

PUBLIC SUBMISSION

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Docket: VA-2024-VACO-0001
Notices Requesting Comments

Comment On: VA-2024-VACO-0001-0500
Agency Information Collection Activities; Proposals, Submissions, and Approvals: Veteran/Beneficiary Claim for Reimbursement of Travel Expenses; OMB No. 0798

Document: VA-2024-VACO-0001-0531
Comment on ICR-Veteran/Beneficiary Claim for Reimbursement of Travel Expenses; Anonymous

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General Comment

SSA, 3. Delete: "The use of the paper form allows claimants to apply for reimbursement indirectly (at remote locations and outside of business hours), but use of information technology has enhanced the process. The BT Mileage Reimbursement Application was made available to claimants via self-serve kiosks located in VA facilities in April of 2015. However, these legacy kiosks have been removed due to outdated software."

This section is not asking about paper forms or outdated technology.

Add the URL for the BTSSS, screenshots of BTSSS, and what is required for access.