

WELCOME TO CCSQ

Your one-stop
Customer Support

Create a New Ticket

To send a question or issue to the Service Center, please click the button below and complete the questions on the following page. A ticket will be generated on your behalf and an agent will contact you.

Create Ticket

Hospital
Quality
Reporting
(HQR)

Internet
Quality
Improvement
& Evaluation
System (IQIES)

Quality
Improvement
& Evaluation
System (QIES)

Quality
Payment
Program
(QPP)



Information Required

Please complete the fields below to verify your information to log in to the EQRS Idea Portal.

*First name

*Last name

*Email address

*EQRS username [?](#)

Note: After your information is verified, you will be taken to a login screen. You will be required to enter your EQRS credentials.

The system will allow three (3) verification attempts.

(Attempt 1 of 3)

Submit

HARP Password Help

Forgot your password? Skip a phone call by visiting the self-service account recovery page.

Account Recovery



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*Email address

*EQRS username ?

Your EQRS username is the same as your HARP ID.

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Customer

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Create Ticket

HARP Password Help

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Account Recovery



Login Error



We were unable to log you in using the credentials you provided. If you would like to create a ticket to get further assistance, click the button below.

Create a ticket

Email or call the Service Center for assistance

qnetsupport-esrd@cms.hhs.gov

1-(866)-288-8912 (TRS: 711)

Contact this service center for assistance for the following issues. Technical Support for CCSQ Support Central, HARP Account Management for CMS employees and CMS contractor staff, and issues or questions related to QualityNet IT Services, CCSQ Atlassian, ServiceNow and Slack.

Quality Program websites

Electronic
Prescribing
for Controlled
Substances
(EPCS)

End-Stage
Renal Disease
Quality
Reporting
System (EQRS)

HCQIS Access
Roles and
Profiles
(HARP)

Hospital
Quality
Reporting
(HQR)

Internet
Quality
Improvement
& Evaluation
System (IQIES)

Quality
Improvement
& Evaluation
System (QIES)

Quality
Payment
Program
(QPP)

Sign In

Username

Enter Username

Password

Enter Password

Sign In

OR

Sign in with PIV / CAC card

IdeaPortal

Welcome to the EQRS Idea Portal!

To get started, click the **Create idea** button below. Once you submit your idea, it will be reviewed by the team to determine next steps.

Be sure to vote on ideas you find most significant to help CMS understand consumer feedback. To keep track of your own ideas, click the **My Ideas** tab. To view all idea submissions, click the **All Ideas** tab.

Subscribe to an idea to receive a weekly update on the status of the idea.

Create idea

Search

Q

All ideas

My ideas

?

