

LTA Survey

Start of Block: Block 5

Q41

Thank you very much for taking the time to complete this exit survey about your experience with your most recent FSI test. In the FSI Division of Language Testing and Assessment (LTA), we would like to ensure that:

1. Test scheduling and logistics are easy to accomplish.
2. Test preparation activities offered by the LTA are useful.
3. Interaction with LTA administrative and testing staff helps examinees show their best performance on the test.
4. Technical issues such as sound or image quality are addressed.

Please note that your comments here are anonymous. If you wish to receive a response from the LTA to any comments about your testing experience, please complete the LTA Language Test Comment Form in addition to this survey. The link is available in your Score Report e-mail. OMB Control Number: 1405-0193 Expiration Date: 08-31-2024 Burden Estimate: 10 minutes Public reporting burden for this collection of information is estimated to average 10 minutes per response, including time required for searching existing data sources, gathering the necessary documentation, providing the information and/or documents required, and reviewing the final collection. You do not have to supply this information unless this collection displays a currently valid OMB control number. If you have comments on the accuracy of this burden estimate and/or recommendations for reducing it, please send them to FSILTA@state.gov.

Page Break

End of Block: Block 5

Start of Block: Block 5

Q34 Test Taker Characteristics This section of the survey asks about your job-related experience and role.

Page Break

Q35 Which of the following describes you?

- ☐ Consular Fellows Program candidate
- ☐ Department of State (DOS) contractor
- ☐ Department of State (DOS) Employee
- ☐ Employee of other federal agency
- ☐ Recently passed Foreign Service Oral Assessment
- ☐ Eligible Family Member (EFM)
- ☐ Other: _____

Skip To: End of Survey If Which of the following describes you? = Eligible Family Member (EFM)

Page Break

Display This Question:

If Which of the following describes you? = Department of State (DOS) Employee

Q36 Department of State (DOS) employees, which of the following best describes you?

- ☐ Civil Service
- ☐ Consular Fellow
- ☐ Foreign Service Generalist
- ☐ Foreign Service Specialist
- ☐ Other: _____

Page Break

Display This Question:

If Department of State (DOS) employees, which of the following best describes you? = Foreign Service Generalist

Q37 Foreign Service Generalists, which of the following best describes you?

- ☐ Consular
- ☐ Economic
- ☐ Management
- ☐ Political
- ☐ Public Diplomacy
- ☐ Other: _____

Page Break

Display This Question:

If Department of State (DOS) employees, which of the following best describes you? = Foreign Service Specialist

Q38 Foreign Service Specialists, which of the following best describes you?

- ☐ Administration
- ☐ Construction Engineering Facilities Management Information Technology
- ☐ Diplomatic Security or Law Enforcement
- ☐ International Information and English Language Programs
- ☐ Medical and Health
- ☐ Office Management
- ☐ Other: _____

Page Break

Q51 Have you been to an overseas post before?

☐ Yes

☐ No

Page Break

Display This Question:

If Have you been to an overseas post before? = Yes

Q40 How many overseas tours have you completed?

Page Break

Q41 Please indicate the reason for taking your test today. Select all that apply.

☐

End of language training

☐

Language incentive pay (LIP)

☐

Language designated position (LDP)

☐

Tenure

☐

Promotion

☐

Other _____

Page Break

Please indicate which test you took

- ☐ Speaking only
- ☐ Reading only
- ☐ Both Speaking and Reading

End of Block: Block 5

Start of Block: Overall Experience

Q3 Overall Experience This section of the survey asks about your overall impressions and experiences with the test.

Page Break

Display This Question:

If Have you been to an overseas post before? = Yes

And Please indicate which test you took != Reading only

Q44 Based upon your prior experience at overseas posts, how relevant was the speaking/listening test that you took today?

☐ Extremely relevant

☐ Very relevant

☐ Moderately relevant

☐ Somewhat relevant

☐ Not relevant

☐ N/A _____

Page Break

Display This Question:

If Have you been to an overseas post before? = Yes

And Please indicate which test you took != Speaking only

Q45 Based upon your prior experience at overseas posts, how relevant was the reading test that you took today?

☐ Extremely relevant

☐ Very relevant

☐ Moderately relevant

☐ Somewhat relevant

☐ Not relevant

☐ N/A _____

Page Break

Display This Question:

If Which of the following describes you? = Department of State (DOS) Employee

Or Which of the following describes you? = Department of State (DOS) contractor

Or Which of the following describes you? = Employee of other federal agency

Q7 "The test I just took reflects the language proficiency I need at post." Please indicate the degree to which you agree/disagree with this statement. *If you have not yet been to post, please select "Not sure." If you are not an FSO/not going onward to an LDP/etc., please select "N/A"

- ☐ Strongly agree
- ☐ Agree
- ☐ Disagree
- ☐ Strongly disagree
- ☐ Not sure
- ☐ N/A

Display This Question:

If Which of the following describes you? = Department of State (DOS) contractor

Or Which of the following describes you? = Department of State (DOS) Employee

Or Which of the following describes you? = Employee of other federal agency

Q8 OPTIONAL: Please provide comments to help us better understand your response to the question above, including details about the modality (speaking and/or reading).

