## **PUBLIC SUBMISSION**

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Agency Information Collection Activities; Proposals, Submissions, and Approvals: Veteran/Beneficiary

Claim for Reimbursement of Travel Expenses; OMB No. 0798

**Document:** VA-2024-VACO-0001-0529

Comment on ICR-Veteran/Beneficiary Claim for Reimbursement of Travel Expenses; Anonymous

## **Submitter Information**

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## **General Comment**

The proposed VA Form 10-3542 \*new\* Instruction 6 is in conflict with The BTSSS Add an Appointment page.

BTSSS indicates proof of attendance is optional, the form says verification of attendance "are required". Supporting Statement A, 38 USC 111, 38 CFR 70 and The Payment Integrity Information Act of 2019 (PIIA) (Public Law 116-117) do not require, or even mention, proof/verification of attendance--Fact.

BTSSS: "When you create a claim for an appointment outside of a VA facility ( also known as community care), attach confirmation from your provider that you completed the appointment to expedite claim processing. If you do not attach proof of attendance, you may experience a longer processing time to payment for your mileage reimbursement claim."

VA Form 10-3542 Instruction 6." Verification of attendance: "Claims for expenses of travel to or from VA-authorized appointments with nonVA providers in the community are required to be submitted with documentation providing proof that are/services were received from the community provider. Examples of valid proof include, but are not limited to, work/school release note from the community provider document, on community provider letterhead showing date appointment was completed, etc .. "

## **Attachments**

VA Form 10-3542 rev Aug 2024 v2

Add an appointment