Not Approved by OMB OMB Control No. 3060-0999 Estimated Response Time: 0.5 Hours

FCC FORM 855: HEARING AID COMPATIBILITY CERTIFICATION INSTRUCTIONS FOR HANDSET MANUFACTURERS AND SERVICE PROVIDERS

Contents

I. Purpose of FCC Form 855 Certifications	
II. Handset Manufacturers and Service Providers Must File FCC Form 855 Certifications	
III. Accessing the Commission's Electronic Filing System	
A. Obtaining an FCC Registration Number (FRN)	
B. Accessing the FCC Form 855 Certification Site	2 3
IV. Instructions for Completing FCC Form 855 Certifications	
A. Company Information	?
B. Certification	
C. Signing Executive and Contact Information	, 3
V. Submitting, Updating, and Printing Filed FCC Form 855 Certifications	
VI. FCC Notice Required by the Paperwork Reduction Act of 1995	
Appendix Appendix	
Figure 1 Register and Receive an FCC Registration Number	10
Figure 2 Login Page	
Figure 3 License Manager Page	12
Figure 4 My Applications Page—Summary	13
Figure 5 Company Information Page	14
Figure 6 Company Information Page—Handset Manufacturer	15
Figure 7 Company Information Page—Nationwide Service Provider	16
Figure 8 Company Information Page—Non-Nationwide Service Provider	17
Figure 9 Company Information Page—Digital Labeling Technology	18
Figure 10 Certification Page—Company with a Publicly Accessible Website	19
Figure 11 Certification Page—Company without a Publicly Accessible Website	20
Figure 12 Certification Page—Compliance	
Figure 13 Certification Page—Compan(ies) Covered by This Certification	
Figure 14 Certification Page—Signing Executive and Contact Information	
Figure 15 Attachment Utility Page	
Figure 16 Return to Filing Page	
Figure 17 Confirmation Page	
Figure 18 My Applications Page—Saved Certification	
Figure 19 My Applications Page—Submitted Certification	28

I. PURPOSE OF FCC FORM 855 CERTIFICATIONS

The Federal Communications Commission (FCC or Commission) requires handset manufacturers and service providers to annually file FCC Form 855 certifications to ensure their compliance with the Commission's wireless hearing aid compatibility (HAC) rules at 47 CFR § 20.19. The information that FCC Form 855 collects allows the Commission to ensure that handset manufacturers and service providers are in full compliance with the Commission's handset model deployment benchmarks, labeling and disclosure requirements, and website posting requirements, among other requirements. Handset manufacturer and service provider FCC Form 855 certification filings are due by January 31 of each year and cover the previous calendar year from January 1 through December 31. The FCC Form 855 filing window opens on the first business day in January each year and closes on January 31. When January 31 falls on a weekend or holiday, the certification is due on the next business day.

II. HANDSET MANUFACTURERS AND SERVICE PROVIDERS MUST FILE FCC FORM 855 CERTIFICATIONS

Handset manufacturers and service providers who offer handset models for sale or use in the United States are required to annually file FCC Form 855 certifications. The Commission defines a handset manufacturer as a manufacturer of handset models that are used in delivery of digital mobile service in the United States, as defined by 47 CFR § 20.19. The Commission defines a service provider as a provider of digital mobile service in the United States, as defined by 47 CFR § 20.19. This definition includes mobile virtual network operators (MVNOs) and wireless resellers. The Commission defines digital mobile service as a terrestrial mobile service that enables two-way real-time voice communications among members of the public or a substantial portion of the public, including both interconnected and non-interconnected voice over internet protocol (VoIP) services, to the extent that such service is provided over frequencies specified in the 2007 ANSI standard, 2011 ANSI standard, or the 2019 ANSI standard. The Commission defines a handset as a device used in delivery of digital mobile service in the United States that contains a built-in speaker and is typically held to the ear in any of its ordinary uses.

III. ACCESSING THE COMMISSION'S ELECTRONIC FILING SYSTEM

The Commission requires that handset manufacturers and service providers electronically file FCC Form 855 certifications. This requirement ensures that handset manufacturer and service provider certifications include all the required information in a consistent and uniform format, facilitates filing subsequent certifications, and enables the Commission to post filed FCC Form 855 certifications on its hearing aid compatibility website.

A. Obtaining an FCC Registration Number (FRN)

To access the Commission's electronic filing system, each handset manufacturer and service provider must use its FCC Registration Number (FRN). A handset manufacturer or service provider may choose to obtain a new FRN for the purpose of filing its FCC Form 855 certification or it may use an existing FRN that has been assigned to the filer. To obtain a new FRN or update an existing FRN, a filer must create an FCC Username Account. Once the filer establishes an FCC Username Account, the filer can request a new FRN or link an existing FRN to that Account. See the Wireless Licensing Knowledge Base for instructions located at https://www.fcc.gov/wtbhelp. If an agent files FCC Form 855 certifications for multiple entities, the agent should obtain a separate FRN for each certifying company. The same FRN can be used for a company's future filings. FRNs can be obtained at https://apps.fcc.gov/cores/userLogin.do. See Figure 1.

B. Accessing the FCC Form 855 Certification Site

The FCC Form 855 certification site can be accessed at https://www.fcc.gov/filing-hearing-aid-compatibility-reports-and-certifications. This webpage contains a link to the Commission's License Manager Login page which is part of the Commission's Universal Licensing System (ULS). See Figure 2. After logging in, the filer should click "My Reports," then "File Hearing Aid Compatibility Certification" on the left panel to start filing an FCC Form 855 certification. See Figure 3. A filer can update a submitted or saved FCC Form 855 certification by clicking the "HAC Submitted" or "Saved" link. See Figure 4. If the filer does not see the "My Reports" link, this means the filer has already submitted an FCC Form 855 certification for the current reporting period. The filer must then click the "HAC Submitted" link from the "My Applications" summary page to update the filer's certification. See Figure 4. This restriction prevents a filer from submitting two FCC Form 855 certifications for the same reporting period (i.e., submitting a new certification rather than amending the existing certification).

