

## Previewing Touchpoint



# Global Entry Application Survey

This brief survey collects your feedback to help U.S. Customs and Border Protection improve the Global Entry application. All responses are voluntary and anonymous.

A red asterisk (\*) indicates a required field.

Having completed the Global Entry application, I trust CBP's ability to facilitate my lawful travel.

\*



What contributed to your rating?

Select all that apply

☐

I successfully completed the Global Entry application.

☐

It was easy to complete the Global Entry application.

☐

It took a reasonable amount of time to complete the Global Entry application.

☐

I understood what was being asked of me throughout the Global Entry application.



The traveler communication center (TCC) was committed to answering my question.

Is there anything else you would like us to know about your experience?

Please do not include personally identifiable information (PII) in your response.

**Submit**

PRA Statement: An agency may not conduct or sponsor an information collection and a person is not required to respond to this information unless it displays a current valid OMB control number and an expiration date. The control number for this collection is 1601-0029 (expires 12/31/2026). The estimated average time to complete this survey is 2 minutes. If you have any comments regarding the burden estimate you can write to U.S. Customs and Border Protection, Global Entry, Ronald Reagan Building, 1300 Pennsylvania Avenue, NW Washington, DC 20229.



An official form of the United States government. Provided by [Touchpoints](#)  
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