Status

Category

Sort by

Under review

Patient Registry – Dashboard

Recent

91 Results

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21

GDPR Compliance Audit

Creator: Maggie Fowler

Date created: 11-25-2023

Status: Under review

Categories: EQRS – Dashboard

Comments: 33

Unsubscribe

Comment

^

4

HIPAA Compliance

Creator: Jim Munson

Date created: 07-19-2023

Status: Under review

Categories: EQRS – Dashboard

Comments: 17

Subscribe

Comment

^

0

Update Application Suite for 2023 Compliance laws

Creator: Frank Miller

Date created: 12-07-2022

Status: Under review

Categories: EQRS – Dashboard

Comments: 2

Subscribe

Comment

^

21

GDPR Compliance Audit

Creator: Maggie Fowler

Date created: 02-25-2022

Status: Under review

Categories: EQRS – Dashboard

Comments: 19

Unsubscribe

Comment

^

4

HIPAA Compliance

Creator: Jim Munson

Date created: 07-19-2021

Status: Under review

Categories: EQRS – Dashboard

Comments: 5

Subscribe

Comment

^

0

Update Application Suite for 2023 Compliance laws

Creator: Frank Miller

Date created: 12-07-2019

Status: Under review

Categories: EQRS – Dashboard

Comments: 2

Subscribe

Comment

^

0

Update Application Suite for 2023 Compliance laws

Creator: Frank Miller

Date created: 12-07-2019

Status: Under review

Categories: EQRS – Dashboard

Comments: 1

Subscribe

Comment

^

21

GDPR Compliance Audit

Creator: Maggie Fowler

Date created: 02-25-2022

Status: Under review

Categories: EQRS – Dashboard

Comments: 16

Unsubscribe

Comment

^

4

HIPAA Compliance

Creator: Jim Munson

Date created: 07-19-2021

Status: Under review

Categories: EQRS – Dashboard

Comments: 7

Subscribe

Comment

^

0

Update Application Suite for 2022 Compliance laws

Creator: Frank Miller

Date created: 12-07-2019

Status: Under review

Categories: EQRS – Dashboard

Comments: 1

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Create idea

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My ideas

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Status

Any status ▾

Any status

Draft

Submitted

Under review

Need more information

In backlog

Planned

In development

Completed

Accepted

Unlikely to implement

Duplicate

Already exists

Category

Patient Registry – Dashboard ▾

Patient Registry – Dashboard

Patient Registry – Facilities

Patient Registry – Patients

Patient Registry – Reports

Preventive and Educational Services

QIP Preview Period Inquiries

QIP Scores and Feedback

QIP Suppressions

QIP View/Download Reports

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Created Date

Most Voted

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Categories: EQRS – Dashboard

Comments: 17

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Idea

Subscribe

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JE

by Jade Edwards

created 2y ago (edited about a year ago)

Open

Submitted

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4

Categories:

Patient Registry - Reports

How this idea will improve EQRS

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Who/which roles will benefit from implementing this idea?

Corporate UsersOrg Users

Comment

4 Views

3 Additional comments (Latest reply 1m ago by Hillary Holmes)

Show All Replies

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HHillary Holmes

just now

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Reply

Hide replies

MJ

Mike Jordan

just now

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HH

HHillary Holmes

just now

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Create idea

* Indicates required

* Title of idea

* Category

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* Idea description

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How this idea will improve EQRS

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Who/which roles will benefit from implementing this idea

Corporate users

Facility users

Network users

Org users

Security Official

Support Staff

Other

📎 Add attachments

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* Idea description



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How this idea will improve EQRS



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Who/which roles will benefit from implementing this idea



✕ Facility Users

✕ Corporate Users

✕ Network Users

✕ Org Users

✕ Support Staff

✕ Security Official

✕ Other

* Enter other role here

Create idea

Required information

Title of Idea

Category

Idea description

Enter other role here

Add attachments

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Create idea

* Indicates required

* Title of idea

* Category [?](#)

Select a category that relates best to your idea. [X](#)

Each category can affect different roles within EQRS.

-- None --

* Idea description [?](#)

Tell us what your idea is about in this section. [X](#)

If possible, please provide as much detail as you can and be as descriptive as possible.

[↶](#)
[↷](#)
Paragraph
 [▼](#)
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 [List Icons]
 [Link Icons]
 [Image Icon]
 [Code Icon]

How this idea will improve EQRS [?](#)

Tell us how your idea will benefit EQRS. [X](#)

Let us know what roles, business processes, and areas of the organization will benefit from this idea.

[↶](#)
[↷](#)
Paragraph
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 [List Icons]
 [Link Icons]
 [Image Icon]
 [Code Icon]

Who/which roles will benefit from implementing this idea [?](#)

Please select all roles that will benefit from implementing this idea. [X](#)

If you do not see your desired role option, click 'Other' and enter the role name into the text box.

Create idea

Required information

Title of Idea

Category

Idea description

[Add attachments](#)



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Create idea

* Indicates required

* Title of idea

* Category ?

-- None --

* Idea description

[illegible]

How this idea will improve EQRS


[illegible]

Who/which roles will benefit from implementing this idea ?