IV. INSTRUCTIONS FOR COMPLETING FCC FORM 855 CERTIFICATIONS

The Commission's electronic filing system is designed to be user-friendly with many illustrative texts and information icons. A filer must provide all the requested information to complete and file its certification. The filer can edit the information it is providing as the filer moves through the electronic form. Letters, numbers, and common punctuation characters may be used to enter required information. The system will accept the following characters: , . ' _ - () ? ! @ [] : ; # " \$ | / &. Common word processing software, however, will often embed hidden characters that convey additional information, typically about formatting, and are considered "invalid characters" by the electronic version of FCC Form 855. Invalid characters are detected by the Commission's data entry system when copying text from word processing software into a data entry field. These characters may appear as a square or other symbol such as + ~ * etc. Instead of copying information from word processing software, one alternative is to copy the required information from a basic text editor that does not embed hidden characters. Windows Notepad is an example of a basic text editor. Another alternative is to delete the text and re-key the information directly into the data entry field.

A. Company Information

A filer must answer each of the following questions and ensure that the information the filer is providing is accurate and complete. Commission staff will review the filer's answers to the questions below to ensure that for the reporting period the filer's company was in full compliance with the Commission's wireless hearing aid compatibility rules.

Answer the Question: "Specify below if your company is filing as a handset manufacturer, a nationwide service provider, or a non-nationwide service provider." See Figure 6. Depending on how the filer answers this question, a second question will appear requiring a handset manufacturer to answer whether for the reporting period the company ceased offering handset models for sale or use in the United States. See Figure 6. Nationwide and non-nationwide service providers must answer the question whether for the reporting period their company ceased offering wireless service in the United States. See Figures 7 and 8. Filers should answer the applicable second question "yes" or "no," as appropriate.

Answer the Question: "For the reporting period, did your company offer any non-hearing aid-compatible handset models for sale or use in the United States?" See Figure 6. Filers should answer this question "yes" or "no" depending on which answer is correct for the filer's company. If a filer answers "yes" to this question, then the filer must certify that the filer's company was not in full compliance with the Commission's wireless hearing aid compatibility rules for the reporting period and provide an attachment explaining why the company offered non-hearing aid-

compatible handset models and when this non-compliance ended or will end. *See* the Certification section below.

Answer the Question: "Provide the total number of hearing aid-compatible handset models your company offered for sale or use in the United States during the reporting period." See Figure 6. The filer should fill in the provided box with the total number of hearing aid-compatible handset models that the filer's company offered for sale or use in the United States during the reporting period. This number will be used by Commission staff to determine if the filer's company was in full compliance with the Commission's handset model deployment benchmarks for the reporting period.

Answer the Question: "Provide the total number of hearing aid-compatible handset models your company offered for sale or use in the United States during the reporting period that met applicable telecoil requirements." See Figure 6. The filer should fill in the provided box with the total number of hearing aid-compatible handset models that the filer's company offered for sale or use in the United States during the reporting period that met applicable telecoil requirements. This number will be used by Commission staff to determine if the filer's company was in full compliance with the Commission's telecoil handset model deployment benchmark for the reporting period.

Answer the Question: "Provide the total number of hearing aid-compatible handset models your company offered for sale or use in the United States during the reporting period that met applicable Bluetooth coupling requirements." See Figure 6. The filer should fill in the provided box with the total number of hearing aid-compatible handset models the filer's company offered for sale or use in the United States during the reporting period that met applicable Bluetooth coupling requirements. This number will be used by Commission staff to determine if the filer's company was in full compliance with the Commission's Bluetooth coupling requirements for the reporting period.

Answer the Question: "Indicate the type of qualifying Bluetooth coupling technology." See Figure 6. The filer should choose either "Proprietary" or "Non-Proprietary," depending on which answer is correct. During the Bluetooth non-proprietary transition period, companies can use either proprietary or non-proprietary Bluetooth coupling technologies to satisfy the Commission's Bluetooth coupling requirements. After the end of the Bluetooth non-proprietary transition period, companies may only use non-proprietary Bluetooth coupling technologies to satisfy the Commission's Bluetooth coupling requirements.

The filer should indicate which type of Bluetooth coupling technology the filer's company used for the reporting period to satisfy the Commission Bluetooth coupling requirements. A filer who answers this question by choosing a proprietary Bluetooth coupling technology after the end of the non-proprietary Bluetooth transition period, must certify that for the reporting period the filer's company was not in full compliance with the Commission's Bluetooth coupling requirements and provide an attachment explaining why the company did not use a non-proprietary Bluetooth coupling technology to satisfy the Commission's Bluetooth coupling requirements and indicating when this non-compliance ended or will end. *See* the Certification section below.

Answer the Question: "Provide the name of the qualifying Bluetooth coupling technology." See Figure 6. The filer should fill in the provided box with the name of the Bluetooth coupling technology that the filer's company used to satisfy the Commission's Bluetooth coupling requirements. After the Bluetooth non-proprietary transition period ends, the filer must ensure that the Bluetooth coupling technology that the filer lists is a non-proprietary Bluetooth coupling technology. Otherwise, the filer must certify that for the reporting period the filer's company was not in full compliance with the Commission's Bluetooth coupling requirements and provide an

attachment explaining why the filer's company was not in full compliance with these requirements and indicating when this non-compliance ended or will end. *See* the Certification section below.

Answer the Question: "Does the Bluetooth coupling technology meet the requirements of 47 CFR § 20.19(b)(3)(ii)?" See Figure 6. The filer should answer this question "Yes" or "No," as appropriate for the filer's company. During the non-proprietary Bluetooth transition period, a filer's company is encouraged to comply with the Bluetooth coupling requirements at 47 CFR § 20.19(b)(3)(ii) of the Commission's rules, but the filer's company is not required to comply with these specific requirements. After the non-proprietary Bluetooth transition period ends, the filer's company must ensure that the Bluetooth coupling technology that it uses in its handset models to meet the Commission's Bluetooth coupling requirements meets the requirements of 47 CFR § 20.19(b)(3)(ii). Otherwise, the filer must certify that for the reporting period the filer's company was not in full compliance with the Commission's Bluetooth coupling requirements and provide an attachment explaining why the company was not in full compliance with these requirements and indicating when this non-compliance ended or will end. See the Certification section below.

Answer the Question: "For the reporting period, did all new handset models that your company added to its handset model portfolio meet the volume control certification requirements as required by 47 CFR § 20.19(c)(2), (c)(4), or (c)(6)." See Figure 6. The filer should answer this question "Yes" or "No," as appropriate for the filer's company. The Commission defines a handset model portfolio as all the handset models that a handset manufacturer or service provider offers for sale or use in the United States. A filer who answers this question as "No" must certify that for the reporting period the filer's company was not in full compliance with the Commission's volume control certification requirements and provide an attachment explaining why the company was not in full compliance with these requirements and indicating when this non-compliance ended or will end. See the Certification section below.