Page Break

Display This Question:

If Which of the following describes you? = Department of State (DOS) contractor

Or Which of the following describes you? = Department of State (DOS) Employee

Or Which of the following describes you? = Employee of other federal agency

Q44 How relevant were the conversation topics to foreign language use at post: *If you have not yet been to post, please select "Not sure." If you are not an FSO/not going onward to an LDP/etc., please select "N/A"

☐ Extremely relevant

☐ Very relevant

☐ Moderately relevant

☐ Slightly relevant

☐ Not relevant

☐ Not sure

☐ N/A

Display This Question:

If Which of the following describes you? = Department of State (DOS) contractor

Or Which of the following describes you? = Department of State (DOS) Employee

Or Which of the following describes you? = Employee of other federal agency

Q45 OPTIONAL: Please provide comments to help us better understand your response above.

Page Break

Display This Question:

If Which of the following describes you? = Department of State (DOS) contractor

Or Which of the following describes you? = Department of State (DOS) Employee

Or Which of the following describes you? = Employee of other federal agency

Q46 How relevant was the test scenario to foreign language use at post: *If you have not yet been to post, please select "Not sure." If you are not an FSO/not going onward to an LDP/etc., please select "N/A"

☐ Extremely relevant

☐ Very relevant

☐ Moderately relevant

☐ Slightly relevant

☐ Not relevant

☐ Not sure

☐ N/A

Display This Question:

If Which of the following describes you? = Department of State (DOS) contractor

Or Which of the following describes you? = Department of State (DOS) Employee

Or Which of the following describes you? = Employee of other federal agency

Q47 OPTIONAL: Please provide additional details to help us understand your response above.

Page Break

Display This Question:

If Which of the following describes you? = Department of State (DOS) contractor

Or Which of the following describes you? = Department of State (DOS) Employee

Or Which of the following describes you? = Employee of other federal agency

Q48 To what extent were you able to interact in a conversation similar to a real-life situation: *If you have not yet been to post, please select "Not sure." If you are not an FSO/not going onward to an LDP/etc., please select "N/A"

- ☐ Extremely well
- ☐ Very well
- ☐ Moderately well
- ☐ Somewhat well
- ☐ Not well
- ☐ Not sure
- ☐ N/A

Display This Question:

If Which of the following describes you? = Department of State (DOS) contractor

Or Which of the following describes you? = Department of State (DOS) Employee

Or Which of the following describes you? = Employee of other federal agency

Q49 OPTIONAL: Please provide additional details to help us understand your response above.

End of Block: Overall Experience

Start of Block: Preparation, Scheduling, and Logistics

Q12 Preparation, Scheduling, and Logistics This section of the survey asks about your test-related experiences leading up to and following your test.

Page Break

Q13 How easy was it to do the following?

	Very easy	Easy	Difficult	Very difficult	N/A
Schedule language test	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Request and obtain accommodations	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Communicate with LTA administrative staff about the test	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Page Break

Q15 Did you find your surroundings conducive to taking the test?

☐ Yes

☐ No

Q42 OPTIONAL: Please provide additional details to help us understand your response above.

Page Break

Q16 Where did you take your test?

- ☐ In the LTA
- ☐ At an overseas post
- ☐ At a domestic U.S. government facility (not FSI)
- ☐ At home (i.e., fully remote)

Skip To: Q19 If Where did you take your test? = At an overseas post

Page Break

Display This Question:

If Where did you take your test? = At an overseas post

Q19 Where did you take your test?

- ☐ Home
- ☐ Overseas post (embassy, consulate)
- ☐ Other: _____

Page Break

End of Block: Preparation, Scheduling, and Logistics

Start of Block: Block 2

Q24 Interactions with LTA Staff This section of the survey asks about your experience interacting with LTA staff before and during the test, including instructions, procedures, and testing environment.

Page Break

Q25 When scheduling the test and arranging logistics, how clear were the instructions provided by the Division of Language Testing and Assessment (LTA) staff?

- ☐ Extremely clear
 - ☐ Very clear
 - ☐ Moderately clear
 - ☐ Slightly clear
 - ☐ Not clear at all
-

Q26 On the day of the test, how clear was the guidance from the LTA administrative staff about test procedures?

- ☐ Extremely clear
 - ☐ Very clear
 - ☐ Moderately clear
 - ☐ Slightly clear
 - ☐ Not clear at all
-

Page Break

Q27 How helpful were the written instructions during the test?

- ☐ Extremely helpful
 - ☐ Very helpful
 - ☐ Moderately helpful
 - ☐ Slightly helpful
 - ☐ Not helpful at all
-

Q28 How clearly did the testing team explain your tasks (what you need to do) during the test?

- ☐ Extremely clearly
 - ☐ Very clearly
 - ☐ Moderately clearly
 - ☐ Slightly clearly
 - ☐ Not clearly at all
-

Page Break

Q29 To what extent did the testing team create an environment that allowed you to show your best performance?

- ☐ Extremely well
- ☐ Very well
- ☐ Moderately well
- ☐ Slightly well
- ☐ Not well at all

Page Break

Q39 Please provide us with any additional comments you may have about your testing experience.

End of Block: Block 2