Create idea

Required information

Title of Idea	Category	Idea description
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by Jade Edwards
created 2y ago (edited about a year ago) •

Open

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Submitted

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Categories:

Patient Registry - Reports

How this idea will improve EQRS

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Org Users

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3 Additional comments (Latest reply 1m ago by Hillary Holmes)

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just now

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Reply

Hide replies

MJ

Mike Jordan

just now

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HH

Hillary Holmes

just now

Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip at.

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by Hillary Holmes

HR Service: Early career hiring

by Helga Windle

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by Adele Sernvace

Online payments security enhancemen...

by Bill Cartwright

e-Compliance project

by Mike Jordan

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Create idea

Search

Q

All ideas

Status

?

Under review

91 Results

^

21

GDPR Compliance Audit

Creator: Maggie Fowler

Date created: 11-25-2023

Status: Under review

Categories: EQRS – Dashboard

Comments: 33

Unsubscribe

Comment

^

4

HIPAA Compliance

Creator: Jim Munson

Date created: 07-19-2023

Status: Under review

Categories: EQRS – Dashboard

Comments: 17

Subscribe

Comment

^

0

Update Application Suite for 2023 Compliance laws

Creator: Frank Miller

Date created: 12-07-2022

Status: Under review

Categories: EQRS – Dashboard

Comments: 2

Subscribe

Comment

^

21

GDPR Compliance Audit

Creator: Maggie Fowler

Date created: 02-25-2022

Status: Under review

Categories: EQRS – Dashboard

Comments: 19

Unsubscribe

Comment

^

4

HIPAA Compliance

Creator: Jim Munson

Date created: 07-19-2021

Status: Under review

Categories: EQRS – Dashboard

Comments: 5

Subscribe

Comment

^

0

Update Application Suite for 2023 Compliance laws

Creator: Frank Miller

Date created: 12-07-2019

Status: Under review

Categories: EQRS – Dashboard

Comments: 2

Subscribe

Comment

^

0

Update Application Suite for 2023 Compliance laws

Creator: Frank Miller

Date created: 12-07-2019

Status: Under review

Categories: EQRS – Dashboard

Comments: 1

Subscribe

Comment

^

21

GDPR Compliance Audit

Creator: Maggie Fowler

Date created: 02-25-2022

Status: Under review

Categories: EQRS – Dashboard

Comments: 16

Unsubscribe

Comment

^

4

HIPAA Compliance

Creator: Jim Munson

Date created: 07-19-2021

Status: Under review

Categories: EQRS – Dashboard

Comments: 7

Comment

^

0

Update Application Suite for 2022 Compliance laws

Creator: Frank Miller

Date created: 12-07-2019

Status: Under review

Categories: EQRS – Dashboard

Comments: 1

Subscribe

Comment

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1

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audit

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e-Compliance project

by Mike Jordan

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Comments: 17

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[illegible]



Session Timeout✕

Your session has expired due to 30 minutes of inactivity. You will return to the login page upon exiting this window.

Create idea

* Indicates required

* Title of idea

* Category ?

-- None --

* Idea description ?

How this idea will improve EQRS ?

Who/which roles will benefit from implementing this idea ?

Create idea

Required information

Title of idea Category Idea description

Add attachments



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EQRS

End Stage Renal Disease
Quality Reporting System

IdeaPortal

Idea

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Automated VM Server Provisioning

JE

by Jade Edwards

created 2y ago (edited about a year ago)

Open

Submitted

4

4

Categories: Patient Registry - Reports

How this idea will improve EQRS

Ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat. Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua.

Who/which roles will benefit from implementing this idea?

Corporate Users

Org Users

Comment

4 Views

3 Additional comments (Latest reply 1m ago by Hillary Holmes)

Show All Replies

HH

Hillary Holmes

just now

Nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat. Lorem ipsum.

Reply

Hide replies

MJ

Mike Jordan

just now

Ullamco laboris nisi ut aliquip ex ea commodo consequat. Lorem ipsum flip.

HH

Hillary Holmes

just now

Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip at.