Answer the Question: "For the reporting period, was your company in full compliance with the labeling and disclosure requirements of 47 CFR § 20.19(f)?" See Figure 6. The filer should answer this question "Yes" or "No," as appropriate for the filer's company. Section 20.19(f)(1) of the Commission's rules requires certain information to be printed on the external label of handset models, and section 20.19(f)(2) requires certain information to be include within a handset model's packaging either in the form of a printed package insert or printed handset manual.

A filer who answers this question as "Yes" is certifying that for the reporting period the filer's company was in full compliance with the Commission's external and internal labeling and disclosure rules. A filer who answers this question as "No" must certify that for the reporting period the filer's company was not in full compliance with the Commission's labeling and disclosure rules and provide an attachment explaining why the company was not in full compliance with these rules and indicating when this non-compliance ended or will end. *See* the Certification section below.

Handset manufacturers and service providers may use the digital labeling technology option to deliver to consumers the information required to be included within a handset model's packaging. Use of this option requires full compliance with the Commission's external printed packaging labeling and disclosure rules. A filer whose company chose the digital labeling technology option and was in full compliance with the Commission's external printed packaging labeling and disclosure rules for the reporting period should answer this question as "Yes." *See* Figure 9.

A filer whose company chose the digital labeling technology option but did not comply with the Commission's external printed package labeling and disclosure rules for the reporting period

must answer this question as "No." A filer who answers this question as "No" must certify that for the reporting period the filer's company was not in full compliance with the Commission's labeling and disclosure rules and provide an attachment explaining why the company was not in full compliance with these rules and indicating when this non-compliance ended or will end. *See* the Certification section below.

Answer the Question: "For the reporting period, did your company use digital labeling technology, as an alternative to including a printed insert or printed handset manual, to provide consumers with the information required by 47 CFR § 20.19(f)(2)?" See Figure 6. The filer should answer this question "Yes" or "No," as appropriate for the filer's company. If the filer selects "No" as the answer to this question, then the filer is certifying that the filer's company did not use the digital labeling technology option to provide consumers with the information required to be included within a handset model's packaging and, instead, the filer's company complied with the Commission's printed insert or printed handset manual rules, as well as the Commission's external printed package labeling rules. See the preceding question above.

If the filer answers this question as "Yes," a second question will display asking if for the reporting period the filer's company was in full compliance with the Commission's digital labeling technology rules at 47 CFR § 20.19(f)(3). See Figure 9. The filer should answer this question "Yes" or "No," as appropriate for the filer's company. A filer who answers this question as "Yes" is certifying that for the reporting period the filer's company was in full compliance with the Commission's digital technology labeling rules which includes full compliance with the Commission's external printed package labeling rules.

A filer who answers this second question as "No" is certifying that for the reporting period the filer's company used the digital labeling technology option but was not in full compliance with the Commission's digital labeling technology rules. *See* Figure 9. In this case, the filer must certify that the filer's company was not in full compliance with the Commission's digital labeling technology rules and provide an attachment explaining why the company was not in full compliance with these rules and indicating when this non-compliance ended or will end. *See* the Certification section below.

Answer the Question: "For the reporting period, did your company maintain a publicly accessible website that provided the hearing aid compatibility information required by 47 CFR § 20.19(h)?" See Figure 10. The filer should answer this question "Yes" or "No," as appropriate for the filer's company. A filer who answers this question "Yes" must fill in the provided box with the company's website address where the information required by 47 CFR § 20.19(h) of the Commission's rules can be found. A filer who answers this question as "No" must include an attachment with the filer's certification that contains all the information required by 47 CFR § 20.19(h)(1) of the Commission's rules. See Figure 11. A certification cannot be filed without providing either the required website address or, in the case of a company that did not maintain a publicly accessible website for the reporting period, the required attachment. Commission staff will review the provided website address or the provided attachment to ensure full compliance with the Commission's wireless hearing aid compatibility rules, including handset model deployment benchmarks.

A filer who answers the above question as "Yes" is certifying that for the reporting period the filer's company was in full compliance with the Commission's website posting rules at 47 CFR § 20.19(h), including sections (h)(1), (h)(2), and (h)(3). Section 20.19(h)(1) requires handset manufacturers and service providers who maintain publicly accessible websites to post certain information about the handset models that they offer for sale or use in the United States. Section 20.19(h)(2) requires handset manufacturers and service providers to post to their publicly accessible websites point-of-contact information that consumers can use to contact

knowledgeable company employees with compatibility questions they might have about the handset models these companies offer. Section 20.19(h)(3) requires that handset manufacturers and service providers update their publicly accessible websites within 30 days of any relevant changes.

A filer whose company maintained a publicly accessible website for the reporting period that was not in full compliance with the Commission's website posting rules must answer the above question as "No." The filer must certify that the filer's company was not in full compliance with the Commission's website posting rules and provide an attachment explaining why the company was not in full compliance with these rules and when this non-compliance ended or will end. *See* the Certification section below.

A filer whose company used the digital labeling technology option at 47 CFR § 20.19(f)(3) of the Commission's rules must ensure that for the reporting period the website address that the filer provides includes the information required by 47 CFR § 20.19(f)(2). Handset manufacturers and service providers who do not maintain publicly accessible websites may not use the digital labeling technology option and must ensure full compliance with the Commission's printed external and internal labeling and disclosure requirements.

B. Certification

A knowledgeable company executive must certify whether the filing company was either "in full compliance" with Commission's wireless hearing aid compatibility rules for the reporting period or was "not in full compliance" with the Commission's wireless hearing aid compatibility rules for the reporting period. *See* Figure 12. The filer must check the appropriate box as applicable to the filer's company.

In Full Compliance: By checking the "in full compliance" box, the certifying company represents and warrants, and the knowledgeable company executive is declaring under penalty of perjury that the certification is truthful and accurate. The filing company also acknowledges that false statements and misrepresentations to the Commission are punishable and may subject it to enforcement action. After checking the "in full compliance" box, the filer may submit an attachment that provides additional information about the company's compliance or the company's entries on its certification form. See Figure 12. If the filer clicks on the "Attachment" button, the filer will be transferred to the "Attachment Utility" page. See Figure 15. On this page, the filer should select "Other" from the dropdown menu in the "Type" box and then click on the "Choose File" button right below the "Type" box to select the file to be attached. See Figure 15. After submitting the attachment on the Attachment Utility page, the filer should click on the "RETURN TO APPLICATION" button to go back to the certification page. See Figure 16.

