursement of Travel Expenses; OMB No. 0798

Document: VA-2024-VACO-0001-0521
Comment on ICR-Veteran/Beneficiary Claim for Reimbursement of Travel Expenses; Anonymous

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General Comment

SSA 14. Totally ignores equipment, overhead, printing, support staff, and any other expense that would not have been incurred without this collection of information... Where are the costs for the BTSSS? This section needs to be expanded and broken down to much greater detail.

Add: Breakdown costs by submission and processing method...; oral, by mail, BTSSS Automatic Ajudication versus manual processing...

Add: All cost data details discussed during the US House of Representatives Committee on Veterans' Affairs, Subcommittee on Technology Modernization Oversight Hearing on "The VA Beneficiary Travel Self-Service System: Mission Accomplished?" on Tuesday, June 11, 2024.
<https://docs.house.gov/Committee/Calendar/ByEvent.aspx?EventID=117397>
https://www.youtube.com/live/qDH7_ZJWM0U?t=2702s