HH

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JE by Jade Edwards
created 2y ago (edited about a year ago) • Open • Submitted

Categories: [Patient Registry - Reports](#)

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Corporate Users Org Users

4 Views

3 Additional comments (Latest reply 1m ago by Hillary Holmes)

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by Mike Jordan

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by Mike Jordan



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Idea

Automated VM Server Patching

by Jade Edwards
created 2y ago (edited about 1y ago)

4

Categories

How this idea is being used

Ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat. Duis aute irure dolor in reprehenderit in voluptate velit esse cillum dolore eu fugiat nulla pariatur. Excepteur sint occaecat cupidatat non proident, sunt in culpa qui officia deserunt mollit anim id est laborum.

Who/which roles will benefit if this idea is implemented?

Corporate

Comment

3 Additional comments (1)

HH

Hillary Holmes

Nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat.

Reply

MJ

Mike

Ullam

HH

Hillari

Ut enim

test

EQRS - Idea test

FollowUpdateSaveRequest Info

NumberIDEA0008079

StateDraft

Submitted byRhiannon Hill

Opened11/21/2024 10:32:11 AM

Contract

Subscription Count1

Manager

Vote Count0

Technical contacts

Business contacts

Intake Request DetailsRelated RecordsNotes

ISG Sponsor

Who/which roles will benefit if this idea is implemented?

Org Users

* CategoryQIP Score and Feedback

* Title of ideatest

* Idea Description

* How will this idea improve EQRS?

UpdateSaveRequest Info



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Idea

Automated VM Server Patching

JE

by Jade Edwards
created 2y ago (edited about 2y ago)

4

Categories:

How this idea

Ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat. Duis aute irure dolor in reprehenderit in voluptate velit esse cillum dolore eu fugiat nulla pariatur. Excepteur sint occaecat cupidatat non proident, sunt in culpa qui officia deserunt mollit anim id est laborum.

Who/which

Corporate

Comment

3 Additional comments (0)

HH

Hillary Holmes

Nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat.

Reply

MJ

Mike Jordan

just now

Ullamco laboris nisi ut aliquip ex ea commodo consequat. Lorem ipsum flip.

HH

Hillary Holmes

just now

Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip at.

HH

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test

EQRS - Idea test

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NumberIDEA0008079

StateDraft

Submitted byRhiannon Hill

Opened11/21/2024 10:32:11 AM

Contract

Subscription Count1

Manager

Vote Count0

Technical contacts

Business contacts

Intake Request DetailsRelated RecordsNotes

Correlation ID

Correlation display

JIRA Ticket Number

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Idea

Automated VM Server Provisioning

by Jade Edwards created 2y ago (edited about a year ago)

4

Categories:

How this idea is being used

Ad minim veniam, consequat. Lorem ipsum dolor sit amet, consectetur adipiscing elit. Incidunt ut laborum.

Who/which resource is being used

Corporate User

Comment

3 Additional comments (Last 3 comments shown)

HH

Hillary Holmes

Nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat. Lorem ipsum flip.

Reply

MJ

Mike Jones

Ullamco laboris nisi ut aliquip ex ea commodo consequat. Lorem ipsum flip.

HH

Hillary Holmes

just now

Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip at.

HH

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FollowUpdateSaveRequest Info

NumberIDEA0008079StateDraft

Submitted byRhiannon HillOpened11/21/2024 10:32:11 AM

ContractSubscription Count1

ManagerVote Count0

Technical contactsBusiness contacts

Intake Request DetailsRelated RecordsNotes

Work notes

Additional comments (Customer visible)

Post

Activities: 6

SystemEmail sent • 11/22/2024 12:00:07 PM

Email sent
Subject: EQRS Idea Weekly Summary of IDEA0008079 - test
From: CMS Quality Support - Test
To: rhiannon.hill@ntpinc.io
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SystemEmail sent • 11/21/2024 01:30:54 PM

Email sent
Subject: EQRS Idea - comments added by Submitter
From: CMS Quality Support - Test
To: ahmar.wazir@cms.hhs.gov, danita.patel@cms.hhs.gov, michellene.roberts@cms.hhs.gov, elape@bellese.io, mwilkins@tantustech.com...
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When to send: When an idea is submitted

Who will receive: Submitter

Email subject: EQRS Idea Submitted - [Idea #IDEA0007327] - [Title of Idea]



EQRS Idea Portal - Idea Submitted

Hello [name],

You have successfully submitted [Idea Ticket #IDEA0007327]. Please review the details below for more information.