Not in Full Compliance: By checking the "not in full compliance" box, the certifying company represents and warrants, and the knowledgeable company executive is declaring under penalty of perjury that the certification is truthful and accurate. The filing company also acknowledges that false statements and misrepresentations to the Commission are punishable and may subject it to enforcement action. After checking the "not in full compliance" box, the filer must click on the "Attachment" button to submit an attachment explaining which wireless hearing aid compatibility requirements the filing company was not in full compliance with for the reporting period, and when the non-compliance began and, if applicable, ended with respect to each requirement. See Figure 12. The filer should click on the "Attachment" button and the filer will be transferred to the "Attachment Utility" page. See Figure 15. On this page, the filer should select "Other" from the dropdown menu in the "Type" box and then click on the "Choose File" button right below the "Type" box to select the file to be attached. See Figure

15. After submitting the attachment on the Attachment Utility page, the filer should click on the "RETURN TO APPLICATION" button to go back to the certification page. *See* Figure 16.

Company(ies) Covered by This Certification: The filer must provide the filing company's doing business as name(s) or marketing name(s) under which the filing company offers handset models for sale or use in the United States. See Figure 13. For example, if the filing company offers handset models for sale or use in the United States under a common brand name like ABC, enter ABC in the box. If the filing company offers handset models for sale or use in the United States under multiply brand names enter these names in separate boxes. If the filing company has more than five brand names, enter the first four names separately in the first four boxes, and enter all the remaining names in the last box using format "DEF/GHI/LMN."

C. Signing Executive and Contact Information

The signing executive must ensure that the contact information that is provided is accurate and complete and can be used to directly contact the executive if Commission staff has a question about the filing company's certification. *See* Figure 14.

The signing executive must include his or her first and last name, middle initial, and title. The executive must also provide his or her business address, complete phone number, including area code and extension, email address, and the date of the certification. If the filing company is a non-U.S. company, the company's U.S. business office address, and phone number must be included. If the filing company does not have a U.S. business office address, then the filer must use its U.S. agent's address.

Once the filer has completed the certification, the filer should click "Save and Continue" at the bottom of the page.

V. SUBMITTING, UPDATING, AND PRINTING FILED FCC FORM 855 CERTIFICATIONS

After completing FCC Form 855, the filer must submit the form by selecting the "Submit Filing" button at the bottom of the Signing Executive and Contact Information screen. *See* Figure 14. The filing system will then provide the filer with a Filing Confirmation Number. *See* Figure 17. Filers must keep this confirmation number for their future reference. The filer must submit the company's certification on or before the January 31st filing deadline. A failure to submit an FCC Form 855 certification in a timely manner may trigger a Commission enforcement action.

Saving without Submitting a Certification: A filer can stop at any time while completing the FCC Form 855 certification by selecting the "Quit Application" button at the top-right corner of the screen. See Figure 5. Whenever a filer selects "Quit Application," the pending certification will be saved and put into the "Saved" category. See Figure 18. A "Saved" certification is not considered to be an FCC Form 855 certification. The filer must remember to submit the certification on or before the January 31st filing deadline. See Figure 19. A filer can submit a saved certification by completing the certification and submitting it.

If a filer is accidentally timed out by the system, the pending certification will be placed in the "Saved" category. The filer will need to log into the Commission's ULS system again and complete the pending certification.

Updating a Certification: A filer can update a saved or submitted certification at any time before the January 31st filing deadline. A filer cannot, however, update a certification once the January 31st deadline has passed. To update a certification, the filer must access the electronic FCC Form 855 and go to the "Saved" category if the filer has a saved certification or the "HAC Submitted" category if the filer has a submitted certification. *See* Figures 18 and 19.

After clicking on the appropriate link, select "Continue" or "Update" to update the saved or submitted FCC Form 855 certification. The system will take the filer directly to the Company Information screen. *See* Figure 6. From there, the filer can update the certification. After completing the update, the filer must submit the certification again for it to be considered "HAC Submitted." *See* Figure 19. A submitted FCC Form 855 certification that has been opened for updating but not re-submitted will be placed in the "Saved" category and not the "HAC Submitted" category.

FCC Form 855 certifications always have the purpose code of "HA." *See* Figure 19. Knowing this information will help the filer find the certification.

Printing the Certification: When the filer is on the "Filing Confirmation" screen, the filer can view the certification by clicking the "Print Certification" button () at the top of the screen. See Figure 17. The system will generate a PDF file that contains all the information the filer has entered into the certification as well as the FRN the filer used for filing the FCC Form 855 certification.

VI. FCC NOTICE REQUIRED BY THE PAPERWORK REDUCTION ACT OF 1995

The Commission estimates that each response to this information collection will take on average, a half (0.5) hour. Our estimate includes the time to read the instructions, look through existing records, gather and maintain the required data, enter the data in the on-line template, and submitting the certification electronically. If a filer has any comments on this estimate, or how the Commission can improve the information collection and reduce the burden it causes filers, please write the Federal Communications Commission, AMD-PERM, Paperwork Reduction Project (3060-0999), 45 L Street, NE, Washington, D.C. 20554. Please *do not* send completed FCC Form 855 certifications to this address. The Commission also will accept comments via the Internet if the filer sends them to PRA@fcc.gov.

Remember—Filers are not required to respond to a collection of information sponsored by the Federal government, and the government may not conduct or sponsor this collection, unless it displays a currently valid Office of Management and Budget (OMB) control number. This collection has been assigned an OMB control number of 3060-0999.

Handset manufacturers and service providers that offer handset models for sale or use in the United States that fail to file FCC Form 855 certifications in a timely fashion may be subject to penalties under the Communications Act, including sections 502 and 503(b).

THE FOREGOING NOTICE IS REQUIRED BY THE PAPERWORK REDUCTION ACT OF 1995, PUBLIC LAW 104-13, OCTOBER 1, 1995, 44 U.S.C. SECTION 3507.

APPENDIX

Figure 1

Register and Receive an FCC Registration Number

Each certifiying company must have it's own FCC Registration Number (FRN). A certifiying company can obtain a FRN <u>here</u> and can use the same FRN again for future certifications.

