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# CBP Quarterly Automated Commercial Environment (ACE) HISP Survey

Thank you for taking the time to respond to this survey. This brief survey collects trade feedback to help U.S. Customs and Border Protection improve the experience of sharing import data with our agency as part of the Automated Commercial Environment (ACE) program. OMB Control No.: 1601-0029 (expires 12/31/2026) Paperwork Reduction Act Statement: An agency may not conduct or sponsor an information collection and a person is not required to respond to this information collection unless it displays a current valid OMB control number and an expiration date. The OMB Control Number for this collection is 1601-0029 (expires 12/31/2026). Your response is VOLUNTARY and completely anonymous. Do not enter any personally identifiable information (PII) about yourself or others. DHS defines PII as any information that permits the identity of an individual to be directly or indirectly inferred, including any information that is linked or linkable to that individual, regardless of whether the individual is a U.S. citizen, lawful permanent resident, visitor to the U.S., or employee or contractor to the Department. The estimated average time to complete this survey is 5 minutes. If you have any questions about this survey or your responses, please send an email to: CBPX@cbp.dhs.gov.

A red asterisk (*) indicates a required field.

In what sector does your organization operate? *

Select all that apply

- [ ] Agriculture and Prepared Products

- [ ] Apparel, Footwear and Textiles

☐ Automotive and Aerospace

☐ Base Metals

☐ Consumer Products and Mass Merchandising

☐ Electronics

☐ Industrial and Manufacturing Materials

☐ Machinery

☐ Petroleum, Natural Gas and Minerals

☐ Pharmaceuticals, Health and Chemicals

☐ Other

Enter other text

Enter other text

What role does your organization perform during the import process? *

Select all that apply

☐ Broker

☐ Service provider

☐ Importer

☐ Operator (Carrier)

☐ Shipper (Exporter)

☐ Other

Enter other text

Enter other text

What aspects of the current import process are most burdensome to your organization? *

Select all that apply

☐ Sharing the Right Data: Complying with CBP requirements (e.g., collecting specific data elements)

☐ How Data is Shared: Paper and near-paper (e.g., PDF, Excel spreadsheet) bottlenecks

☐ Sharing Data More Than Once: Submitting separate documentation to CBP and other partner government agencies

☐ Other

Enter other text

Enter other text

Based on my experience sharing import data with CBP, I trust CBP is working in the best interest of the trade community.
*

👍                                   👎

## Which contributed to your rating?

Select all that apply

☐ I successfully submitted import data.

☐ I found what I needed in the implementation guidance (e.g., CATAIR).

☐ It was easy to submit import data.

☐ It took a reasonable amount of time to submit import data.

☐ The support received from my CBP client representative.

☐ My confidence that CBP is protecting my data.

☐ Other

Enter other text

Enter other text

## Is there anything else you want us to know about your experience?

Please do not include any Personally Identifiable Information (PII) (e.g., name, email address, home address, phone number, etc.) or sensitive PII (e.g., social security numbers, dates of birth, financial account numbers, etc.) into your response.

**Submit**

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OMB Approval #1601-0029 · Expiration Date 12/31/2026