Title of idea: [title]

Category: [category]

Idea description: Lorem ipsum dolor sit amet, consetetur sadipscing elitr, sed diam nonumy eirmod tempor invidunt ut labore et dolore magna aliquyam erat, sed diam voluptua. At vero eos et accusam et justo duo dolores et ea rebum. Stet clita kasd gubergren, no sea takimata sanctus est Lorem ipsum dolor sit amet.

How will this idea improve EQRS? At vero eos et accusam et justo duo dolores et ea rebum. Stet clita kasd gubergren, no sea takimata sanctus est Lorem ipsum dolor sit amet.

Who/which roles will benefit from implementing this idea? [Role type 1] [Role type 2]

.....

Please visit [\[Idea title\]](#) to view this idea. You may be prompted to log in using your EQRS User ID and password.

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Notification Title: EQRS Idea Portal - Idea Approved

When to send: When an idea is approved

Who will receive: Submitter and subscriber

Email subject: EQRS Idea Approved - [Idea #IDEA0007327] - [Title of Idea]



EQRS Idea Portal - Idea Approved

Hello [name],

[Idea Ticket #IDEA0007327] has been approved! You will receive notifications as this idea moves through the Product Development Process. Please review the details below for more information.

Title of idea: [title]

Category: [category]

Idea description: Lorem ipsum dolor sit amet, consetetur sadipscing elitr, sed diam nonumy eirmod tempor invidunt ut labore et dolore magna aliquyam erat, sed diam voluptua. At vero eos et accusam et justo duo dolores et ea rebum. Stet clita kasd gubergren, no sea takimata sanctus est Lorem ipsum dolor sit amet.

How will this idea improve EQRS? At vero eos et accusam et justo duo dolores et ea rebum. Stet clita kasd gubergren, no sea takimata sanctus est Lorem ipsum dolor sit amet.

Who/which roles will benefit from implementing this idea? [Role type 1] [Role type 2]

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Notification Title: EQRS Idea Portal - Idea Not Accepted

When to send: When an idea is not approved

Who will receive: Submitter and subscriber

Email subject: EQRS Idea Not Accepted - [Idea #IDEA0007327] - [Title of Idea]



EQRS Idea Portal - Idea Not Accepted

Hello [name],

[Idea Ticket #IDEA0007327] has not been accepted. Please review the details below for more information.

Title of idea: [title]

Why was this idea not accepted? Lorem ipsum dolor sit amet, consetetur

Please visit [\[idea title\]](#) to view this idea. You may be prompted to log in using your EQRS User ID and password.

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Notification Title: EQRS Idea Portal - Subscribed to Idea

When to send: When a person subscribes to an idea

Who will receive: Subscriber

Email subject: EQRS Subscribed To Idea - [Idea #IDEA0007327] - [Title of Idea]



EQRS Idea Portal - Subscribed to Idea

Hello [name],

You have subscribed to [Idea Ticket #IDEA0007327]. Subscribing to an idea means you will receive notifications when this idea is updated, commented on, and moved through the Product Development Process. Please review the details below for more information.

Title of idea: [title]

Category: [category]

Idea description: Lorem ipsum dolor sit amet, consetetur sadipscing elitr, sed diam nonumy eirmod tempor invidunt ut labore et dolore magna aliquyam erat, sed diam voluptua. At vero eos et accusam et justo duo dolores et ea rebum. Stet clita kasd gubergren, no sea takimata sanctus est Lorem ipsum dolor sit amet.

How will this idea improve EQRS? Lorem ipsum dolor sit amet, consetetur sadipscing elitr, sed diam nonumy eirmod tempor invidunt ut labore.