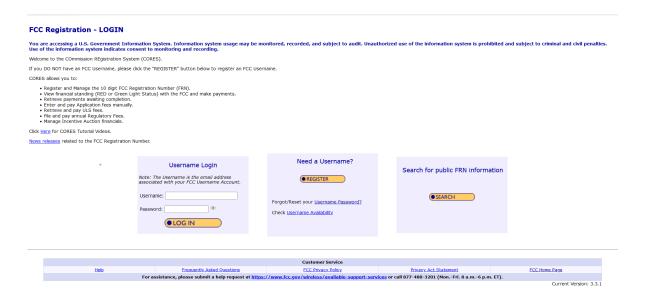
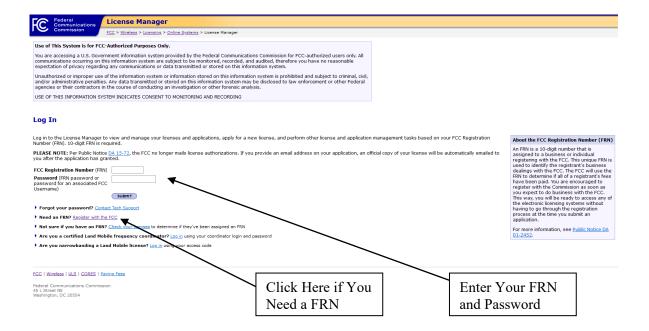


Figure 2 Login Page



License Manager Page

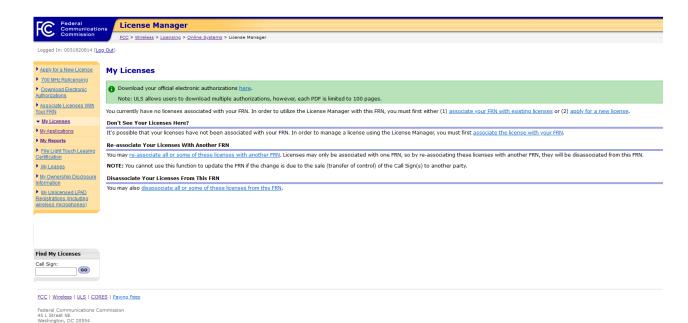


Figure 4
My Applications Page—Summary

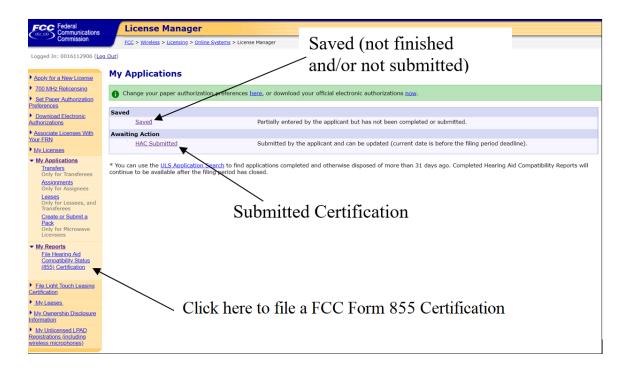


Figure 5
Company Information Page

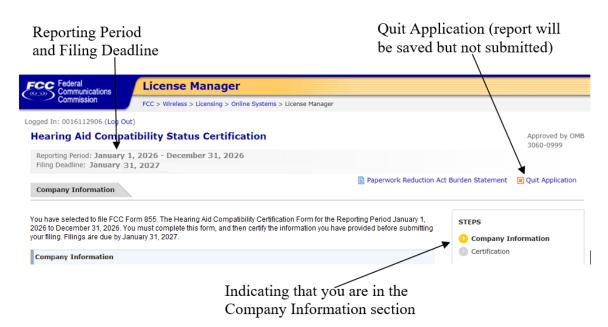


Figure 6 Company Information Page—Handset Manufacturer

Hearing Aid Compatibility Status Certification Reporting Period: January 1, 2026 - December 31, 2026		Approved by OMB 3060-0999
Company Information	t Burden Statemer	nt R Quit Application
	You N you C Hand: Unite	· Information
Yes No		
For the reporting period, did your company use digital labeling technology, as an alternative to including a printed insert or printed handset manual, to provide consumers with the information required by 47 CFR § 20.19(f)(2)? Yes No		

Figure 7
Company Information Page—Nationwide Service Provider

Hearing Aid Compatibility Status Certification Reporting Period: January 1, 2026 - December 31, 2026 Filing Deadline: January 31, 2027 Company Information	If your Compa Nationwide Se Provider	
You have selected to file FCC Form 855. The Hearing Aid Compatibility Certification Form f 0026 to December 31, 2026. You must complete this form, and then certify the information our filing. Filings are due by January 31, 2027.		STEPS
Company Information Specify below if your company is filling as a handset manufacturer, a nationwide service provider. Handset Manufacturer Non-nationwide Service Provider For the reporting period, did your company cease offering wireless service in the United Service		Certification Certification
No For the reporting period, did your company offer any non-flearing aid-compatible handset United States? Yes No Provide the total number of hearing aid-compatible handset models your company offere during the reporting period. Provide the total number of hearing aid-compatible handset models your company offere States during the reporting period that met applicable telecoil requirements.	ed for sale or use in the United States	You Must Answer is you Ceased Offering Wireless Service in the United States during the Reporting Period.
Provide the total number of hearing aid-compatible handset models your company offere States during the reporting period that met applicable Bluetooth coupling requirements. Indicate the type of qualifying Bluetooth coupling technology. Proprietary Non-Proprietary	ed for sale or use in the United	
Provide the name of the qualifying Bluetooth coupling technology. Does the Bluetooth coupling technology meet the requirements of 47 CFR § 20.19(b)(3)(i Yes No	dset model portfolio meet the	
Yes No For the reporting period, was your company in full compliance with the labeling and discled. 19(f)? Yes No		
For the reporting period, did your company use digital labelling technology, as an alternat printed handset manual, to provide consumers with the information required by 47 CFR 9 Yes		

