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## NA-2023 Request for Approval

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Fri, Jan 10, 2025 at 12:46 PM

Submitted on Fri, 01/10/2025 - 12:46

Submitted by: Stephanie Cina

Submitted values are:

### Submitter Information

**Submitter Name**

Stephanie Cina

**Submitter Email**

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**Submitter Phone**

301-837-1981

### Information Collection

**Survey Title**

Quarterly Researcher Satisfaction Survey

**Survey Purpose**

To regularly gather feedback from researchers across NARA on their experience.

**Survey Audience**

NARA Researchers at both archival facilities and Presidential Libraries

**Start Date**

01/21/2025

**End Date**

01/09/2026

**Survey Question(s)**

- **Question:** Questions to be sent separately

**PII Collected**

No

**Incentives Provided**

No

**Requires OMB Approval**

Yes

# OMB Request for Approval under the Generic Clearance

**Type of Information Collection**

Customer Satisfaction Survey

**Individuals or Households**

2000

**Private Sector**

0

**State, Local, or Tribal Governments**

0

**Federal Government**

0

**Participation Time**

5

**Burden Hours**

166.666666666667

**Federal Cost**

0

**Statistical Methods**

Yes

**Targeted Respondents**

Yes

**Sampling Plan**

We will be sending the survey to registered researchers every quarter.

**Administration of the Instrument**

Web-based or other forms of Social Media (if applicable, please add url)

**Interviewers**

No

**Certification**

Yes