Who/which roles will benefit from implementing this idea? [Role type 1], [Role type 2]

Please visit [\[Idea title\]](#) to view this idea. You may be prompted to log in using your EQRS User ID and password.

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Idea Portal Weekly Summary

Hello [Submitter or Subscriber name],

Weekly summary for [Idea Ticket #IDEA0007327]:

New Comments Added

No new update this week.

Vote Received

Total number of votes received: 27

Idea Updated

Field updated: Idea description

Status change: Submitted

Please visit [\[Idea title\]](#) to view this idea. You may be prompted to log in using your EQRS User ID and password.

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Idea Portal Weekly Summary

Hello [Submitter or Subscriber name],

Weekly summary for [Idea Ticket #IDEA0007327]:

New Comments Added

- Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua.
- Duis aute irure dolor in reprehenderit in voluptate velit esse cillum dolore eu fugiat nulla pariatur. Excepteur sint occaecat cupidatat non proident, sunt in culpa qui officia deserunt mollit anim id est laborum.
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- Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat. Duis aute irure dolor in reprehenderit in voluptate velit esse cillum dolore eu fugiat nulla pariatur.
- Excepteur sint occaecat cupidatat non proident, sunt in culpa qui officia deserunt mollit anim id est laborum. Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua

Vote Received

Total number of votes received: 27

Idea Updated

Field updated: Idea description

Status change: Submitted

Please visit [\[Idea title\]](#) to view this idea. You may be prompted to log in using your EQRS User ID and password.

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When to send: When an idea is submitted

Who will receive: EQRS Idea Managers

Email subject: EQRS Idea Submitted - [Idea #IDEA0007327] - [Title of Idea]



EQRS Idea Portal - Idea Submitted

Hello [EQRS Idea Manager],

Please review the following idea assigned to your group.

Idea Number: [IDEA0007327](#)

Title of idea: [title]

Category: [category]

Idea description: Lorem ipsum dolor sit amet, consetetur sadipscing elitr, sed diam nonumy eirmod tempor invidunt ut labore et dolore magna aliquyam erat, sed diam voluptua. At vero eos et accusam et justo duo dolores et ea rebum. Stet clita kasd gubergren, no sea takimata sanctus est Lorem ipsum dolor sit amet.

How will this idea improve EQRS? At vero eos et accusam et justo duo dolores et ea rebum. Stet clita kasd gubergren, no sea takimata sanctus est Lorem ipsum dolor sit amet.

Who/which roles will benefit from implementing this idea? [Role type 1] [Role type 2]

Thank you.

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U.S. Centers for Medicare & Medicaid Services

QualityNet Service Center

Phone: (866) 288-8912 | Email: qnetsupport@hcqis.org

For Hearing Impaired Customers: Telecommunications Relay Service: 711

Monday - Friday 8am - 8pm ET

Notification Title: EQRS Idea - comments added by manager

When to send: When a EQRS Idea Manager adds a comment to an idea

Who will receive: Submitter

Email subject: EQRS Idea - comments added by manager



Comment added by EQRS Idea Manager

Hello [name],

Comment added by EQRS Idea Manager: [date and time] This is an example comment. Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam.

Click the button below to provide us more information.

[Provide Additional Info](#)

Please visit [\[idea title\]](#) to view this idea. You may be prompted to log in using your EQRS User ID and password.

Thank you,
EQRS Customer Experience Team

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For Hearing Impaired Customers: Telecommunications Relay Service: 711

Monday - Friday 8am - 8pm ET

Notification Title: EQRS Idea - comments added by submitter

When to send: When a EQRS Idea Submitter adds a comment to an idea

Who will receive: EQRS Idea Manager

Email subject: EQRS Idea - comments added by Submitter



Comment added by EQRS Idea Submitter

Hello [name],

Title of idea: [\[title\]](#)

Comment added by EQRS Idea Submitter: [date and time] This is an example comment. Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam.

Thank you,
EQRS Customer Experience Team

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