Figure 8 Company Information Page—Non-Nationwide Service Provider

			-
Hearing Aid Compatibility Status Certification	If your Comp		Approved by OMB 3060-0999
Reporting Period: January 1, 2026 - December 31, 2026 Filing Deadline: January 31, 2027	Non-Nationv Service Prov		
Company Information	Service Trev		■ Quit Application ■ Republication
You have selected to file FCC Form 855. The Hearing Aid Compatibility Pertification Form for the 2026 to December 31, 2026. You must complete this form, and then verify the information you h your filing. Filings are due by January 31, 2027.		STEPS Company	Information
Company Information Specify below if your company is filing as a handset manufacturer, a nationwide service provide provider. Handset Manufacturer Nationwide Service Provider Non-nationwide Service Provider To Non-nationwide Service Provider To the specified provided did your company cases offering wireless sendes in the United States		© Certification	
For the reporting period, did your company cease offering wireless service in the United States Yes No For the reporting period, did your company offer any non-hearing aid-compatible handset mod United States? Yes No Provide the total number of hearing aid-compatible handset models your company offered for	dels for sale or use in the	you wire	Must Answer if Ceased Offering eless Service in United States
during the reporting period. Provide the total number of hearing aid-compatible handset models your company offered for States during the reporting period that met applicable telecoil requirements.	sale or use in the United		ng the Reporting
Provide the total number of hearing aid-compatible handset models your company offered for States during the reporting period that met applicable Bluetooth coupling requirements.	sale or use in the United		
Indicate the type of qualifying Bluetooth coupling technology. Proprietary Non-Proprietary			
Provide the name of the qualifying Bluetooth coupling technology.			
Does the Bluetooth coupling technology meet the requirements of 47 CFR § 20.19(b)(3)(ii)? Yes No			
For the reporting period, did all new handset models that your company added to its handset r volume control certification requirements as required by 47 CFR § 20.19(c)(2), (c)(4), or (c)(6)?			
○ Yes ○ No			
For the reporting period, was your company in full compliance with the labeling and disclosure 20.19(f)? Yes No	e requirements of 47 CFR §		
For the reporting period, did your company use digital labeling technology, as an alternative to printed handset manual, to provide consumers with the information required by 47 CFR § 20.1 Yes			

Company Information Page—Digital Labeling Technology

Hearing Aid Compatibility Status Certification		Approved by OMB 3060-0999
Reporting Period: January 1, 2026 - December 31, 2026 Filing Deadline: January 31, 2027		
Company Information	Paperwork Reduction Act Burden Statement	■ Quit Application
You have selected to file FCC Form 855. The Hearing Aid Compatibility Certification Form for the Rep 2026 to December 31, 2026. You must complete this form, and then certify the information you have p your filing. Filings are due by January 31, 2027.		Information
Company Information Specify below if your company is filing as a handset manufacturer, a nationwide service provider, or provider. Handset Manufacturer Nationwide Service Provider Non-nationwide Service Provider	Certification	
For the reporting period, did your company offer any non-hearing aid-compatible handset models fo United States? Yes No	r sale or use in the	
Provide the total number of hearing aid-compatible handset models your company offered for sale during the reporting period.	or use in the United States	
Provide the total number of hearing aid-compatible handset models your company offered for sale of States during the reporting period that met applicable telecoil requirements.	or use in the United	
Provide the total number of hearing aid-compatible handset models your company offered for sale of States during the reporting period that met applicable Bluetooth coupling requirements.	or use in the United	
Indicate the type of qualifying Bluetooth coupling technology. Proprietary		
Non-Proprietary Provide the name of the qualifying Bluetooth coupling technology.	used D	r Company Digital Labeling ology for the
Does the Bluetooth coupling technology meet the requirements of 47 CFR § 20.19(b)(3)(ii)? Yes No		ting Period.
For the reporting period, did all new handset models that your company added to its handset model volume control certification requirements as required by 47 CFR § 20.19(c)(2), (c)(4), or (c)(6)?	portfolio meet the	
○ Yes ○ No		
For the reporting period, was your company in full competance with the labeling and disclosure required 20.19(f)? Yes	irements of 47 CFR §	
O No	You	Must Answer if your
For the reporting period, did your company use digital labeling technology, as an alternative to incluprinted handset manual, to provide consumers with the information required by 47 CFR § 20.19(f)(2) • Yes No	ding a printed insert or Company Compa	pany was in Full pliance with the tal Labeling
For the reporting period was your company in full compliance with the digital labeling technology rule (3), including the external printed package labeling rules at 47 CFR § 20. 19(f)(1)? Yes No	## at 47 CFR § 20.19(f) Tech Repo	nology Rules for the orting Period per 47 § 20.19(f)(1), (3)
	CIR	§ 20.17(1)(1), (3)

Figure 10
Certification Page—Company with a Publicly Accessible Website



Figure 11
Certification Page—Company without a Publicly Accessible Website



Certification Page—Compliance

Hearing Aid Compatibility Status Certification

(in full compliance) (not in full compliance) at all times during the applicable reporting period with the Commission's wireless hearing aid compatibility deployment benchmarks and all other relevant wireless hearing aid compatibility requirements. The company represents and warrants, and I certify by this declaration under penalty of perjury pursuant to 47 CFR § 1.16 that the above certification is consistent with 47 CFR § 1.17, which requires truthful and accurate statements to the Commission. The company also acknowledges that false statements and misrepresentations to the Commission are punishable under Title 18 of the U.S. Code and may subject it to enforcement action pursuant to Sections 501 and 503 of the Act. If not in full compliance was chosen above, provide an explanation of which wireless hearing aid compatibility requirements the company was not in compliance with, when the non-compliance began and (if applicable) ended with respect to each requirement. Use the Attachment Utility, select Type as "Other" before returning to the application. Attachments ✓ in the Attachment Utility, select Type as "Other" before returning to the application. Company Must Attach a Docume	Certification	Attachments 🚇 Print Certification 🖺 Paperwork Reduction A	ct Burden Statement 🔣 Quit Application
Lam a knowledgeable executive of (Company X) regarding compliance with the Federal Communications Commission's wireless hearing ald compability requirements.	nformation required by O Yes		Company Information
On the full compliance) description of the full compliance of the commission of white the commission of white the commission of the company labelity requirements. The company represents and warrants, and I celler the company are presented and warrants, and I celler the company are presented and warrants, and I celler the company are presented and warrants, and I celler the company are presented and warrants, and I celler the company are presented and warrants, and I celler the company are presented and warrants, and I celler the company are presented and warrants, and I celler the company are presented and warrants, and I celler the company are presented and the U.S. Code and may subject it to enforcement action pursuant to Sections 501 and 503 of the Act. If not in full compliance was chosen above, provide an explanation of which wireless hearing aid compatibility requirements the company was not in compliance with, when the non-compliance began and (if applicable) ended with respect to each equirement. Use the Attachment Usinky, select Type as "Other" before returning to the application. Company (ite) covered by this certification [Inter at least one] Signing Executive and Contact Information You must ensure that the contact information pour provide below is accurate. Commission staff will use this information to contact you if they have a question about your company's filing. First Name: Middle Initial: Captional Capt	l am a knowledgeable o wireless hearing aid co	mpatibility requirements as a company covered by those requirements.	
Complaint for the Reporting Period with the Commission's wireless hearing aid compatibility deployment benchmarks and all other relevant wireless hearing aid compatibility requirements. At all times during the applicable reporting period with the Commission starts and all other relevant wireless hearing aid compatibility requirements. The company are partially the properties of the Reporting Period Complaint for the Reporting Period A Non-Complaint for the Reporting Period A Non-Complaint for the Reporting Period A Non-Complaint for the Reporting Period Company Wash and Period Company Wash and Period A Non-Complaint for the Reporting Period A Non-Complaint Complaint Period Company Wash Attachment Unity Select Vype as "Other" before returning to the application. Co	(in full compliance	←	Select if your Company was Compliant or Non-
The company represents and warrants, and I certify by this declaration under penalty of perjury pursuant to 47 CFR \$1.16 hat the above certification is consistent with 47 CFR \$1.17, which requires turbulia ad accurate statements to the 2 commission. The company also acknowledges that false statements and misrepresentations to the Commission are unuishable under Title 18 of the U.S. Code and may subject it to enforcement action pursuant to Sections 501 and 503 of he Act. Into thin full compliance was chosen above, provide an explanation of which wireless hearing aid compatibility requirements he company was not in compliance with, when the non-compliance began and (if applicable) ended with respect to each equirement. Use the Altachment Utility, select Type as "Other" before returning to the application. Company (in the act least one) [Inter at least one) [Inter at least one) Signing Executive and Contact Information You must ensure that the contact Information you provide below is accurate. Commission staff will use this information to contact you if they have a question about your company's filling. First Name: [Inter at least one] Inter at least one] Inter at least one of the province of the provinc	at all times during the a	pplicable reporting period with the Commission's wireless hearing aid compatibility deployment	Compliant for the
the company was not in compliance with, when the non-compliance began and (if applicable) ended with respect to each requirement. Use the Attachment Utility below to provide this required information. Company(les) covered by this certification (Enter at least one) (Enter at least one) Signing Executive and Contact Information You must ensure that the contact information you provide below is accurate. Commission staff will use this information to contact you if they have a question about your company's filing. First Name: Middle Initial: Last Name: Address: Phone: Email: Title: Date: (system date) ILLEFUL FALSE STATEMENTS MADE ON THIS FORM OR ANY ATTACHMENTS ARE PUNISHABLE BY FINE AND/OR IMPRISONMENT	The company represent that the above certificati Commission. The comp punishable under Title	is and warrants, and I certify by this declaration under penalty of perjury pursuant to 47 CFR § 1.16 on is consistent with 47 CFR § 1.17, which requires truthful and accurate statements to the pany also acknowledges that false statements and misrepresentations to the Commission are	Reporting Period
Attach a Docume Explaining the N compliance Signing Executive and Contact Information You must ensure that the contact information you provide below is accurate. Commission staff will use this information to contact you if they have a question about your company's filing. First Name: Widdle Initial: Address: Phone: Email: Initial: Coptional) Last Name: Service: Commission staff will use this information to contact you file the contact you if they have a question about your company's filing. Contact you if they have a question about your company's filing. Contact you file the contact information to contact you file the contact you will use this information to contact you file the contact you file to you file the contact you file the contact you file the you file the contact you file to you file the young file the you file the you file the young file the you file	ne company was not in	compliance with, when the non-compliance began and (if applicable) ended with respect to each	A Non-Compliant
Explaining the N compliance Center at least one	Attachments	he Attachment Utility, select Type as "Other" before returning to the application.	Company Must
Explaining the N compliance Signing Executive and Contact Information You must ensure that the contact information you provide below is accurate. Commission staff will use this information to ontact you if they have a question about your company's filing. First Name: Widdle Initial: (optional)	omnany(jes) covered b	by this certification	Attach a Documen
Tou must ensure that the contact information you provide below is accurate. Commission staff will use this information to contact you if they have a question about your company's filling. First Name: Middle Initial: (optional) Last Name: Phone: Email: Title: Date: (system date) LLEUL FALSE STATEMENTS MADE ON THIS FORM OR ANY ATTACHMENTS ARE PUNISHABLE BY FINE AND/OR IMPRISONMENT			Explaining the Not compliance
You must ensure that the contact information you provide below is accurate. Commission staff will use this information to contact you if they have a question about your company's filing. First Name: Middle Initial: (optional) Last Name: Address: Phone: Email: Title: Date: (system date) LLFUL FALSE STATEMENTS MADE ON THIS FORM OR ANY ATTACHMENTS ARE PUNISHABLE BY FINE AND/OR IMPRISONMENT			
First Name: Middle Initial: Last Name: Address: Phone: Email: Title: Date: (system date) LLFUL FALSE STATEMENTS MADE ON THIS FORM OR ANY ATTACHMENTS ARE PUNISHABLE BY FINE AND/OR IMPRISONMENT	ou must ensure that th	e contact information you provide below is accurate. Commission staff will use this information to	
Address: Address: Phone: Email: Citle: Date: (system date) LIFUL FALSE STATEMENTS MADE ON THIS FORM OR ANY ATTACHMENTS ARE PUNISHABLE BY FINE AND/OR IMPRISONMENT			
Induces: Induce	Middle Initial:	(optional)	
hone: mail: itile: State: (system date) LFUL FALSE STATEMENTS MADE ON THIS FORM OR ANY ATTACHMENTS ARE PUNISHABLE BY FINE AND/OR IMPRISONMENT	ast Name:		
mail: itile: (system date) LFUL FALSE STATEMENTS MADE ON THIS FORM OR ANY ATTACHMENTS ARE PUNISHABLE BY FINE AND/OR IMPRISONMENT	ddress:		
itle: (system date) LFUL FALSE STATEMENTS MADE ON THIS FORM OR ANY ATTACHMENTS ARE PUNISHABLE BY FINE AND/OR IMPRISONMENT	hone:		
LFUL FALSE STATEMENTS MADE ON THIS FORM OR ANY ATTACHMENTS ARE PUNISHABLE BY FINE AND/OR IMPRISONMENT	mail:		
LFUL FALSE STATEMENTS MADE ON THIS FORM OR ANY ATTACHMENTS ARE PUNISHABLE BY FINE AND/OR IMPRISONMENT	itle:		
	Date:	(system date)	
	Back	Substit Filiag v	

Certification Page—Compan(ies) Covered by This Certification

Hearing Aid Compatibility Status Certification

the reporting period, did your company maintain a publicly accessible website that provided the hearing aid compatibility irrnation required by 47 CFR § 20.19(h)? Yes No ertification m a knowledgeable executive of [Company X] regarding compliance with the Federal Communications Commission's eless hearing aid compatibility requirements as a company covered by those requirements.	STEPS Company Information Certification
m a knowledgeable executive of [Company X] regarding compliance with the Federal Communications Commission's reless hearing aid compatibility requirements as a company covered by those requirements.	
ertify that the company was (choose one)	
(in full compliance)	
(not in full compliance)	
A litimes during the applicable reporting period with the Commission's wireless hearing aid compatibility deployment and and all other relevant wireless hearing aid compatibility requirements.	
e company represents and warrants, and I certify by this declaration under penalty of perjury pursuant to 47 CFR § 1.16 the above certification is consistent with 47 CFR § 1.17, which requires truthful and accurate statements to the mmission. The company also acknowledges that false statements and misrepresentations to the Commission are nishable under Title 18 of the U.S. Code and may subject it to enforcement action pursuant to Sections 501 and 503 of Act.	
ot in full compliance was chosen above, provide an explanation of which wireless hearing aid compatibility requirements company was not in compliance with, when the non-compliance began and (if applicable) ended with respect to each uirement. Use the Attachment Utility below to provide this required information. Attachments In the Attachment Utility, select Type as "Other" before returning to the application impany(ies) covered by this certification	Enter the Name of Company(ies) Covered by this Certification. A Least One is Required
(Enter at least one)	
gning Executive and Contact Information unust ensure that the contact information you provide below is accurate. Commission staff will use this information to ntact you if they have a question about your company's filing.	
st Name:	
ddle Initial: (optional)	
st Name:	
dress:	
one:	
nail:	
le:	
te: (system date)	
FUL FALSE STATEMENTS MADE ON THIS FORM OR ANY ATTACHMENTS ARE PUNISHABLE BY FINE AND/OR IMPRISONMEN Code, Title 18, Section 1001) AND/OR REVOCATION OF ANY STATION LICENSE OR CONSTRUCTION PERMIT (U.S. Code, 47, Section 312(a)(1)), AND/OR FORFEITURE (U.S. Code, Title 47, Section 503).	т

Certification Page—Signing Executive and Contact Information

Hearing Aid Compatibility Status Certification

Certification		
For the reporting period, did your company maintain a publicly nformation required by 47 CFR § 20.19(h)?	accessible website that provided the hearing aid compatibility	STEPS
○Yes		Company Information
○ No		Certification
Certification		
I am a knowledgeable executive of [Company X] regarding con wireless hearing aid compatibility requirements as a compan		
certify that the company was (choose one)		
(in full compliance)		
(not in full compliance)		
at all times during the applicable reporting period with the Cor benchmarks and all other relevant wireless hearing aid comp		
The company represents and warrants, and I certify by this dec that the above certification is consistent with 47 CFR § 1.17, wl Commission. The company also acknowledges that false stat punishable under Title 18 of the U.S. Code and may subject it the Act.	nich requires truthful and accurate statements to the ements and misrepresentations to the Commission are	
f not in full compliance was chosen above, provide an explans he company was not in compliance with, when the non-compl equirement. Use the Attachment Utility below to provide this re	iance began and (if applicable) ended with respect to each	
📤 Attachments — In the Attachment Utility, select Type as '	Other" before returning to the application.	
Company(ies) covered by this certification		
(Enter at least one)		
Signing Executive and Contact Information		
ou must ensure that the contact information you provide belo contact you if they have a question about your company's filing		
First Name:		
Middle Initial: (optional)		
		F 1 . C
Last Name:		Enter the Contact
Address:		Information of the
Phone:		Certifying Individua
Email:		
Title:		
Date: (system date)		
(o)otom date)		
	TACHMENTS ARE PUNISHABLE BY FINE AND/OR IMPRISONMENT NY STATION LICENSE OR CONSTRUCTION PERMIT (U.S. Code, Title 47. Section 503).	
Back		

Figure 15
Attachment Utility Page

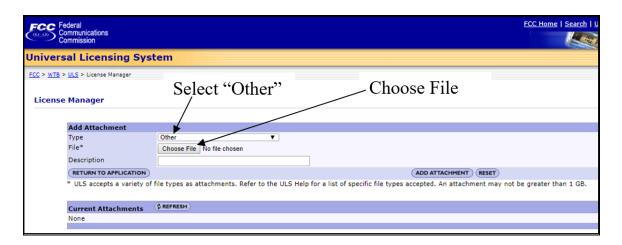
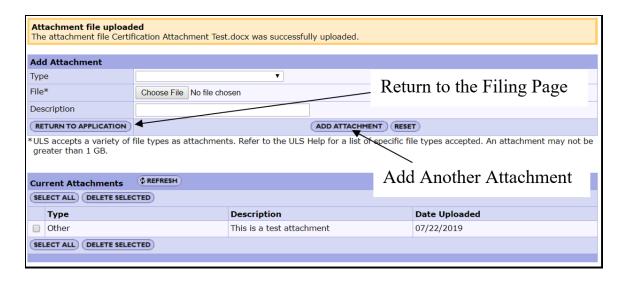


Figure 16 Return to Filing Page



25

Confirmation Page



Figure 18
My Applications Page—Saved Certification

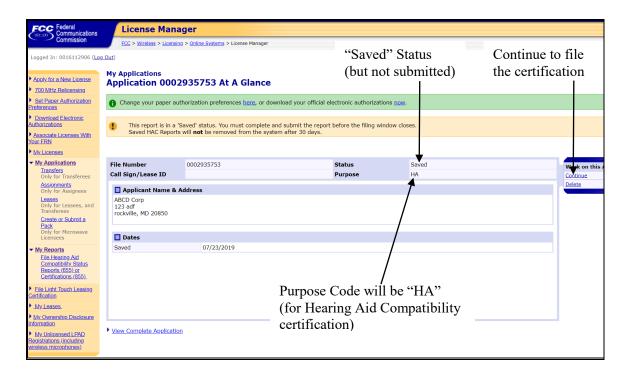


Figure 19
My Applications Page—Submitted Certification

